

# Property Strategy consultation

Report



#### Mike Walker and Mick Edwardson

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For further information on the work of the Business Intelligence team please contact us at:

**Business Intelligence** 

Lancashire County Council

County Hall

Preston

PR18XJ

Tel: 0808 1443536

www.lancashire.gov.uk/lancashire-insight

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#### 1. Executive summary

This report summarises the responses to the Property Strategy consultation. For the consultation, paper questionnaires were made available in the county council's 74 libraries, the council's 79 children's centres and online questionnaires could be accessed from <a href="https://www.lancashire.gov.uk">www.lancashire.gov.uk</a>.

The fieldwork ran for 12 weeks from 18 May until 14 August 2016 in which time 7,719 questionnaires were completed and processed, comprising 3,826 paper-based and 3,893 online. The printed questionnaires were available specifically for each of the county's 12 districts and these were made available in the appropriate district. Additionally questionnaires were also published containing the proposals for all 12 districts in one booklet, and again these were made available in each library and children's centre. For those responding online, respondents could choose one or more districts.

The findings presented in this report are not representative of the views of the population of Lancashire and should only be taken to represent the views of people who were made aware of the consultation, and had the opportunity and felt compelled to respond. All data are as at the date of this report.

#### 1.1 Key findings

- The highest number of responses were about the proposals in the district council areas of Lancaster (1,280) and Ribble Valley (812).
- Analysing by responses based on an indicative rate per 1,000 population, the highest response rates were about Ribble Valley (13.9 per 1,000 population), Rossendale (10.1 per 1,000 population) and Fylde (9.8 per 1,000 population).
- Broadly, respondents are likely to be Lancashire residents (97%), aged between 35 and 74 (63%), female (72%), not have a disability (81%), not have children aged under 20 in their household (59%), have access to the internet from home (81%), and describe their ethnic background as white (96%).
- Respondents indicated that they had used an average of 2.9 properties being consulted on in the last three years.
- There were 96 respondents who responded to more than one district.
- The top indications that respondents have used a property in the last three years that is proposed to continue to deliver services were Morecambe Library (680), Lancaster Central Library (643), Clitheroe Library (405), St Anne's Library (374), Rawtenstall Library (367) and Heysham Library (358).
- The top indications that respondents have used a property in the last three
  years that is proposed to no longer to deliver services were Ansdell Library
  (491), Whalley Library and Spring Wood Children's Centre (469), Lytham
  Library and Registration Office (428), Bacup Library (394) and Thornton
  Library (301).

- A total of 85% respondents made a response to one or more of the open comments.
- The general themes from all the responses when respondents were asked an open question about the impact of the proposals were:
  - o inconvenience/difficulty/cost/distance to access the service in future;
  - the loss of the service impacting on wellbeing, employment, education, opportunities;
  - the loss of resources, information, sessions, classes and events;
  - the loss of a community asset;
  - the loss of access to computers/internet; and
  - o loss of social opportunities leading to isolation, loss of help/support.
- The general themes from all the responses, when respondents were asked an open question about their reasons for a property continuing to deliver services, (which was proposed to no longer deliver services) were:
  - the properties are a community asset/social hub;
  - the properties provide services, (eg access to information, education, computers/internet, books);
  - the properties provide classes, events, meeting spaces;
  - o difficult/longer journeys to access other properties; and
  - o no viable alternative in the local area.
- The general themes from all the responses when respondents were asked an open question on what else needs to be considered or done differently were:
  - the proposal will impact on the most deprived communities, and community assets;
  - the loss of the service will impact on access to information, learning, help, support, development;
  - o to generate revenue from the services, make cuts elsewhere;
  - to offer more services in a building, reduce opening hours, use volunteers; and
  - the community to be involved in the future, and take over services.
- The county council has received a number of petitions and e-petitions about the Property Strategy and for specific properties. At the date of this report there have been 11,678 signatures received via e-petitions and 32,567 signatures received via other petitions. The details are included in the report.
- There have been 211 correspondences received via letter and email. The
  main themes were being against library proposals generally, for specific areas
  and for specific libraries (129 mentions), others were against the children's
  centre proposals (13 mentions), offers to work with the county council on
  future service delivery (13 mentions), putting forward expressions of interest
  for some of the properties (10 mentions), raising concern for vulnerable
  groups being able to access services (3 mentions) and against the proposals
  for young people's centres (3 mentions).
- Analysing service usage (as a result of building usage) shows that 91% of respondents indicated that they used a property containing a library service in the last three years. 36% of respondents had used Wellbeing Prevention and Early Help Service (Young People's Service), 33% had used a Wellbeing

- Prevention and Early Help Service (designated children's centre) and 27% had used a property providing a welfare rights services.
- A number of respondents did not tick either their future use of a proposed property or indicated that they would not use any of them. Therefore, it can't be determined whether they would use the proposed properties or not. 16% of respondents who have only used properties in the last three years that is proposed to continue to deliver services did not indicate a future use of a property or indicate none of these. A further 19% of respondents who have only used a property in last three years that is proposed to no longer deliver services did not indicate a future use of a property or indicate none of these. Therefore, as 36% of respondents did not indicate their future use of a property, if any, it cannot be determined whether they would or would not use one of the proposed properties in the future.

#### 2. Introduction

Lancashire County Council has to change its services to make them more affordable. The council is receiving less funding from the Government, while also having to spend more on essential services for vulnerable children and adults because of an increase in demand. These things mean there is much less money available to spend on other services. In total, the council has to find savings of £200m over the next five years.

The council provides services in different ways. Some services are provided to people in their own homes and a growing number of services are provided online. Many others are provided from a network of more than 200 buildings across Lancashire.

In November 2015 the council's Cabinet agreed a new Property Strategy, which identified a list of all of the buildings the council currently delivers services from. We then began a review to see how the council could reduce the amount of money it spends on providing services from so many different places, with the aim of identifying which buildings should continue to be used in the future. The purpose of the proposals was to allow the council to keep providing residents with a good service, at a cost it will be able to afford in the future. The proposals consulted on were as a result of that review.

The properties the county council delivers most of its services from would become known as 'neighbourhood centres'. Many of these would include a wider range of services together in one place than they do now, to better meet the needs of the local community. This does not mean they will all be the same, but it does mean the council will think differently about how all of these buildings are used in the future. Many of our buildings are currently used as a base for a single service, such as a library or a children's centre. Some will continue that way, but over time many neighbourhood centres will become places where different services are located together.

Neighbourhood centres will be equipped to meet the needs of the services provided in them and some will offer increased flexibility such as:

- extended opening hours;
- · meeting rooms; and
- private rooms for interviews and consultations.

The main changes consulted on were:

- to reduce the number of different buildings where services are available;
- to create a network of 'neighbourhood centres' through which we will deliver services; and
- to consult on the location of designated children's centres.

This report summarises the responses received during the consultation.

#### 3. Methodology

For the consultation, paper questionnaires were made available in the county council's 74 libraries, 79 children's centres and online questionnaires could be accessed from <a href="https://www.lancashire.gov.uk">www.lancashire.gov.uk</a>.

The fieldwork ran for 12 weeks from 18 May until 14 August 2016 in which time 7,719 questionnaires were completed and processed, comprising 3,826 paper-based and 3,893 online. The online questionnaire went live on 14 May and the hardcopy questionnaires were distributed to libraries and children's centres between 23 and 31 May.

The printed questionnaires were available specifically for each of the county's 12 districts and these were made available in the appropriate district. Additionally questionnaires were also published containing the proposals for all 12 districts in one booklet, and again these were made available in each library and children's centre. For those responding online, respondents could choose one or more districts.

The questionnaire presented an explanation of the strategy, why it was needed and details of how specific services would be affected. It also gave a map of each district showing the location of each of the properties that were being considered as part of the strategy. The questionnaire asked respondents which properties they had used in the last three years where the county council is proposing to continue to deliver services from, which properties they had used in the last three years where the county council is proposing to no longer deliver services from, and which properties they will be likely to use in the future, if any, where the county council is proposing to continue to deliver services from.

Additionally, respondents were asked open questions on how this proposal will impact on them, where the council is proposing to no longer deliver services from a property, but respondents thought that it should continue to deliver services, what were their reasons, and anything else that the council needs to consider or could do differently.

Respondents' responses have been classified against a coding frame to quantify these qualitative data. Coding is the process of combining the issues, themes and ideas in qualitative open responses into a set of codes. The codes are given meaningful names that relate to the issue, so that during close reading of responses it can be seen when similar issues relate to a similar code. As the analysis process continues the coding frame is added to and refined as new issues are raised by respondents.

All responses to opens are then coded against these, and then can be subsequently analysed as quantitative data. It is the coded and quantified data that are included in this report. Not everyone who completed the questionnaire made a comment.

Each of the returned questionnaires were processed to capture respondents' current and future property use. Some data cleaning was also carried out, for example where people had ticked they had used a property or properties, but had also ticked "None of these". Data cleaning also happened in the open questions where respondents did not directly answer the question. These data have been excluded from the results.

#### 3.1 Limitations

The findings presented in this report are not representative of the views of the population of Lancashire and should only be taken to represent the views of people who were made aware of the consultation, and had the opportunity and felt compelled to respond.

Unfortunately, due to a printing error it was realised that some of the hardcopies distributed omitted one of the standard questions. Therefore supplementary sheets were issued and the error was publicised, inviting members of public to re-submit questionnaires if they wished to do so. A corrected set of questionnaire booklets was distributed to libraries and children's centres in June.

An amendment sheet was also included in the first batch of questionnaires, which had minor corrections to some of the property addresses published in the original questionnaire booklets. This was to better clarify the addresses of the properties that needed amending. The corrections were made to the reprint prior to printing and corrected online. Those properties that had address corrections between the two versions were highlighted in the reprint.

Appendix 2 profiles the consultation respondents by Mosaic (a geo-demographic classification) and compares the profile of consultation respondents to that of the Lancashire County Council area. It shows that certain Mosaic groups are underrepresented in the consultation respondents compared to the profile of the county.

Many people also, or instead, chose to respond to the consultation in other ways. For example, sending an email or letter, contacting their councillor, or signing a petition or e-petition. Those received by the county council are summarised in sections 5 and 6.

Significant differences in responses to questions by demographic group (eg age, ethnic group) have been included in this report where possible. However these are often based on small sample sizes and should be treated with some caution.

In charts or tables where responses do not add up to 100%, this is due to multiple responses or computer rounding. Respondents were also able to indicate their use of multiple properties, so the total property use it higher than the number of respondents.

All data are as at the date of this report.

#### 4. Main consultation findings

#### 4.1 Response rate by district

Table 1 shows the number of responses received for each of the districts and the response rate per 1,000 population in that district (based on the 2015 mid-year resident population estimates). The response rate per 1,000 population per district should only be taken as indicative, as respondents could respond to more than one district, and is based on the districts they wished to comment on, rather than the district where they live.

The highest number of responses were about the proposals in the district council areas of Lancaster (1,280) and Ribble Valley (812).

Analysing by responses based on an indicative rate per 1,000 population, the highest response rates were about Ribble Valley (13.9 per 1,000 population), Rossendale (10.1 per 1,000 population) and Fylde (9.8 per 1,000 population).

Table 1 - Response rate by district

District	Number of responses	Response per 1,000 population
The district of Burnley	377	4.3
The district of Chorley	480	4.2
The district of Fylde	757	9.8
The district of Hyndburn	446	5.6
The district of Lancaster	1,280	9.0
The district of Pendle	700	7.8
The district of Preston	456	3.2
The district of Ribble Valley	812	13.9
The district of Rossendale	700	10.1
The district of South Ribble	636	5.8
The district of West Lancashire	497	4.4
The district of Wyre	720	6.6
Lancashire County Council total	7,861	6.6

Base: all respondents (7,719)

Respondents indicated that they had used an average of 2.9 properties being consulted on in the last three years. There were 96 respondents who responded to more than one district.

#### 4.2 Overall demographic profile of respondents

Respondents were asked a series of questions about themselves, such as their age, gender and ethnic group, and other questions to understand how they relate to protected characteristics. In order to fully comply with the requirements of the Public Sector Equality Duty it is important that the council, when making its decision as to the future pattern of service delivery provided through its property portfolio, is fully informed of the potential impacts on citizens with protected characteristics.

The questionnaire explained that the questions would enable the council to consider how it provides its services to different groups of people and that their answers would be completely confidential. However, the questionnaire also explained that all the questions were optional, so respondents could choose to not answer any of the questions if they so wished.

Broadly, respondents are likely to be Lancashire residents (97%), aged between 35 and 74 (63%), female (72%), not have a disability (81%), not have children aged under 20 in their household (59%), have access to the internet from home (81%), and describe their ethnic background as white (96%).

The demographic profile of respondents for each district can be found in appendix 2.

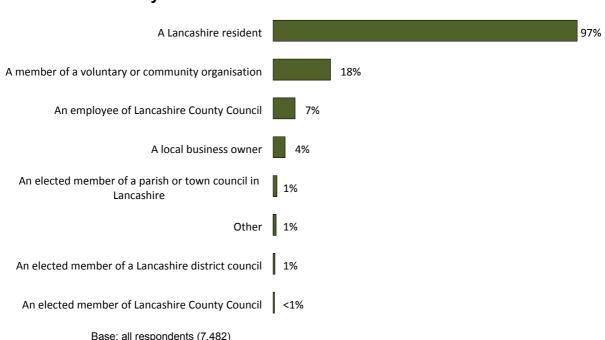


Chart 1 - Are you...?

Chart 2 - What was your age on you last birthday?

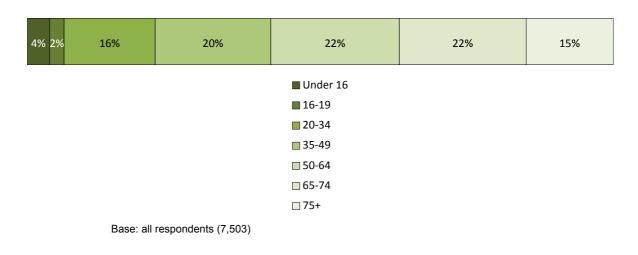


Chart 3 - Are you...?

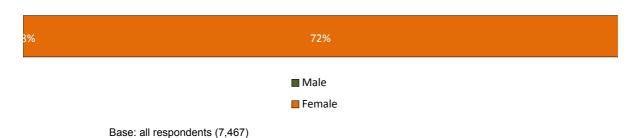


Chart 4 - Have you ever identified as transgender?

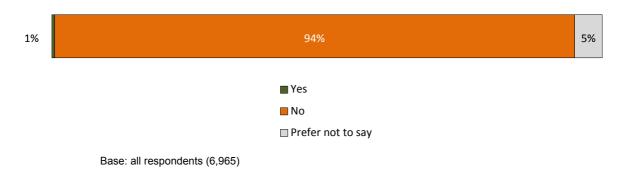
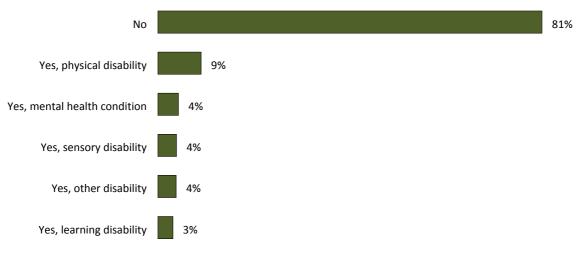
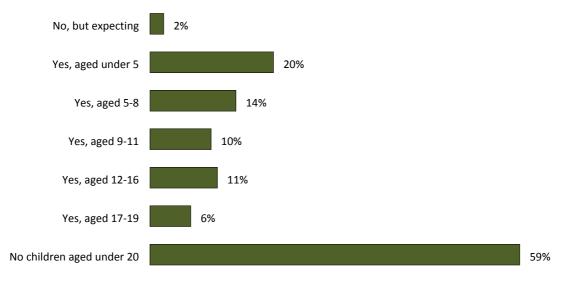


Chart 5 - Are you a deaf person or do you have a disability?



Base: all respondents (7,125)

Chart 6 - Are there any children in your household aged under 20?



Base: all respondents (7,129)

Chart 7 - Are there any children with a disability in your household aged 20-25?

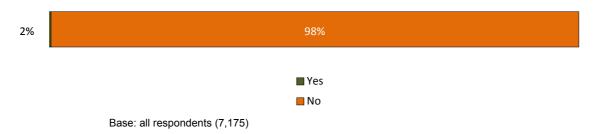


Chart 8 - Are you in a marriage or civil partnership?

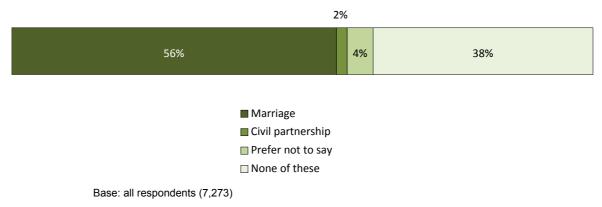


Chart 9 - How would you describe your sexual orientation?

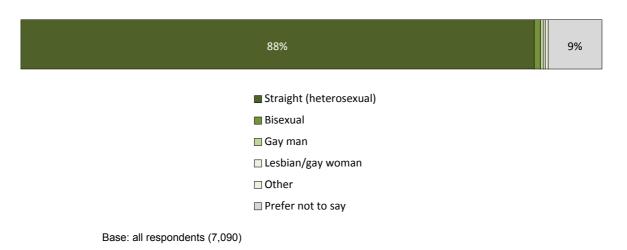
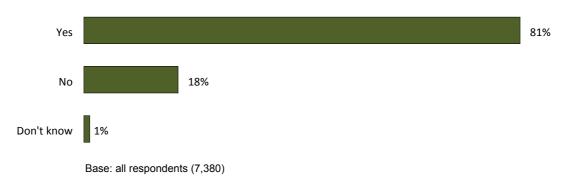


Chart 10 - Does your household have access to the internet (dial-up, broadband or mobile internet) from home?



#### Chart 11 - What is your religion?

The count of the groups <1% range from 6 to 23 respondents.

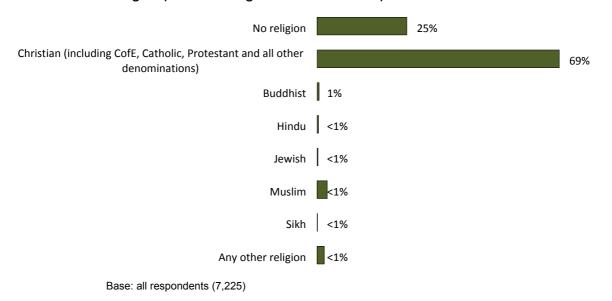
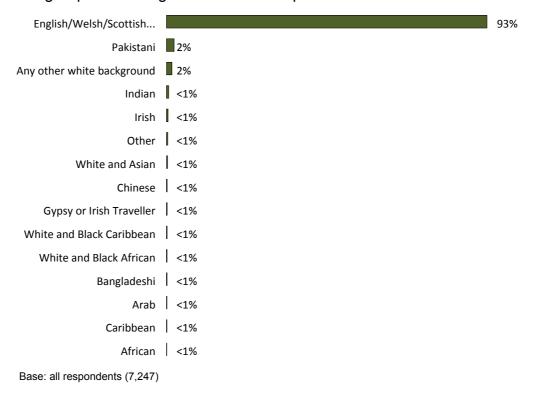


Chart 12 - Which best describes your ethnic background?

The count of the groups <1% range from 2 to 32 respondents.



#### 4.3 Response rate by district by property

Below are the number of responses received for each property by district where respondents indicated their current and future use. For each district there are two tables; the first table includes all the properties where we are proposing to continue to deliver services; and the second table includes all the properties where we are proposing to no longer deliver services.

The first table includes the count of the number of respondents who indicated that they used in the last three years, and the count of respondents who indicated that they would likely use it in the future. As the second table for each district includes properties we are proposing to no longer deliver services from, it only includes the counts of respondents who indicated that they used it in the last three years.

The top indications that respondents have used a property in the last three years that is proposed to continue to deliver services were Morecambe Library (680), Lancaster Central Library (643), Clitheroe Library (405), St Anne's Library (374), Rawtenstall Library (367) and Heysham Library (358).

The top indications that respondents have used a property in the last three years that is proposed to no longer to deliver services were Ansdell Library (491), Whalley Library and Spring Wood Children's Centre (469), Lytham Library and Registration Office (428), Bacup Library (394) and Thornton Library (301).

#### 4.3.1 Burnley: properties used and will likely use

Table 2 - Burnley: proposed to continue used in the last three years and will likely use in the future

Property	Count used in last three years	Count will likely use in the future
Burnley and Pendle Day Services (1)	16	24
Burnley and Pendle Registration (2)	53	62
Burnley City Learning Centre (3)	34	21
Burnley Library (4)	160	124
Burnley The Fold Co-location Project (5)	19	18
Burnley Wood Children's Centre (6)	21	25
Children's Social Care (Easden Clough) (7)	12	16
Coal Clough Library (8)	104	77
Ightenhill Children's Centre (9)	15	15
Padiham Library (10)	74	50
Reedley Hallows Children's Centre (11)	24	22
South West Burnley Children's Centre (12)	15	18
Stoneyholme and Daneshouse Young People's Centre (13)	20	19

The Chai Centre Children's Centre (14)	37	30
The Zone in Burnley (15)	34	22
Whitegate Children's Centre (16)	22	17

Table 3 - Burnley: proposed to no longer continue and used in the last three years

Property	Count used in last three years
Belmont Community Centre (17)	55
Briercliffe Library (18)	79
Brunshaw Young People's Centre (19)	10
Burnley Campus Library (20)	80
Hapton Young People's Centre (21)	15
Padiham Young People's Centre (22)	31
Pike Hill Library (23)	49
Rosegrove Library (24)	71
Stoops and Hargher Clough Young People's Centre (25)	26

#### 4.3.2 Chorley: properties used and will likely use

Table 4 - Chorley: proposed to continue used in the last three years and will likely use in the future

Property	Count used in last three	Count will likely use in the
	years	future
Children's Social Care (The Hawthorn's) (26)	22	30
Chorley Adult Disability Day Services (Bankside) (27)	4	22
Chorley Library (28)	230	193
Chorley Registration Office (29)	62	65
Clayton Green Library (30)	59	58
Coppull Library (31)	89	75
Duke Street Children's Centre (32)	44	39
Eccleston Library (33)	89	76
Euxton Library (34)	112	98
Fosterfield Day Centre (35)	9	27

Table 5 - Chorley: proposed to no longer continue and used in the last three years

Property	Count used in last three years
Adlington Library and Children's Centre (36)	145
Astley and Buckshaw Children's Centre (37)	32

Blossomfields Children's Centre (38)	15
Chorley Adult Disability Day Services (Holly Trees) (39)	5
Chorley Youth Offending Team (40)	8
Clayton Brook Children's Centre (41)	18
Coppull Children's Centre (42)	30
Coppull Young People's Centre (43)	24
Eccleston Young People's Centre (44)	45
Highfield Children's Centre (45)	37
Millfield Children's Centre (46)	9
The Zone in Chorley (47)	52

#### 4.3.3 Fylde: properties used and will likely use

Table 6 - Fylde: proposed to continue used in the last three years and

will likely use in the future

will likely doe in the latere		
Property	Count used in last three years	Count will likely use in the future
Children's Social Care (Sydney Street) and Oak Tree Children's Centre (48)	83	62
Fylde Adult Disability Day Services (Sunnybank) (49)	17	29
Milbanke Day Centre (50)	16	29
St Anne's Library (51)	374	287
The Woodlands Resource Centre (52)	32	32
The Zone in Fylde (53)	13	16
Weeton Children's Centre (54)	11	21

Table 7 - Fylde: proposed to no longer continue and used in the last

three vears

Property	Count used in last three years
Ansdell Library (55)	491
Freckleton Library (56)	97
Kirkham Library (57)	83
Kirkham Young People's Centre (58)	10
Lower Lane Young People's Centre (59)	7
Lytham Children's Centre (60)	68
Lytham Library and Registration Office (61)	428
Orchard Children's Centre (62)	26
Pear Tree Children's Centre (63)	38

#### 4.3.4 Hyndburn: properties used and will likely use

Table 8 - Hyndburn: proposed to continue used in the last three years and will likely use in the future

Property	Count used in last three years	Count will likely use in the future
Accrington Library and Registration Office (64)	214	156
Children's Social Care (Silver Birches) (65)	42	25
Clayton-le-Moors and Altham Children's Centre (66)	61	46
Copper House Children's Centre (67)	79	59
Fairfield Children's Centre (68)	72	55
Great Harwood Children's Centre (69)	50	40
Great Harwood Library (70)	118	95
Hyndburn Adult Disability Day Services (Enfield) (71)	36	36
Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) (72)	102	68
The Zone in Hyndburn (73)	44	36
Woodhaven Day Centre (74)	15	33

Table 9 - Hyndburn: proposed to no longer continue and used in the last three years

last tillee years	
Property	Count used in last three years
Accrington Youth Offending Team (75)	13
Clayton-le-Moors Library (76)	89
Clayton-le-Moors Young People's Centre (77)	24
Great Harwood Young People's Centre (78)	41
Huncoat Children's Centre (79)	23
Oswaldtwistle Library (80)	170
Oswaldtwistle Young People's Centre (81)	29
Rishton Library (82)	130
Sure Start Hyndburn - Accrington South Children's Centre (The Beeches) (83)	87

#### 4.3.5 Lancaster: properties used and will likely use

Table 10 - Lancaster: proposed to continue used in the last three years and will likely use in the future

and will intoly doo in the ratare		
Property	Count used in	Count will likely use
		, ,
	last three	in the
	years	future
Appletree Children's Centre (84)	113	100
Children's Social Care (Sefton Drive) (85)	50	49
Halton Library and Children's Centre (86)	82	81
Heysham Library (87)	358	280
Lancaster and Morecambe Adult Disability Day Services (Thorpe View) (88)	39	53

Lancaster Central Library (89)	643	492
Lune Park Children's Centre (90)	182	129
Morecambe Library (91)	680	517
The Carnforth Hub Children's Centre and Young People's Centre (92)	101	95
Vale View Day Centre (93)	34	35
Westgate Children's Centre (94)	210	143
White Cross Education Centre (95)	188	140

Table 11 - Lancaster: proposed to no longer continue and used in the last three years

last tillee years	
Property	Count used in last three years
Balmoral Children's Centre (96)	272
Barton Road Young People's Centre (97)	143
Bolton-le-Sands Library (98)	249
Carnforth Library (99)	222
Firbank Children's Centre (100)	161
Galgate Children's Centre (101)	37
Heysham Children's Centre and Young People's Centre (102)	217
Lancaster Registration Office (103)	284
Morecambe Registration Office (104)	122
Poulton Children's Centre (105)	215
Ryelands Young People's Centre (106)	62
Silverdale Library (107)	76

#### 4.3.6 Pendle: properties used and will likely use

Table 12 - Pendle: proposed to continue used in the last three years and will likely use in the future

und will likely use in the ratare		
Property	Count	Count will
	used in	likely use
	last three	in the
	years	future
Barnoldswick Library (108)	183	148
Beacon Children's Centre (109)	78	62
Burnley and Pendle Adult Disability Day Services (Marsden Centre) (110)	21	27
Byron View Day Centre (111)	22	21
Children's Social Care (Burnley Road Colne) (112)	40	32
Colne Children's Centre (113)	84	63
Colne Library (114)	188	138
Earby Community Centre (115)	201	175
Family Tree Children's Centre (116)	92	73
Gisburn Road Children's Centre (117)	77	67
Nelson Library (118)	246	141
	1	1

The Zone in Pendle (119)	77	54
Walton Lane Children's Centre (120)	97	78

Table 13 - Pendle: proposed to no longer continue and used in the last three years

tilico yours	
Property	Count used in last three
	years
Barnoldswick Young People's Centre (121)	73
Barrowford Library (122)	54
Brierfield Library (123)	196
Brierfield Young People's Centre (124)	58
Colne Young People's Centre (125)	42
Earby Library (126)	116
Pendleside Children's Centre (127)	22
Trawden Library and Riverside Children's Centre (128)	50
Trawden Young People's Centre (129)	23

#### 4.3.7 Preston: properties used and will likely use

Table 14 - Preston: proposed to continue used in the last three years and will likely use in the future

Property	Count	Count will
	used in	likely use
	last three	in the
Ashton Young People's Centre (130)	years 6	future 19
. ,	-	
Children's Social Care (Ripon Street) (131)	48	32
Children's Social Care (St Luke's Centre) (132)	48	30
Harris Library (133)	255	209
Ingol Library (134)	55	48
Lady Elsie Finney House Day Centre (135)	9	14
Lancashire Register Office and Records Office (136)	113	81
Moor Nook Young People's Centre (137)	36	31
Preston Adult Disability Day Services (Ribblebank) (138)	7	17
Preston Bus Station (139)	155	119
Preston West Children's Centre (140)	42	33
Ribbleton Children's Centre (141)	81	62
Ribbleton Library (142)	60	40
Riverbank Children's Centre (143)	53	35
Savick Library (144)	32	33
Scientific Services Laboratory (145)	85	94
Sharoe Green Library and Cherry Tree Children's Centre (146)	149	111
Stoneygate Children's Centre (147)	80	70
Sunshine Children's Centre (148)	64	43

Sunshine Children's Centre (New Hall Lane Drop-in) (149)	47	36	
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### Table 15 - Preston: proposed to no longer continue and used in the last three years

Property	Count used in last three years
Fulwood Library (150)	203
Preston East Children's Centre (151)	125
St Lawrence Children's Centre (152)	14

#### 4.3.8 Ribble Valley: properties used and will likely use

Table 16 - Ribble Valley: proposed to continue used in the last three vears and will likely use in the future

Property	Count used in last three years	Count will likely use in the future
Clitheroe Library (153)	405	336
Longridge Library (154)	190	174
Mearley Fold Day Centre (155)	14	33
Mellor Library (156)	37	42
Ribblesdale Children's Centre (157)	94	69
The Zone in Ribble Valley (158)	63	59

Table 17 - Ribble Valley: proposed to no longer continue and used in the last three years

the last three years	
Property	Count used in last three years
Chatburn Library (159)	56
Longridge Young People's Centre (160)	87
Read Library (161)	65
Ribble Valley Adult Disability Day Services (Pendleton Brook) (162)	23
Slaidburn Young People's Centre (163)	22
Whalley Library and Spring Wood Children's Centre (164)	469
Willows Park Children's Centre (165)	43

#### 4.3.9 Rossendale: properties used and will likely use

Table 18 - Rossendale: proposed to continue used in the last three years and will likely use in the future

your our arm more and are reasons		
Property	Count	Count will
	used in	likely use
	last three	in the
	years	future

Bacup Olive House Parkside Day Centre (166)	64	107
Children's Social Care (Newchurch Road Rawtenstall) (167)	49	55
Haslingden Community Link Children's Centre (168)	114	80
Haslingden Library (169)	131	93
Rawtenstall Library (170)	367	249
The Maden Centre (171)	168	128
The Zone in Rossendale (172)	70	69
Whitworth Children's Centre (173)	40	37

Table 19 - Rossendale: proposed to no longer continue and used in the last three years

the last three years	
Property	Count used in last three years
Bacup Library (174)	394
Balladen Children's Centre (175)	67
Crawshawbooth Library and Community Centre (176)	224
Rossendale Registration Office (177)	91
Staghills Children's Centre (178)	81
Whitewell Bottom Community Centre (179)	105
Whitworth Library (180)	80
Whitworth Young People's Centre (181)	29

#### 4.3.10 South Ribble: properties used and will likely use

Table 20 - South Ribble: proposed to continue used in the last three years and will likely use in the future

Property	Count used in last three years	Count will likely use in the future
Kingsfold Library (182)	192	157
Leyland Day Centre (183)	6	18
Leyland Library (184)	129	93
Longton Library (185)	153	123
South Ribble Adult Disability Day Services (Crossways) (186)	10	14
The Zone in South Ribble (187)	28	32
Wade Hall Children's Centre (188)	35	34
Walton-le-Dale Young People's Centre (189)	46	37

Table 21 - South Ribble: proposed to no longer continue and used in the last three years

and last amos yours	
Property	Count
	used in
	last three
	years

Bamber Bridge Children's Centre (190)	120
Bamber Bridge Library (191)	237
Kingsfold Children's Centre (192)	41
Longton Children's Centre (193)	36
Lostock Hall Library and Children's Centre (194)	258
Penwortham Library (195)	157
Penwortham Young People's Centre (196)	92
Wellfield Children's Centre (197)	27

#### 4.3.11 West Lancashire: properties used and will likely use

Table 22 - West Lancashire: proposed to continue used in the last three years and will likely use in the future

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Property	Count	Count will
	used in	likely use
	last three	in the
	years	future
First Steps Children's Centre (198)	32	33
Ormskirk Library (199)	146	111
Ormskirk Mere Brook Day Centre (200)	12	20
Park Children's Centre (201)	41	36
Skelmersdale Library (202)	142	115
Tarleton Library (203)	117	109
The Grove Young People's Centre and Children's Centre (204)	63	59
The Zone in West Lancashire (205)	22	32
Upholland Children's Centre, St Thomas the Martyr CE Primary School (206)	20	24
West Lancashire Adult Disability Day Services (Whiteledge) (207)	11	14
West Lancashire Registration Office (208)	58	50

Table 23 - West Lancashire: proposed to no longer continue and used in the last three years

in the last timee years	
Property	Count used in last three years
Burscough Library (209)	110
Children's Social Care (Fairlie Skelmersdale) (210)	36
Hesketh with Becconsall Children's Centre (211)	11
Moorgate Children's Centre (212)	37
Ormskirk Derby Street Day Centre (Older People) (213)	43
Parbold Library (214)	81
St John's Children's Centre (Skelmersdale) (215)	63
Upholland Library (216)	128

#### 4.3.12 Wyre: properties used and will likely use

Table 24 - Wyre: proposed to continue used in the last three years and will likely use in the future

Property	Count	Count will
	used in	likely use
	last three	in the
	years	future
Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre (217)	42	31
Fleetwood Children's Centre (Flakefleet satellite) (218)	40	34
Fleetwood Library and Registration Office (219)	257	203
Fylde And Wyre Adult Disability Day Services (Larkholme) (220)	13	23
Garstang Library (221)	154	135
Knott End Library (222)	104	91
Poulton Library (223)	254	201
Teal Close Day Centre (224)	9	12
The Zone in Wyre (225)	15	13
Thornton Children's Centre (226)	75	57

Table 25 - Wyre: proposed to no longer continue and used in the last three years

three years	
Property	Count used in last three years
Cleveleys Library and Children Centre (227)	243
Fleetwood Children's Centre (228)	47
Garstang Young People's Centre (229)	29
Northfleet Library (230)	53
Over Wyre Children's Centre (Hambleton satellite) (231)	24
Over Wyre Children's Centre (Preesall satellite) (232)	16
Poulton-le-Fylde Children's Centre (233)	49
Preesall Young People's Centre (234)	14
Rural Wyre Children's Centre (235)	28
Thornton Library (236)	301
Thornton Young People's Centre (237)	31
Thornton Youth Offending Team (238)	8

#### 4.4 Overall "How will this impact on you?"

After respondents indicated their current and future use of the proposed properties for each district council area they were asked two open questions, and a further open question towards the end of the questionnaire. Respondents' responses have been classified against a coding frame to quantify these qualitative data. Not everyone who completed the questionnaire made a comment.

A total of 85% respondents made a response to one or more of the open comments. The percentage figure is the percentage of people responding to that open question.

The top three mentions for each of the three open questions for each property can be found in appendix 4.

The first open question asked how the Property Strategy proposal impacts on the respondent. Table 26 shows the top 20 mentions.

The general themes on the impact from all the responses are:

- inconvenience/difficulty/cost/distance to access the service in future;
- the loss of the service impacting on wellbeing, employment, education, opportunities;
- the loss of resources, information, sessions, classes and events;
- the loss of a community asset;
- the loss of access to computers/internet; and
- loss of social opportunities leading to isolation, loss of help/support.

Table 26 - How will this impact on you? (Top 20 mentions)

Comment	Count	Percentage
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	1076	18%
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	877	15%
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	845	14%
Closing the library will impact on community cohesion because it's a vital community asset	833	14%
Closing the library will remove my main/sole access to computers/the internet	715	12%
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	695	12%
I will miss my library greatly if it closed (devastated/depressed)	638	11%
Other comment (general)	618	10%
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	507	9%
Positive comment about staff	412	7%
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	375	6%
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	366	6%
Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness	314	5%
Closing the library will remove my access to learning/research resources	305	5%
Concerned about loss of events at the children's centre	295	5%
I will lose access to local information/news/events	289	5%
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	275	5%

Concerned that loss of children's centre will limit support for families (general negative impact)	258	4%
Unlikely to continue using the library services (because of distance)	248	4%
I will continue to use my library if it stays open	208	3%

Base: all responding to Q1-12c (5,960)

## 4.5 Overall "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services from it, what are your reasons?"

Respondents were asked where the council is proposing to no longer deliver services from a property, but respondents thought that it should continue to deliver services, what were their reasons. Table 27 shows the top 20 mentions to the question.

The general themes on the reasons respondents gave from all the responses are:

- the properties are a community asset/social hub;
- the properties provide services, (eg access to information, education, computers/internet, books);
- the properties provide classes, events, meeting spaces;
- difficult/longer journeys to access other properties; and
- no viable alternative in the local area.

Table 27 - What are your reasons for continuing? (Top 20 mentions)

Comment	Count	Percentage
They are vital to the community/community asset	1106	23%
It is vital to children's literacy, education, access to information, stimulation and pleasure	796	17%
It's a social hub. Without it people may become lonely/isolated, elderly especially	722	15%
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	613	13%
Should be protected from budget savings/cuts because they provide people's services	602	13%
It provides computer/internet access for those without it	584	12%
I would no longer borrow books/read regularly	483	10%
Some people might not be able to get to new service locations because its inconvenient	445	9%
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	360	8%
Positive comment about staff	345	7%
Criticism of budget. Libraries should be protected	321	7%
The area is severely deprived so should retain services to support vulnerable groups	272	6%

Current property has: well situated in town centre	268	6%
There are no viable alternatives in the area providing these services eg book lending	266	6%
No alternative place for organised groups to meet in the area	260	5%
Villages/towns will lose a big sense of community if the libraries close	257	5%
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	242	5%
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	237	5%
The recent investment/refurbishment of this building will be a complete waste of money if closed	230	5%
New housing developments mean communities are growing and will increase demand for these services	229	5%
It provides access to local information/news/events	217	5%
Some people may not have the ability/means to get to them at all eg don't have a car	203	4%

Base: all responding to Q1-12d (4,732)

## 4.6 Overall "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently."

Respondents were asked if there was anything else that the council needs to consider or could do differently. Table 28 shows the top 20 mentions to the question.

The general themes on what else needs to be considered or done differently from all the responses are:

- the proposal will impact on the most deprived communities, community asset;
- the loss of the service will impact on access to information, learning, help, support, development;
- to generate revenue from the services, make cuts elsewhere;
- to offer more services in a building, reduce opening hours, use volunteers; and
- the community to be involved in the future, take over the service.

Table 28 - Anything else to consider or do differently? (Top 20 mentions)

Comment	Count	Percentage
Prioritise this area/don't close specific property	1206	33%
Other budget comment – (eg save money elsewhere, reduce costs)	341	9%
Heart of community/community asset/hub	315	9%
Other comment	296	8%
Will disadvantage the most deprived/vulnerable groups in society (young,	255	7%

elderly, job seekers)		
Very specific comment about a property	217	6%
Consider the negative impact on local communities	192	5%
It is vital to children's literacy, education, access to information, stimulation and pleasure	183	5%
Stop cutting useful social services (eg children's/youth centre's)	179	5%
Suggestion for service that could be offered	172	5%
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	168	5%
Move services into one building to reduce overall running costs (not just LCC service)	166	5%
It's a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone	153	4%
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	151	4%
Keep specific properties services as they are	147	4%
Reduce opening hours of the services (rather than close libraries or children's centres)	146	4%
Provides vital access to reading/learning/research material to the wider community	142	4%
Use more volunteers to reduce staffing costs	139	4%
Our area does/will lack vital public services	134	4%
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi	133	4%

Base: all responding to Q2e/14 (3,644)

The above open responses are split by each district that respondents have indicated they have used a property or properties. These can be found in section 4.7 showing how the top 20 mentions split across the districts where respondents have indicated they have made a response. Again, these tables show only where respondents have mentioned a particular theme in their open question responses to the consultation.

For "How will this impact on you?" respondents were:

- more likely to mention that closing the library will result in a lack of access to reading material, which would negatively impact on their mental wellbeing in Wyre (26%), Ribble Valley (26%), South Ribble (22%), West Lancashire (22%) and less likely to mention it in Pendle (10%);
- more likely to mention concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to a negative impact on mental health and wellbeing in West Lancashire (26%), Rossendale (24%) and Wyre (24%) and less likely to mention it in Preston (8%) and Chorley (8%);

- more likely to mention that closing the library will impact on children's education, literacy, ability to access information and reading in Ribble Valley (21%) and South Ribble (20%) and less likely to mention it in Pendle (8%);
- more likely to mention that closing the library will impact on community cohesion because it's a vital community asset in Rossendale (23%) and less likely to mention it in Lancaster (9%);
- more likely to mention that closing the library will remove their main/sole access to computers/the internet in Wyre (18%) and less likely to mention it in Preston (6%); and
- more likely to mention that they will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience in South Ribble (23%) and less likely to mention it in Burnley (6%), Lancaster (6%) and Pendle (6%).

For "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services from it, what are your reasons?" respondents were:

- more likely to mention that they are vital to the community or a community asset is Fylde (43%) and Rossendale (33%) and less likely to mention it in Lancaster (14%);
- more likely to mention they are vital to children's literacy and education in Ribble Valley (25%) and less likely to mention it in Pendle (11%);
- more likely to mention it is a social bub and without it people may become lonely/isolated, especially the elderly, in Fylde (22%), Burnley (20%) and Wyre (20%) and less likely to mention it in Pendle (7%);
- more likely to say sessions, groups, classes and walks would stop leading to a negative impact on mental health and wellbeing in Wyre (27%) and West Lancashire (20%) and less likely to mention it in Chorley (5%) and Pendle (7%):
- more likely to mention they should be protected from budget savings/cuts because they provide people's services in Preston (20%) and Wyre (19%) and less likely to mention it in Lancaster (7%) and Pendle (7%);
- more likely to mention it provides computer/internet access for those without it in South Ribble (18%) and Rossendale (17%).

For "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?" respondents were more likely to mention prioritise this area or don't close a specific property in Rossendale (39%), West Lancashire (38%) and Lancaster (37%) and less likely to mention it in Pendle (23%) and Chorley (24%).

#### 4.7 By district "How will this impact on you?"

Table 29 - How will this impact on you? (Top 20 mentions by district)

				District											
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre		
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	18%	15%	13%	19%	16%	13%	10%	12%	26%	16%	22%	22%	26%		
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	15%	15%	8%	12%	15%	10%	12%	8%	13%	24%	15%	26%	24%		
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	14%	11%	17%	12%	13%	11%	8%	10%	21%	17%	20%	14%	13%		
Closing the library will impact on community cohesion because it's a vital community asset	14%	10%	14%	17%	11%	9%	10%	13%	15%	23%	12%	16%	17%		
Closing the library will remove my main/sole access to computers/the internet	12%	11%	10%	13%	11%	8%	9%	6%	14%	15%	15%	12%	18%		
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	12%	6%	8%	15%	15%	6%	6%	13%	15%	7%	23%	13%	13%		
I will miss my library greatly if it closed (devastated/depressed)	11%	10%	9%	12%	10%	6%	7%	14%	11%	10%	13%	14%	18%		
Other comment (general)	10%	10%	18%	7%	10%	10%	15%	11%	11%	15%	9%	4%	10%		
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing	9%	12%	9%	10%	6%	8%	8%	7%	6%	8%	8%	11%	12%		
Positive comment about staff	7%	2%	8%	6%	7%	8%	4%	8%	6%	5%	11%	9%	8%		

							District						
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	6%	4%	5%	6%	6%	5%	2%	8%	8%	5%	9%	9%	10%
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact	6%	3%	4%	1%	8%	8%	7%	24%	5%	3%	5%	6%	4%
Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness	5%	10%	6%	5%	5%	3%	3%	3%	5%	6%	4%	6%	11%
Closing the library will remove my access to learning/research resources	5%	5%	3%	4%	3%	5%	6%	3%	9%	6%	4%	4%	7%
Concerned about loss of events at the children's centre	5%	4%	1%	1%	10%	5%	5%	17%	2%	6%	4%	6%	5%
I will lose access to local information/news/events	5%	3%	5%	3%	5%	5%	4%	2%	6%	3%	9%	6%	7%
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	5%	4%	5%	4%	5%	4%	2%	5%	6%	4%	5%	7%	6%
Concerned that loss of children's centre will limit support for families (general negative impact)	4%	1%	4%	1%	7%	7%	4%	15%	3%	3%	2%	9%	2%
Unlikely to continue using the library services (because of distance)	4%	7%	4%	6%	3%	2%	2%	6%	4%	4%	6%	4%	6%
I will continue to use my library if it stays open	3%	3%	4%	2%	2%	2%	4%	3%	2%	4%	6%	4%	6%

### 4.8 By district "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services from it, what are your reasons?"

Table 30 - What are your reasons for continuing? (Top 20 mentions by district)

							Distric	t					
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
They are vital to the community/community asset	23%	17%	17%	43%	18%	14%	17%	27%	23%	33%	17%	22%	25%
It is vital to children's literacy, education, access to information, stimulation and pleasure	17%	16%	18%	16%	20%	13%	11%	12%	25%	16%	20%	15%	20%
It's a social hub. Without it people may become lonely/isolated, elderly especially	15%	20%	15%	22%	11%	13%	7%	12%	13%	18%	14%	18%	20%
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	13%	15%	6%	13%	15%	8%	7%	13%	11%	17%	13%	20%	27%
Should be protected from budget savings/cuts because they provide people's services	13%	11%	13%	11%	12%	7%	7%	20%	15%	13%	13%	17%	19%
It provides computer/internet access for those without it	12%	11%	9%	15%	14%	9%	8%	9%	11%	17%	18%	13%	16%
I would no longer borrow books/read regularly	10%	8%	7%	8%	14%	8%	7%	7%	13%	10%	15%	10%	13%
Some people might not be able to get to new service locations because its inconvenient	9%	6%	11%	5%	10%	8%	7%	15%	10%	8%	14%	9%	14%
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	8%	7%	7%	10%	7%	5%	4%	7%	10%	6%	10%	11%	9%
Positive comment about staff	7%	2%	8%	9%	7%	9%	6%	9%	6%	3%	8%	8%	10%

							Distric	t					
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
Criticism of budget. Libraries should be protected	7%	4%	4%	14%	5%	2%	2%	4%	9%	8%	12%	4%	9%
The area is severely deprived so should retain services to support vulnerable groups	6%	3%	6%	2%	4%	7%	4%	8%	7%	11%	3%	8%	4%
Current property has: well situated in town centre	6%	1%	2%	5%	6%	6%	5%	12%	5%	3%	8%	5%	8%
There are no viable alternatives in the area providing these services eg book lending	6%	5%	4%	4%	9%	4%	2%	6%	4%	8%	9%	12%	5%
No alternative place for organised groups to meet in the area	5%	6%	3%	4%	3%	2%	2%	2%	5%	7%	6%	19%	9%
Villages/towns will lose a big sense of community if the libraries close	5%	2%	4%	11%	5%	4%	3%	5%	3%	11%	3%	6%	5%
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	5%	2%	5%	1%	7%	9%	5%	19%	3%	4%	3%	9%	2%
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	5%	2%	3%	1%	6%	6%	5%	18%	3%	3%	5%	9%	4%
The recent investment/refurbishment of this building will be a complete waste of money if closed	5%	3%	0%	3%	1%	7%	9%	0%	3%	15%	5%	1%	2%
New housing developments mean communities are growing and will increase demand for these services	5%	1%	9%	3%	1%	2%	1%	1%	21%	3%	2%	4%	2%

## 4.9 By district "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently."

Table 31 - Anything else to consider or do differently? (Top 20 mentions by district)

							District	t					
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
Prioritise this area/don't close specific property	33%	31%	24%	32%	27%	37%	23%	31%	35%	39%	31%	38%	35%
Other budget comment – (eg save money elsewhere, reduce costs)	9%	9%	9%	11%	15%	8%	6%	7%	8%	12%	13%	7%	12%
Heart of community/community asset/hub	9%	6%	7%	13%	7%	5%	4%	9%	9%	13%	7%	6%	12%
Other comment	8%	13%	8%	6%	7%	7%	10%	7%	9%	6%	9%	13%	6%
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	7%	5%	6%	5%	9%	10%	7%	11%	5%	8%	7%	7%	8%
Very specific comment about a property	6%	5%	4%	10%	4%	7%	3%	7%	5%	5%	5%	4%	7%
Consider the negative impact on local communities	5%	3%	4%	6%	1%	5%	6%	12%	5%	8%	3%	6%	4%
Stop cutting useful social services (eg children's/youth centre's)	5%	2%	8%	0%	5%	6%	8%	14%	3%	4%	1%	9%	3%
It is vital to children's literacy, education, access to information, stimulation and pleasure	5%	7%	5%	7%	7%	4%	3%	2%	6%	5%	5%	4%	4%
Suggestion for service that could be offered	5%	5%	2%	6%	8%	5%	2%	2%	6%	4%	7%	3%	5%
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	5%	3%	4%	5%	6%	4%	4%	3%	4%	6%	3%	6%	7%

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							District	t					
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
Move services into one building to reduce overall running costs (not just LCC service)	5%	6%	3%	3%	7%	3%	8%	2%	5%	3%	9%	5%	4%
It's a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone	4%	5%	5%	4%	7%	5%	2%	2%	2%	2%	4%	6%	8%
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	4%	4%	5%	7%	2%	4%	1%	3%	5%	2%	5%	3%	4%
Reduce opening hours of the services (rather than close libraries or children's centres)	4%	5%	6%	6%	6%	2%	1%	2%	6%	3%	5%	5%	4%
Keep specific properties services as they are	4%	4%	7%	3%	3%	5%	7%	2%	5%	1%	2%	3%	3%
Provides vital access to reading/learning/research material to the wider community	4%	2%	3%	5%	5%	3%	2%	2%	5%	3%	4%	4%	7%
Use more volunteers to reduce staffing costs	4%	1%	4%	8%	5%	3%	2%	1%	4%	3%	3%	6%	6%
Our area does/will lack vital public services	4%	3%	3%	3%	4%	2%	4%	4%	3%	11%	2%	4%	2%
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth service	4%	1%	6%	7%	5%	2%	2%	2%	4%	2%	6%	4%	3%

# 4.10 Property used in the last three years (and proposed to continue) by property will likely to use in the future

Tables 32 to 43 show, by district, those people who have indicated that they have used a property in the last three years that is proposed to continue to deliver county council services compared with the properties that they indicate they will likely to use in the future, if any.

A number of respondents did not tick either their future use of a proposed property or indicated that they would not use any of them. Therefore, it can't be determined whether they would use the proposed properties or not. 16% of respondents who have only used properties in the last three years that is proposed to continue to deliver services did not indicate a future use of a property or indicate none of these. A further 19% of respondents who have only used a property in last three years that is proposed to no longer deliver services did not indicate a future use of a property or indicate none of these. Therefore, as 36% of respondents did not indicate their future use of a property, if any, it cannot be determined whether they would or would not use one of the proposed properties in the future.

#### 4.10.1 Burnley: properties used by will likely use

Table 32 - Burnley: property used in the last three years (and proposed to continue) by property will likely to use in the future

prope	-3CG		Onti	iiiuc	, by	Pi O	pert	y vv.	11 111	СТУ	to u	30 1		Ciutt	110			
							Bu	rnley	will lik	cely u	se in	the fu	ture					
	Total have used in the last three years	Burnley and Pendle Day Services (1)	Burnley and Pendle Registration (2)	Burnley City Learning Centre (3)	Burnley Library (4)	Burnley The Fold Co-location Project (5)	Burnley Wood Children's Centre (6)	Children's Social Care (Easden Clough) (7)	Coal Clough Library (8)	lghtenhill Children's Centre (9)	Padiham Library (10)	Reedley Hallows Children's Centre (11)	South West Burnley Children's Centre (12)	Stoneyholme and Daneshouse Young People's Centre (13)	The Chai Centre Children's Centre (14)	The Zone in Burnley (15)	Whitegate Children's Centre (16)	None of these
										unt								
Burnley and Pendle Day Services (1)	16	9	6	6	6	5	5	4	7	3	2	1	3	5	5	4	2	1
Burnley and Pendle Registration (2)	53	4	24	6	28	5	11	5	19	6	16	6	8	6	10	3	2	1
Burnley City Learning Centre (3)	34	5	11	12	17	5	7	4	8	3	5	7	4	4	8	7	6	3

							Bu	rnley	will lik	kelv u	se in	the fu	ture					
	Total have used in the last three years	Burnley and Pendle Day Services (1)	Burnley and Pendle Registration (2)	Burnley City Learning Centre (3)	Burnley Library (4)	Burnley The Fold Co-location Project (5)	Burnley Wood Children's Centre (6)	Children's Social Care (Easden Clough) (7)	Coal Clough Library (8)	Ightenhill Children's Centre (9)	Padiham Library (10)	Reedley Hallows Children's Centre (11)	South West Burnley Children's Centre (12)	Stoneyholme and Daneshouse Young People's Centre (13)	The Chai Centre Children's Centre (14)	The Zone in Burnley (15)	Whitegate Children's Centre (16)	None of these
			_	-				ı		unt		I						
Burnley Library (4)	160	8	42	9	106	7	10	4	44	6	35	7	8	10	13	14	4	5
Burnley The Fold Co- location Project (5)	19	4	7	5	9	7	7	6	7	4	3	2	6	2	3	5	3	2
Burnley Wood Children's Centre (6)	21	2	9	2	9	4	11	4	7	3	6	4	4	2	3	4	5	1
Children's Social Care (Easden Clough) (7)	12	3	4	4	5	5	5	7	4	2	1	2	3	2	3	2	2	2
Coal Clough Library (8)	104	10	24	10	44	8	12	8	66	7	21	5	11	4	8	6	4	3
Ightenhill Children's Centre (9)	15	2	5	3	7	3	6	3	4	5	6	2	4	2	3	2	2	1
Padiham Library (10)	74	5	17	5	38	6	10	5	23	8	39	8	7	2	7	5	8	3
Reedley Hallows Children's Centre (11)	24	2	10	5	11	3	7	4	4	3	5	15	4	4	10	2	4	2
South West Burnley Children's Centre (12)	15	3	6	3	8	4	6	4	7	4	4	3	9	3	4	1	1	2
Stoneyholme and Daneshouse Young People's Centre (13)	20	5	7	4	13	3	6	3	4	3	3	5	3	11	10	5	2	1
The Chai Centre Children's Centre (14)	37	8	15	6	20	5	10	6	5	4	4	10	5	12	20	8	4	2
The Zone in Burnley (15)	34	8	7	6	15	9	11	6	7	6	5	4	5	6	7	14	4	1

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							Bu	rnley	will lik	cely u	se in t	the fu	ture					
	Total have used in the last three years	Burnley and Pendle Day Services (1)	Burnley and Pendle Registration (2)	Burnley City Learning Centre (3)	Burnley Library (4)	Burnley The Fold Co-location Project (5)	Burnley Wood Children's Centre (6)	Children's Social Care (Easden Clough) (7)	ဝ Coal Clough Library (8)	Ightenhill Children's Centre (9)	Padiham Library (10)	Reedley Hallows Children's Centre (11)	South West Burnley Children's Centre (12)	Stoneyholme and Daneshouse Young People's Centre (13)	The Chai Centre Children's Centre (14)	The Zone in Burnley (15)	Whitegate Children's Centre (16)	None of these
Whitegate Children's Centre (16)	22	3	5	4	7	4	6	3	4	4	8	4	4	2	5	2	8	1

# 4.10.2 Chorley: properties used by will likely use

Table 33 - Chorley: property used in the last three years (and proposed to continue) by property will likely to use in the future

proposed to c	<u> </u>	luc) k	y pic	pert						atare		
					Chorle	y will lil	kely use	e in the	future			
	Total have used in the last three years	Children's Social Care (The Hawthorn's) (26)	Chorley Adult Disability Day Services (Bankside) (27)	Chorley Library (28)	Chorley Registration Office (29)	Clayton Green Library (30)	Coppull Library (31)	Duke Street Children's Centre (32)	Eccleston Library (33)	Euxton Library (34)	Fosterfield Day Centre (35)	None of these
						Co	unt					
Children's Social Care (The Hawthorn's) (26)	22	9	1	11	5	2	2	8	0	1	2	1
Chorley Adult Disability Day Services (Bankside) (27)	4	1	1	4	2	3	1	2	0	0	1	0
Chorley Library (28)	230	11	9	165	43	38	45	22	39	63	14	8
Chorley Registration Office (29)	62	4	3	38	29	12	11	10	9	12	4	2
Clayton Green Library (30)	59	2	3	34	13	40	11	5	12	17	3	5
Coppull Library (31)	89	5	4	43	13	12	56	7	14	14	3	0
Duke Street Children's Centre (32)	44	7	4	27	14	9	8	23	3	9	5	1
Eccleston Library (33)	89	4	3	36	8	13	16	2	65	16	1	1
Euxton Library (34)	112	1	2	58	14	16	16	3	17	84	3	0
Fosterfield Day Centre (35)	9	1	1	6	4	3	2	4	0	1	4	0

# 4.10.3 Fylde: properties used by will likely use

Table 34 - Fylde: property used in the last three years (and proposed to continue) by property will likely to use in the future

to continue) by p	, ope	ity wiii	iiikeij	, to a	30 III t	iic ia	tare		
			Fy	lde will	likely use	in the	future		
	Total have used in the last three years	Children's Social Care (Sydney Street) and Oak Tree Children's Centre (48)	Fylde Adult Disability Day Services (Sunnybank) (49)	Milbanke Day Centre (50)	St Anne's Library (51)	The Woodlands Resource Centre (52)	The Zone in Fylde (53)	Weeton Children's Centre (54)	None of these
				(	Count				
Children's Social Care (Sydney Street) and Oak Tree Children's Centre (48)	83	48	9	3	36	13	10	12	1
Fylde Adult Disability Day Services (Sunnybank) (49)	17	3	11	8	4	4	4	3	0
Milbanke Day Centre (50)	16	1	9	11	4	5	3	3	0
St Anne's Library (51)	374	34	15	11	259	20	8	12	8
The Woodlands Resource Centre (52)	32	12	7	3	16	18	5	6	0
The Zone in Fylde (53)	13	10	2	1	6	5	6	7	0
Weeton Children's Centre (54)	11	9	2	1	5	4	5	8	0

# 4.10.4 Hyndburn: properties used by will likely use

Table 35 - Hyndburn: property used in the last three years (and proposed to continue) by property will likely to use in the future

proposed to continue)	by pr	operi	y w	III IIKE	∌ıy t	o us	e in	tne	tutu	re			
					Hyndl	burn v	vill lik	ely us	e in the	futrue			
	Total have used in the last three years	Accrington Library and Registration Office (64)	Children's Social Care (Silver Birches) (65)	Clayton-le-Moors and Altham Children's Centre (66)	Copper House Children's Centre (67)	Fairfield Children's Centre (68)	Great Harwood Children's Centre (69)	Great Harwood Library (70)	Hyndburn Adult Disability Day Services (Enfield) (71)	Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) (72)	The Zone in Hyndburn (73)	Woodhaven Day Centre (74)	None of these
							Cour	nt					
Accrington Library and Registration Office (64)	214	124	14	25	25	37	24	53	21	39	24	21	8
Children's Social Care (Silver Birches) (65)	42	10	13	12	15	9	9	10	10	17	11	9	3
Clayton-le-Moors and Altham Children's Centre (66)	61	23	11	32	25	17	18	22	13	25	13	14	5
Copper House Children's Centre (67)	79	21	13	25	44	16	22	22	12	23	13	12	5
Fairfield Children's Centre (68)	72	29	10	13	13	36	11	12	10	26	10	9	4
Great Harwood Children's Centre (69)	50	17	9	16	19	13	23	23	9	15	8	9	3
Great Harwood Library (70)	118	53	8	18	19	14	21	79	11	18	13	18	4
Hyndburn Adult Disability Day Services (Enfield) (71)	36	11	8	8	7	8	8	8	22	11	9	10	4
Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) (72)	102	39	16	27	23	28	18	20	14	55	18	11	2
The Zone in Hyndburn (73)	44	21	9	12	12	9	8	13	12	17	21	8	2
Woodhaven Day Centre (74)	15	4	3	3	3	3	3	10	5	3	3	11	2

# 4.10.5 Lancaster: properties used by will likely use

Table 36 - Lancaster: property used in the last three years (and proposed to continue) by property will likely to use in the future

proposed to contin	ue) k	ур	rope	erty	WIII I									
						Lancast	er will	likely u	ise in t	he futur	е			
	Total have used in the last three years	Appletree Children's Centre (84)	Children's Social Care (Sefton Drive) (85)	Halton Library and Children's Centre (86)	Heysham Library (87)	Lancaster and Morecambe Adult Disability Day Services (Thorpe View) (88)	Lancaster Central Library (89)	Lune Park Children's Centre (90)	Morecambe Library (91)	The Carnforth Hub Children's Centre and Young People's Centre (92)	Vale View Day Centre (93)	Westgate Children's Centre (94)	White Cross Education Centre (95)	None of these
								unt						
Appletree Children's Centre (84)	113	65	24	23	20	11	64	53	35	28	12	31	39	2
Children's Social Care (Sefton Drive) (85)	50	19	29	12	13	13	23	23	19	17	10	17	25	1
Halton Library and Children's Centre (86)	82	20	12	45	23	11	43	28	35	26	10	14	28	3
Heysham Library (87)	358	29	20	30	245	25	163	34	225	28	19	51	57	6
Lancaster and Morecambe Adult Disability Day Services (Thorpe View) (88)	39	8	10	10	12	23	22	11	21	7	6	10	17	1
Lancaster Central Library (89)	643	70	33	60	160	34	457	99	308	68	26	49	118	19
Lune Park Children's Centre (90)	182	63	32	41	34	20	93	103	59	49	20	43	47	1
Morecambe Library (91)	680	44	30	54	224	37	308	58	481	49	25	77	88	7
The Carnforth Hub Children's Centre and Young People's Centre (92)	101	24	13	25	11	10	43	40	30	58	9	16	27	1
Vale View Day Centre (93)	34	13	10	8	8	8	15	15	17	6	16	13	15	1
Westgate Children's Centre (94)	210	49	25	31	63	19	48	48	81	26	18	122	30	1
White Cross Education Centre (95)	188	34	31	34	55	22	112	48	88	37	18	25	107	3

# 4.10.6 Pendle: properties used by will likely use

Table 37 - Pendle: property used in the last three years (and proposed to continue) by property will likely to use in the future

to cont	illiue	, by p	TOPE	FILY W	7111 111	Neiy i	o us	e III ti	ie iui	ure					
						Pen	dle wil	l likely u	se in the	e futur	е				
	Total have used in the last three years	Barnoldswick Library (108)	Beacon Children's Centre (109)	Burnley and Pendle Adult Disability Day Services (Marsden Centre) (110)	Byron View Day Centre (111)	Children's Social Care (Burnley Road Colne) (112)	Colne Children's Centre (113)	Colne Library (114)	Earby Community Centre (115)	Family Tree Children's Centre (116)	Gisburn Road Children's Centre (117)	Nelson Library (118)	The Zone in Pendle (119)	Walton Lane Children's Centre (120)	None of these
	100	110	- 10	_				Count		4=					
Barnoldswick Library (108)	183	119	18	7	8	14	23	51	61	17	50	33	14	11	4
Beacon Children's Centre (109)	78	11	34	9	8	14	18	17	10	18	13	30	13	20	4
Burnley and Pendle Adult Disability Day Services (Marsden Centre) (110)	21	4	7	6	5	5	4	5	4	6	3	8	6	3	1
Byron View Day Centre (111)	22	4	6	5	5	5	8	8	5	7	6	7	9	7	2
Children's Social Care (Burnley Road Colne) (112)	40	13	13	5	4	15	10	9	8	8	11	11	4	11	1
Colne Children's Centre (113)	84	22	18	6	8	13	44	33	17	15	21	20	9	24	3
Colne Library (114)	188	55	22	12	14	17	40	119	42	21	22	58	20	29	6
Earby Community Centre (115)	201	58	13	5	4	9	19	35	151	8	29	11	10	10	2
Family Tree Children's Centre (116)	92	15	18	7	6	11	15	16	9	47	12	28	10	18	1
Gisburn Road Children's Centre (117)	77	48	14	7	8	11	25	18	33	10	52	5	5	8	1
Nelson Library (118)	246	36	39	16	14	18	28	65	25	40	14	132	35	40	5

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The Zone in Pendle (119)	77	13	14	9	6	8	13	20	12	14	9	25	38	15	1
Walton Lane Children's Centre (120)	97	10	15	7	10	11	18	21	12	14	9	28	10	66	2

# 4.10.7 Preston: properties used by will likely use

Table 38 - Preston: property used in the last three years (and proposed to continue) by property will likely to use in the future

CO	num	ue)	by p	orop	erty	WIII	IIKE															
								F	resto	n will	likely	use i	n the	future	•							
	Total have used in the last three years	Ashton Young People's Centre (130)	Children's Social Care (Ripon Street) (131)	Children's Social Care (St Luke's Centre) (132)	Harris Library (133)	Ingol Library (134)	Lady Elsie Finney House Day Centre (135)	Lancashire Register Office and Records Office (136)	Moor Nook Young People's Centre (137)	Preston Adult Disability Day Services (Ribblebank) (138)	Preston Bus Station (139)	Preston West Children's Centre (140)	Ribbleton Children's Centre (141)	Ribbleton Library (142)	Riverbank Children's Centre (143)	Savick Library (144)	Scientific Services Laboratory (145)	Sharoe Green Library and Cherry Tree Children's Centre (146)	Stoneygate Children's Centre (147)	Sunshine Children's Centre (148)	Sunshine Children's Centre (New Hall Lane Drop-in) (149)	None of these
Ashton	6	4	2	1	3	1	1	3	2	1	Cou 2	unt 2	1	1	2	1	1	2	2	0	1	0
Young People's Centre (130)	U	4	2	'	3	'	'	3		'	۷	2	<b>'</b>	'	2	'	'		۷	U	'	U
Children's Social Care (Ripon Street) (131)	48	8	26	23	15	6	4	14	8	3	12	17	19	8	17	5	4	12	20	21	9	0
Children's Social Care (St Luke's Centre) (132)	48	1 0	27	24	16	8	6	16	9	6	16	16	16	7	17	6	8	12	23	21	8	1
Harris Library (133)	25 5	1 2	15	17	18 7	38	11	62	18	10	96	18	34	31	18	27	62	72	24	23	21	1
Ingol Library (134)	55	6	3	3	35	40	4	17	5	4	14	4	3	8	3	13	24	18	2	1	3	1
Lady Elsie Finney House Day Centre (135)	9	3	3	2	5	2	5	3	2	3	3	1	0	1	0	1	4	1	1	1	1	1
Lancashire Register Office and Records Office (136)	11 3	9	11	13	68	19	5	63	17	10	42	16	29	19	17	12	27	31	15	14	14	0
Moor Nook Young People's Centre (137)	36	5	9	9	16	5	4	12	22	5	13	9	22	14	9	4	5	8	10	9	11	0

								F	Presto	n will	likely	use i	n the	future	)							
	Total have used in the last three years	Ashton Young People's Centre (130)	Children's Social Care (Ripon Street) (131)	Children's Social Care (St Luke's Centre) (132)	Harris Library (133)	Ingol Library (134)	Lady Elsie Finney House Day Centre (135)	Lancashire Register Office and Records Office (136)	Moor Nook Young People's Centre (137)	Preston Adult Disability Day Services (Ribblebank) (138)	Preston Bus Station (139)	Preston West Children's Centre (140)	Ribbleton Children's Centre (141)	Ribbleton Library (142)	Riverbank Children's Centre (143)	Savick Library (144)	Scientific Services Laboratory (145)	Sharoe Green Library and Cherry Tree Children's Centre (146)	Stoneygate Children's Centre (147)	Sunshine Children's Centre (148)	Sunshine Children's Centre (New Hall Lane Drop-in) (149)	None of these
											Co											
Preston Adult Disability Day Services (Ribblebank) (138)	7	0	1	1	4	0	1	4	1	6	2	2	2	1	2	0	0	1	1	1	1	0
Preston Bus Station (139)	15 5	7	7	11	10 2	15	5	40	10	6	10 4	11	22	15	11	9	41	42	17	12	11	1
Preston West Children's Centre (140)	42	4	15	13	21	6	3	18	9	5	14	22	22	7	20	4	4	17	18	18	14	1
Ribbleton Children's Centre (141)	81	7	19	17	37	10	5	24	25	8	24	22	55	24	22	9	9	27	26	32	29	1
Ribbleton Library (142)	60	4	7	7	31	12	5	18	19	5	18	5	24	32	6	10	18	12	10	13	16	1
Riverbank Children's Centre (143)	53	1	20	17	21	8	4	18	9	7	16	24	23	8	30	8	6	21	23	23	14	1
Savick Library (144)	32	1	3	2	20	11	2	8	4	2	8	4	4	7	3	27	9	10	3	1	2	0
Scientific Services Laboratory (145)	85	2	2	3	50	19	4	21	2	0	26	2	1	8	1	6	84	13	0	0	0	5
Sharoe Green Library and Cherry Tree Children's Centre (146)	14 9	0	15	14	86	19	7	40	13	10	52	21	28	16	22	14	25	10	22	22	22	2
Stoneygate Children's Centre (147)	80	6	18	17	23	5	2	11	9	5	16	18	26	9	20	4	4	18	61	25	15	0

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								F	resto	n will	likely	use i	n the	future	)							
	Total have used in the last three years	Ashton Young People's Centre (130)	Children's Social Care (Ripon Street) (131)	Children's Social Care (St Luke's Centre) (132)	Harris Library (133)	ngol Library (134)	ady Elsie Finney House Day Centre (135)	ancashire Register Office and Records Office (136)	Moor Nook Young People's Centre (137)	Preston Adult Disability Day Services (Ribblebank) (138)	Preston Bus Station (139)	Preston West Children's Centre (140)	Ribbleton Children's Centre (141)	Ribbleton Library (142)	Riverbank Children's Centre (143)	Savick Library (144)	Scientific Services Laboratory (145)	Sharoe Green Library and Cherry Tree Children's Centre (146)	Stoneygate Children's Centre (147)	Sunshine Children's Centre (148)	Sunshine Children's Centre (New Hall Lane Drop-in) (149)	None of these
											Co	unt										
Sunshine Children's Centre (148)	64	8	21	20	26	6	5	17	14	7	17	22	39	17	24	5	8	20	28	37	25	0
Sunshine Children's Centre (New Hall Lane Drop-in) (149)	47	7	11	8	22	7	5	13	13	6	14	15	30	15	14	5	5	17	17	22	31	0

# 4.10.8 Ribble Valley: properties used by will likely use

Table 39 - Ribble Valley: property used in the last three years (and proposed to continue) by property will likely to use in the future

proposed to conti	,	<del>~у р.</del>	Opon	·		,	, 400	
		Ribb	ole Valle	y will l	ikely u	ıse in t	he futu	ıre
	Total have used in the last three years	Clitheroe Library (153)	Longridge Library (154)	Mearley Fold Day Centre (155)	Mellor Library (156)	Ribblesdale Children's Centre (157)	The Zone in Ribble Valley (158)	None of these
				Cou	nt			
Clitheroe Library (153)	405	294	60	21	22	48	49	10
Longridge Library (154)	190	49	159	7	9	9	14	5
Mearley Fold Day Centre (155)	14	7	8	10	1	3	4	0
Mellor Library (156)	37	24	9	2	24	2	3	0
Ribblesdale Children's Centre (157)	94	55	12	16	9	54	27	2
The Zone in Ribble Valley (158)	63	35	18	10	8	15	38	1

# 4.10.9 Rossendale: properties used by will likely use

Table 40 - Rossendale: property used in the last three years (and proposed to continue) by property will likely to use in the future

proposed to continu	ic, by	prop	city v	VIII IIIX	Ciy to	use		iatai		
				Rosse	endale v	vill likely	use in	future		
	Total have used in the last three years	Bacup Olive House Parkside Day Centre (166)	Children's Social Care (Newchurch Road Rawtenstall) (167)	Haslingden Community Link Children's Centre (168)	Haslingden Library (169)	Rawtenstall Library (170)	The Maden Centre (171)	The Zone in Rossendale (172)	Whitworth Children's Centre (173)	None of these
					Со	unt				
Bacup Olive House Parkside Day Centre (166)	64	32	10	15	15	29	29	11	9	2
Children's Social Care (Newchurch Road Rawtenstall) (167)	49	15	20	18	12	19	19	19	10	3
Haslingden Community Link Children's Centre (168)	114	21	17	53	32	55	33	34	15	5
Haslingden Library (169)	131	31	16	36	65	69	27	26	13	6
Rawtenstall Library (170)	367	72	33	52	70	209	69	51	19	10
The Maden Centre (171)	168	52	26	37	30	63	86	29	20	5
The Zone in Rossendale (172)	70	22	23	30	21	35	26	30	18	3
Whitworth Children's Centre (173)	40	17	14	17	10	16	16	15	18	3

# 4.10.10 South Ribble: properties used by will likely use

Table 41 - South Ribble: property used in the last three years (and proposed to continue) by property will likely to use in the future

proposed to contin						likely ι				
	Total have used in the last three years	Kingsfold Library (182)	Leyland Day Centre (183)	Leyland Library (184)		South Ribble Adult Disability Day Services (Crossways) (186)	The Zone in South Ribble (187)		Walton-le-Dale Young People's Centre (189)	None of these
					Cou	ınt				
Kingsfold Library (182)	192	133	8	32	51	5	12	12	9	5
Leyland Day Centre (183)	6	2	3	3	2	2	1	1	3	0
Leyland Library (184)	129	40	10	78	32	10	10	9	9	2
Longton Library (185)	153	52	8	31	112	5	7	8	8	4
South Ribble Adult Disability Day Services (Crossways) (186)	10	5	3	7	3	4	3	4	1	0
The Zone in South Ribble (187)	28	6	3	7	3	3	16	14	13	7
Wade Hall Children's Centre (188)	35	11	3	6	6	2	17	24	13	7
Walton-le-Dale Young People's Centre (189)	46	11	5	10	7	1	17	20	29	7

# 4.10.11 West Lancashire: properties used by will likely use

Table 42 - West Lancashire: property used in the last three years (and proposed to continue) by property will likely to use in the future

proposed to	con	tinue	) by										
					West	Lanca	shire v	vill likel	y use in	the future			
	Total have used in the last three years	First Steps Children's Centre (198)	Ormskirk Library (199)	Ormskirk Mere Brook Day Centre (200)	Park Children's Centre (201)	Skelmersdale Library (202)	Tarleton Library (203)	The Grove Young People's Centre and Children's Centre (204)	The Zone in West Lancashire (205)	Upholland Children's Centre, St Thomas the Martyr CE Primary School (206)	West Lancashire Adult Disability Day Services (Whiteledge) (207)	West Lancashire Registration Office (208)	None of these
	32	18	8	3	15	17	4	unit 8	12	5	2	3	1
First Steps Children's Centre (198)	32	10	0	3	2	17	4	0	12	3	2		'
Ormskirk Library (199)	146	10	96	11	9	45	32	38	14	9	9	31	10
Ormskirk Mere Brook Day Centre (200)	12	1	2	3	1	2	0	0	0	0	0	0	0
Park Children's Centre (201)	41	18	14	5	24	28	8	14	19	8	3	10	1
Skelmersdale Library (202)	142	21	44	8	27	98	15	22	24	16	7	23	9
Tarleton Library (203)	117	3	31	3	4	14	99	12	5	1	4	15	2
The Grove Young People's Centre and Children's Centre (204)	63	10	27	4	12	21	14	40	13	3	4	15	0
The Zone in West Lancashire (205)	22	8	9	3	11	15	5	11	14	3	4	7	0

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Upholland Children's Centre, St Thomas the Martyr CE Primary School (206)	20	5	4	1	6	12	1	4	6	14	2	2	0
West Lancashire Adult Disability Day Services (Whiteledge) (207)	11	2	6	5	0	5	3	3	2	2	4	4	0
West Lancashire Registration Office (208)	58	6	22	7	10	23	11	14	6	8	6	31	1

# 4.10.12 Wyre: properties used by will likely use

Table 43 - Wyre: property used in the last three years (and proposed to continue) by property will likely to use in the future

continue) by property	WIII	likely	to use	III UII	# Iutur	<del>J</del>						
				V	/yre will li	kely use	in the	future				
	Total have used in the last three years	Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre (217)	Fleetwood Children's Centre (Flakefleet satellite) (218)	Fleetwood Library and Registration Office (219)	Fylde And Wyre Adult Disability Day Services (Larkholme) (220)	Garstang Library (221)	Knott End Library (222)	Poulton Library (223)	Teal Close Day Centre (224)	The Zone in Wyre (225)	Thornton Children's Centre (226)	None of these
						ount						
Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre (217)	42	22	15	11	6	6	4	7	4	7	19	3
Fleetwood Children's Centre (Flakefleet satellite) (218)	40	14	21	13	5	4	4	8	3	5	17	4
Fleetwood Library and Registration Office (219)	257	14	16	180	13	30	34	95	6	5	17	12
Fylde And Wyre Adult Disability Day Services (Larkholme) (220)	13	5	3	7	8	5	4	6	4	3	5	4
Garstang Library (221)	154	6	4	33	7	122	27	42	5	4	4	10
Knott End Library (222)	104	4	3	35	5	26	79	42	3	2	3	4
Poulton Library (223)	254	7	11	97	11	43	41	184	8	4	20	4
Teal Close Day Centre (224)	9	4	3	4	4	3	2	5	4	3	4	2
The Zone in Wyre (225)	15	7	5	4	4	4	2	4	3	8	8	2
Thornton Children's Centre (226)	75	17	23	19	6	5	3	26	4	7	48	3

# 4.11 Property used in the last three years (and proposed to longer deliver services) by property will likely to use in the future

Tables 44 to 55 show, by district, those people who have indicated that they have used in the last three years a property that is proposed to no longer deliver county council services compared with the properties that they indicate they will likely to use in the future, if any.

#### 4.11.1 Burnley: properties used by will likely use

Table 44 - Burnley: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

longer de	IIVE	1 50	VICE	;5) L	урі	ope								lure				
							В	urnley	will lik	cely u	se in t	he futi	ıre					
	Total have used in the last three years	Burnley and Pendle Day Services (1)	Burnley and Pendle Registration (2)	Burnley City Learning Centre (3)	Burnley Library (4)	Burnley The Fold Co-location Project (5)	Burnley Wood Children's Centre (6)	Children's Social Care (Easden Clough) (7)	Coal Clough Library (8)	Ightenhill Children's Centre (9)	Padiham Library (10)	Reedley Hallows Children's Centre (11)	South West Burnley Children's Centre (12)	Stoneyholme and Daneshouse Young People's Centre (13)	The Chai Centre Children's Centre (14)	The Zone in Burnley (15)	Whitegate Children's Centre (16)	None of these
									Co	ount								
Belmont Community Centre (17)	55	6	11	6	17	5	5	4	5	4	2	4	4	4	5	4	4	4
Briercliffe Library (18)	79	8	18	6	33	6	9	6	13	5	8	9	7	5	13	6	5	6
Brunshaw Young People's Centre (19)	10	5	4	4	6	4	5	4	4	6	5	4	4	4	5	6	5	3
Burnley Campus Library (20)	80	10	21	13	36	12	15	8	19	7	17	19	10	11	20	12	9	5
Hapton Young People's Centre (21)	15	5	4	5	6	5	5	5	5	6	4	5	5	4	5	4	5	3
Padiham Young People's Centre (22)	31	8	7	6	8	6	7	6	7	7	8	7	6	6	8	6	7	9
Pike Hill Library (23)	49	6	15	8	24	6	9	5	10	6	5	4	7	4	6	6	4	5
Rosegrove Library (24)	71	6	18	8	30	8	9	7	23	9	18	6	9	6	8	7	5	6
Stoops and Hargher Clough Young People's Centre (25)	26	5	4	5	8	7	5	5	7	5	4	4	6	4	4	6	4	4

# 4.11.2 Chorley: properties used by will likely use

Table 45 - Chorley: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

longer deliver servi	ces, n	y pro	perty	WIII	IIKE	ıy to	use	111 (1	ie it	ituie	,	
				Cho	rley w	ill likel	y use	in the	future			
	Total have used in the last three years	Children's Social Care (The Hawthorn's) (26)	Chorley Adult Disability Day Services (Bankside) (27)	Chorley Library (28)	Chorley Registration Office (29)	Clayton Green Library (30)	Coppull Library (31)	Duke Street Children's Centre (32)	Eccleston Library (33)	Euxton Library (34)	Fosterfield Day Centre (35)	None of these
						Count						
Adlington Library and Children's Centre (36)	145	10	5	54	14	16	16	15	11	12	8	9
Astley and Buckshaw Children's Centre (37)	32	7	3	19	11	7	7	15	3	9	5	1
Blossomfields Children's Centre (38)	15	4	3	7	5	5	3	6	5	3	3	2
Chorley Adult Disability Day Services (Holly Trees) (39)	5	2	3	3	3	3	3	3	3	3	3	2
Chorley Youth Offending Team (40)	8	5	2	5	2	4	2	4	5	3	2	2
Clayton Brook Children's Centre (41)	18	5	4	13	8	10	5	8	5	6	4	3
Coppull Children's Centre (42)	30	6	3	20	8	8	17	10	6	6	3	2
Coppull Young People's Centre (43)	24	5	6	10	6	5	12	6	9	6	5	3
Eccleston Young People's Centre (44)	45	6	4	12	5	9	6	3	22	6	3	3
Highfield Children's Centre (45)	37	7	4	24	12	6	8	18	3	5	7	4
Millfield Children's Centre (46)	9	2	2	7	6	3	3	4	3	3	2	2
The Zone in Chorley (47)	52	10	5	24	15	9	10	11	4	6	8	5

# 4.11.3 Fylde: properties used by will likely use

Table 46 - Fylde: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

ionger deliver services) b	y pro	perty v	AIII IIIV	ziy t	o us		iie iu	uie	
			Fyld	e will	likely ι	ise in th	e futur	е	
	Total have used in the last three years	Children's Social Care (Sydney Street) and Oak Tree Children's Centre (48)	Fylde Adult Disability Day Services (Sunnybank) (49)	Milbanke Day Centre (50)	St Anne's Library (51)	The Woodlands Resource Centre (52)	The Zone in Fylde (53)	Weeton Children's Centre (54)	None of these
				C	Count				
Ansdell Library (55)	491	39	21	14	205	22	9	11	49
Freckleton Library (56)	97	9	5	6	32	5	3	3	10
Kirkham Library (57)	83	11	12	17	25	9	5	8	7
Kirkham Young People's Centre (58)	10	3	3	3	4	5	3	4	2
Lower Lane Young People's Centre (59)	7	4	2	2	3	3	3	4	2
Lytham Children's Centre (60)	68	30	6	4	31	10	8	11	5
Lytham Library and Registration Office (61)	428	39	18	16	187	17	8	10	50
Orchard Children's Centre (62)	26	15	5	3	11	8	8	9	3
Pear Tree Children's Centre (63)	38	19	4	3	11	8	8	11	5

# 4.11.4 Hyndburn: properties used by will likely use

Table 47 - Hyndburn: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

to longer deliver services)	<b>7</b> 7	OPO	,		·O.y		100 .		ic iat	ui C			
					Hyndl	ourn v	vill like	ely us	e in the	future			
	Total have used in the last three years	Accrington Library and Registration Office (64)	Children's Social Care (Silver Birches) (65)	Clayton-le-Moors and Altham Children's Centre (66)	Copper House Children's Centre (67)	Fairfield Children's Centre (68)	Great Harwood Children's Centre (69)	Great Harwood Library (70)	Hyndburn Adult Disability Day Services (Enfield) (71)	Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) (72)	The Zone in Hyndburn (73)	Woodhaven Day Centre (74)	None of these
							Count						
Accrington Youth Offending Team (75)	13	4	5	5	6	4	4	4	6	5	4	4	2
Clayton-le-Moors Library (76)	89	48	7	23	16	15	16	40	10	18	17	16	4
Clayton-le-Moors Young People's Centre (77)	24	9	7	12	9	7	8	8	7	10	10	6	1
Great Harwood Young People's Centre (78)	41	14	8	10	12	8	13	24	8	8	9	8	2
Huncoat Children's Centre (79)	23	4	6	10	13	10	8	8	7	9	6	8	3
Oswaldtwistle Library (80)	170	85	10	15	14	26	9	29	11	24	15	11	9
Oswaldtwistle Young People's Centre (81)	29	10	7	9	8	6	6	7	8	6	8	7	2
Rishton Library (82)	130	45	9	18	36	13	23	44	10	12	13	13	10
Sure Start Hyndburn - Accrington South Children's Centre (The Beeches) (83)	87	24	14	18	19	22	15	13	12	36	17	12	4

# 4.11.5 Lancaster: properties used by will likely use

Table 48 - Lancaster: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

to longer deliver serv	rices)	by p	rope	ty v	vill I	ikely	to us	e in	the	future	•			
					Lá	ancaste	r will lik	ely u	se in th	e future	•			
	Total have used in the last three years	Appletree Children's Centre (84)	Children's Social Care (Sefton Drive) (85)	Halton Library and Children's Centre (86)	Heysham Library (87)	Lancaster and Morecambe Adult Disability Day Services (Thorpe View) (88)	Lancaster Central Library (89)	Lune Park Children's Centre (90)	Morecambe Library (91)	The Carnforth Hub Children's Centre and Young People's Centre (92)	Vale View Day Centre (93)	Westgate Children's Centre (94)	White Cross Education Centre (95)	None of these
							Cour							
Balmoral Children's Centre (96)	272	45	25	32	76	21	64	51	104	33	19	107	35	14
Barton Road Young People's Centre (97)	143	33	17	17	27	11	78	37	41	22	15	19	38	9
Bolton-le-Sands Library (98)	249	16	7	22	50	9	100	24	96	33	10	12	34	13
Carnforth Library (99)	222	19	11	23	57	10	112	27	107	45	12	15	34	6
Firbank Children's Centre (100)	161	53	29	31	27	17	94	76	43	42	19	34	47	6
Galgate Children's Centre (101)	37	18	13	15	9	9	23	19	16	17	12	12	18	2
Heysham Children's Centre and Young People's Centre (102)	217	32	18	22	10 0	18	59	42	105	24	16	85	35	5
Lancaster Registration Office (103)	284	58	20	29	72	21	157	68	126	43	16	48	68	8
Morecambe Registration Office (104)	122	14	9	8	48	13	45	13	77	9	8	28	25	3
Poulton Children's Centre (105)	215	40	24	26	69	16	62	53	101	32	19	91	37	4
Ryelands Young People's Centre (106)	62	20	17	16	15	14	27	28	26	16	15	20	21	4
Silverdale Library (107)	76	3	4	13	19	6	30	6	29	11	5	4	14	6

# 4.11.6 Pendle: properties used by will likely use

Table 49 - Pendle: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

longer deliver service	es) by	pro	pert	y will l	ikel	y to	use	in t	he f	utu	re				
		Pendle will likely use in the future													
	Fotal have used in the last three years	Barnoldswick Library (108)	Beacon Children's Centre (109)	Burnley and Pendle Adult Disability Day Services (Marsden Centre) (110)	Byron View Day Centre (111)	Children's Social Care (Burnley Road Colne) (112)	Colne Children's Centre (113)	Colne Library (114)	Earby Community Centre (115)	amily Tree Children's Centre (116)	Gisburn Road Children's Centre (117)	Velson Library (118)	The Zone in Pendle (119)	Walton Lane Children's Centre (120)	None of these
	<u>Ĕ</u>	m	<u> </u>	₫€	<u> </u>	Ö	Cou		Щ	Ľ <u>Ľ</u>	U U	Ž	l F		Ž
Barnoldswick Young People's Centre (121)	73	28	15	9	9	6	11	11	26	8	17	9	15	8	3
Barrowford Library (122)	54	14	11	4	8	9	10	22	13	7	7	21	8	8	5
Brierfield Library (123)	196	17	21	12	6	10	15	29	10	45	6	57	14	9	2
Brierfield Young People's Centre (124)	58	7	9	8	6	8	7	10	8	15	5	19	11	7	3
Colne Young People's Centre (125)	42	7	9	6	6	5	9	15	9	7	6	10	17	8	1
Earby Library (126)	116	50	13	7	8	10	16	31	77	8	26	16	10	9	3
Pendleside Children's Centre (127)	22	4	12	5	6	6	11	6	6	7	8	7	6	7	2
Trawden Library and Riverside Children's Centre (128)	50	13	6	4	6	6	13	27	7	5	5	13	9	6	3
Trawden Young People's Centre (129)	23	5	6	3	5	6	7	11	6	5	3	6	10	5	2

# 4.11.7 Preston: properties used by will likely use

Table 50 - Preston: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

		iOii	jei (	aciiv	er se	21 V IC	Jusij	Dy	bi ol	Jei t	y vvi	II III	Сіу	to u	36 1		e tu	tuit	•			
									Prest	on wil	ll likel	y use	in the	e futu	re							
	Total have used in the last three years	Ashton Young People's Centre (130)	Children's Social Care (Ripon Street) (131)	Children's Social Care (St Luke's Centre) (132)	Harris Library (133)	Ingol Library (134)	Lady Elsie Finney House Day Centre (135)	Lancashire Register Office and Records Office (136)	Moor Nook Young People's Centre (137)	Preston Adult Disability Day Services (Ribblebank) (138)	Preston Bus Station (139)	Preston West Children's Centre (140)	Ribbleton Children's Centre (141)	Ribbleton Library (142)	Riverbank Children's Centre (143)	Savick Library (144)	Scientific Services Laboratory (145)	Sharoe Green Library and Cherry Tree Children's Centre (146)	Stoneygate Children's Centre (147)	Sunshine Children's Centre (148)	Sunshine Children's Centre (New Hall Lane Drop-in) (149)	None of these
Fulwood	203	8	8	5	113	29	9	38	8	7	Count 67	12	12	13	13	15	53	62	7	8	8	9
Library (150)																						
Preston East Children' s Centre (151)	125	11	19	13	53	10	6	33	20	13	32	20	43	19	20	8	9	46	27	28	27	2
St Lawrenc e Children' s Centre (152)	14	3	თ	0	10	6	3	7	2	6	7	7	4	1	5	თ	5	8	7	6	5	1

# 4.11.8 Ribble Valley: properties used by will likely use

Table 51 - Ribble Valley: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

ruture								
			Ribble	e Valley	/ will likel	y use in t	he future	
	Total have used in the last three years	Clitheroe Library (153)	Longridge Library (154)	Mearley Fold Day Centre (155)	Mellor Library (156)	Ribblesdale Children's Centre (157)	The Zone in Ribble Valley (158)	None of these
				(	Count			
Chatburn Library (159)	56	44	18	9	3	10	13	1
Longridge Young People's Centre (160)	87	18	52	8	4	10	23	4
Read Library (161)	65	40	12	5	5	6	5	2
Ribble Valley Adult Disability Day Services (Pendleton Brook) (162)	23	12	7	5	2	4	8	2
Slaidburn Young People's Centre (163)	22	15	9	5	3	6	16	2
Whalley Library and Spring Wood Children's Centre (164)	469	220	38	17	20	35	27	27
Willows Park Children's Centre (165)	43	8	26	4	2	12	10	2

# 4.11.9 Rossendale: properties used by will likely use

Table 52 - Rossendale: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

to longer deliver service	Jes <sub>j</sub> D	урго	perty	VV 111 1	INCIY	io us	C 111 (	iiie iu	ture	
			F	Rossen	dale will	likely ι	ıse in t	he futui	·e	
	Total have used in the last three years	Bacup Olive House Parkside Day Centre (166)	Children's Social Care (Newchurch Road Rawtenstall) (167)	Haslingden Community Link Children's Centre (168)	Haslingden Library (169)	Rawtenstall Library (170)	The Maden Centre (171)	The Zone in Rossendale (172)	Whitworth Children's Centre (173)	None of these
	Count									
Bacup Library (174)	394	89	33	43	61	129	107	37	21	18
Balladen Children's Centre (175)	67	16	14	30	22	41	17	23	10	2
Crawshawbooth Library and Community Centre (176)	224	23	15	38	44	107	25	37	10	12
Rossendale Registration Office (177)	91	29	16	26	25	45	30	21	14	7
Staghills Children's Centre (178)	81	19	19	29	20	42	27	19	8	4
Whitewell Bottom Community Centre (179)	105	32	21	26	23	43	30	19	11	7
Whitworth Library (180)	80	25	9	12	20	31	24	12	11	3
Whitworth Young People's Centre (181)	29	13	9	9	10	11	15	8	9	3

# 4.11.10 South Ribble: properties used by will likely use

Table 53 - South Ribble: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

		South Ribble will likely use in the future								
	Total have used in the last three years	Kingsfold Library (182)	Leyland Day Centre (183)	Leyland Library (184)	Longton Library (185)	South Ribble Adult Disability Day Services (Crossways) (186)	The Zone in South Ribble (187)	Wade Hall Children's Centre (188)	Walton-le-Dale Young People's Centre (189)	None of these
						unt				
Bamber Bridge Children's Centre (190)	120	23	6	21	23	4	4	7	17	18
Bamber Bridge Library (191)	237	51	11	41	39	7	9	12	21	34
Kingsfold Children's Centre (192)	41	27	5	6	13	3	7	8	6	2
Longton Children's Centre (193)	36	16	5	6	18	2	4	6	7	1
Lostock Hall Library and Children's Centre (194)	258	56	13	41	30	7	15	21	26	45
Penwortham Library (195)	157	62	12	29	46	6	10	11	13	16
Penwortham Young People's Centre (196)	92	29	8	13	15	5	6	7	9	6
Wellfield Children's Centre (197)	27	8	6	12	7	2	8	10	6	0

# 4.10.11 West Lancashire: properties used by will likely use

Table 54 - West Lancashire: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

ruture		T											
			West Lancashire will likely use in the future										
	Total have used in the last three years	First Steps Children's Centre (198)	Ormskirk Library (199)	Ormskirk Mere Brook Day Centre (200)	Park Children's Centre (201)	Skelmersdale Library (202)	Tarleton Library (203)	The Grove Young People's Centre and Children's Centre (204)	The Zone in West Lancashire (205)	Upholland Children's Centre, St Thomas the Martyr CE Primary School (206)	West Lancashire Adult Disability Day Services (Whiteledge) (207)	West Lancashire Registration Office (208)	None of these
							Cou	unt					
Burscough Library (209)	110	5	57	6	4	21	27	39	9	3	4	20	8
Children's Social Care (Fairlie Skelmersdale) (210)	36	13	9	3	13	17	5	9	12	4	2	4	2
Hesketh with Becconsall Children's Centre (211)	11	2	3	0	2	2	7	3	2	0	1	1	0
Moorgate Children's Centre (212)	37	10	21	5	11	15	5	13	9	3	3	7	2
Ormskirk Derby Street Day Centre (Older People) (213)	43	3	14	8	4	11	7	6	4	3	6	7	3
Parbold Library (214)	81	5	33	4	6	30	15	15	4	4	3	11	5
St John's Children's Centre (Skelmersdale) (215)	63	17	12	4	22	32	5	11	12	10	5	8	7
Upholland Library (216)	128	7	23	4	8	45	9	15	11	16	6	12	10

# 4.10.12 Wyre: properties used by will likely use

Table 55 - Wyre: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

longer deliver servi	ces) b	y pro	perty	WIII	пкету	to	use	ın tı	те т	utur	е	
	Wyre will likely use in the future											
	Total have used in the last three years	Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre (217)	Fleetwood Children's Centre (Flakefleet satellite) (218)	Fleetwood Library and Registration Office (219)	Fylde And Wyre Adult Disability Day Services (Larkholme) (220)	Garstang Library (221)	Knott End Library (222)	Poulton Library (223)	Teal Close Day Centre (224)	The Zone in Wyre (225)	Thornton Children's Centre (226)	None of these
Cleveleys Library and Children	243	18	20	94	10	ount 24	26	67	6	7	33	21
Centre (227)												
Fleetwood Children's Centre (228)	47	19	18	18	7	6	6	15	4	7	25	4
Garstang Young People's Centre (229)	29	7	6	6	4	17	8	6	4	6	7	2
Northfleet Library (230)	53	11	9	36	6	13	13	18	4	3	7	5
Over Wyre Children's Centre (Hambleton satellite) (231)	24	6	4	6	4	11	7	9	3	4	7	4
Over Wyre Children's Centre (Preesall satellite) (232)	16	3	2	4	3	6	9	8	3	3	4	3
Poulton-le-Fylde Children's Centre (233)	49	10	13	18	7	7	6	28	4	5	20	3
Preesall Young People's Centre (234)	14	3	2	5	3	4	10	6	3	3	3	2
Rural Wyre Children's Centre (235)	28	5	3	5	4	19	6	6	4	5	4	3
Thornton Library (236)	301	13	15	106	10	31	30	96	6	7	41	17
Thornton Young People's Centre (237)	31	9	7	9	4	4	3	12	4	6	17	2
Thornton Youth Offending Team (238)	8	6	3	6	4	4	3	4	3	4	4	2

# 4.12 Services used in the last three years

Each of the properties listed in the consultation also included a list of the current services in the property and the proposed future main services. In the analysis each property has been tagged with the current use. This allows current service use of respondents to be analysed.

However, it should be noted, that due to some buildings currently and in the future containing more than one service, this comparison isn't exact, and should only be used indicatively.

Table 56 - Service use (based on property use in last three years)

Service use	Count	
	Count	Percentage
Library Service	6,838	91%
Wellbeing Prevention and Early Help Service (Young People's Service)	2,728	36%
Wellbeing Prevention and Early Help Service (designated children's centre	2,457	33%
Welfare Rights	2,030	27%
Registration Service	1,889	25%
Wellbeing Prevention and Early Help Service (children's centre)	1,340	18%
Children's Social Care	488	7%
Older People's Daytime Support Service	243	3%
Children Missing Education and Pupil Attendance Team	230	3%
Adult Disability Day Services	193	3%
Community Association - no LCC service	160	2%
None	155	2%
Adult Social Care	142	2%
Records Office	113	2%
Scientific Services	85	1%
Youth Offending Team	75	1%
Supporting Carers of Children and Young People (SCAYT+)	72	1%
Conferencing	34	<1%
Leaving Care Outreach	34	<1%
Community Mental Health Service	32	<1%

Base: all respondents (7,498)

# 5. Petitions and e-petition received

The county council has received a number of petitions relating to the Property Strategy throughout the fieldwork period. These are summarised below.

At the date of this report there have been 11,678 signatures received via e-petitions and 32,567 signatures received via other petitions.

**Table 57 - Other petitions received** 

Property	Signatures
Belmont Community Centre, Burnley	149
Whalley Library	1,818
Lancashire children's centres	1,648
Rishton Library	358
Freckleton Library	493
Bolton-le-Sands Library	1,728
Priory Lane Young People's Centre	2,286
Ferry, buses, library and Youth Service in Knott End and Preesall	3,265
Fulwood Library	3,739
Heysham Children's Centre and Young People's Centre	1,041
Kirkham Library	4,711
Bacup Library	161
Longridge Young People's Centre	633
Lytham Library	3,947
Heysham Youth and Community Centre	266
Oswaldtwistle Library	1,332
Ansdell Library	2,507
Morecambe Library	2,485

In addition, a number of e-petitions have also been submitted and signed on the county council's website. Those relating to the Property Strategy are detailed below, as at the date of this report.

Table 58 - E-petitions received

ePetitions		
Title	Respondents	Deadline to sign by
Save St Annes Library	256	01/09/2016
Save Fulwood Library from Closure	182	01/09/2016
Save Lytham Library	74	01/09/2016
Save Clayton Brook Children's Centre	51	09/09/2016

ePetitions		
Title	Respondents	Deadline to sign by
Possible Closure of Whitworth Library	106	01/10/2016
Save Longridge Youth Club	18	Finished
Save Earby library	1	Finished
Save Bamber Bridge Library	12	Finished
Save Upholland library	558	Finished
Save Lostock Hall Library	48	Finished
Keep Freckleton Library Open	145	Finished
Save Ingol Library	47	Finished
Save Longridge Library	2194	Finished
Don't close 40 out of 74 Libraries	351	Finished
Save Coppull Library	849	Finished
Save Fleetwood Library	175	Finished
Saving the Knott-End-On-Sea Library	16	Finished
Save Longton Library	200	Finished
Tarleton Library	2218	Finished
Don't Close Heysham Library	220	Finished
Keep Carnforth Library	104	Finished
Save Eccleston Library	954	Finished
Save Adlington Library	311	Finished
Save EUXTON Library	92	Finished
Save Ansdell Library	267	Finished
Bolton le Sands Library	55	Finished
Save Read Library	36	Finished
Save Parbold Library	1210	Finished

ePetitions		
Title	Respondents	Deadline to sign by
Save Haslingden Library	131	Finished
Save Clayton Green Library	24	Finished
Keep Morecambe Library Staffed	51	Finished
SAVE PRESTON EAST CHILDREN'S CENTRE	722	Finished

# 6. Other correspondence received

The county council has received a number of correspondence through letter and email sent to county councillors and officers of the council. A total of 211 have been received about the Property Strategy consultation during the consultation period.

The majority of the issues raised are similar to the impacts, reasons and other suggestions found in the main findings section of this report (sections 4.4, 4.5 and 4.6). Other issues raised were requests for more information on specific properties and queries about specific services (44 mentions).

The majority of correspondence was against library proposals generally, for specific areas and for specific libraries (129 mentions), others were against the children's centre proposals (13 mentions), offers to work with the county council on future service delivery (13 mentions), putting forward expressions of interest for some of the properties (10 mentions), raising concern for vulnerable groups being able to access services (3 mentions) and against the proposals for young people's centres (3 mentions).

As part of the county council's transformation, staff have been consulted on their structures and they have also raised some issues around specific properties within the Property Strategy as part of that consultation. These views have been incorporated into the consultation.

# Appendix 1: demographic breakdown

		Percentage	Count
Are you?	A Lancashire resident	97%	7254
	A member of a voluntary or community organisation	18%	1367
	An employee of Lancashire County Council	7%	524
	A local business owner	4%	286
	An elected member of a parish or town council in Lancashire	1%	91
	Other	1%	72
	An elected member of a Lancashire district council	1%	42
	An elected member of Lancashire County Council	<1%	31
	Total		7482

		Percentage	Count
What was your age on your last birthday?	Under 16	4%	291
	16-19	2%	183
	20-34	16%	1166
	35-49	20%	1479
	50-64	22%	1646
	65-74	22%	1623
	75+	15%	1115
	Total		7503

		Percentage	Count
Are you?	Male	28%	2087
	Female	72%	5380
	Total		7467

		Percentage	Count
Have you ever identified as transgender?	Yes	1%	37
	No	94%	6579
	Prefer not to say	5%	349
	Total		6965

	Percentage	Count
Are you a deaf person or No	81%	5764

do you have a disability?	Yes, physical disability	9%	649
	Yes, mental health condition	4%	308
	Yes, sensory disability	4%	279
	Yes, other disability	4%	274
	Yes, learning disability	3%	226
	Total		7125

		Percentage	Count
Are there any children in	No children aged under 20	59%	4187
your household aged under 20?	Yes, aged under 5	20%	1398
	Yes, aged 5-8	14%	973
	Yes, aged 9-11	10%	692
	Yes, aged 12-16	11%	762
	Yes, aged 17-19	6%	461
	No, but expecting		
	Total		7129

		Percentage	Count
Are there any children with a disability in your household aged 20-25?	Yes	2%	165
	No	98%	7010
	Total		7175

		Percentage	Count	
Are you in a marriage or				
civil partnership?	? Civil partnership	2%	134	
	Prefer not to say	4%	325	
	None of these	38%	2750	
	Total		7273	

		Percentage	Count
How would you describe	Straight (heterosexual)	88%	6264
your sexual orientation?	Bisexual	1%	76
	Gay man	<1%	33

Lesbian/gay woman	<1%	25
Other	<1%	35
Prefer not to say	9%	657
Total		7090

		Percentage	Count
Does your household have access to the internet (dialup, broadband or mobile	Yes	81%	6001
	· INO	18%	1297
internet) from home?	Don't know	1%	82
	Total		7380

		Percentage	Count
What is your religion?	No religion	25%	1835
	Christian (including CofE, Catholic, Protestant and all other denominations)	69%	4957
	Buddhist	1%	39
	Hindu	<1%	23
	Jewish	<1%	15
	Muslim	3%	205
	Sikh	<1%	6
	Any other religion	2%	145
	Total		7225

		Percentage	Count
Which best describes your ethnic background?	English/Welsh/Scottish/Northern Irish/British	93%	6772
	Pakistani	2%	160
	Any other white background	2%	113
	Indian	1%	45

Irish	<1%	32
Other	<1%	25
White and Asian	<1%	21
Chinese	<1%	13
Gypsy or Irish Traveller	<1%	13
White and Black Caribbean	<1%	12
White and Black African	<1%	11
Bangladeshi	<1%	11
Arab	<1%	9
Caribbean	<1%	8
African	<1%	2
Total		7247

## Appendix 2: demographic breakdown by district

See over

Q15 Are you...?

		District											
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
A Lancashire resident	97%	96%	97%	98%	97%	97%	97%	95%	99%	97%	97%	91%	99%
A member of a voluntary or community organisation	18%	16%	15%	22%	15%	20%	15%	14%	21%	22%	17%	19%	15%
An employee of Lancashire County Council	7%	6%	6%	4%	8%	8%	7%	12%	6%	7%	9%	11%	5%
A local business owner	4%	1%	3%	5%	2%	5%	4%	2%	6%	7%	3%	3%	3%
An elected member of a parish or town council in Lancashire	1%	1%	2%	0%	1%	1%	1%	0%	2%	1%	1%	1%	2%
Other	1%	1%	1%	1%	1%	1%	1%	0%	1%	1%	0%	2%	1%
An elected member of a Lancashire district council	1%	1%	0%	0%	0%	1%	0%	0%	1%	1%	0%	0%	1%
An elected member of Lancashire County Council	0%	0%	0%	1%	0%	0%	1%	0%	0%	1%	0%	1%	1%
Total	7461	354	458	746	433	1251	674	430	791	684	621	485	701

Q16 What was your age on your last birthday?

		District											
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
Under 16	4%	13%	11%	0%	2%	2%	10%	1%	7%	3%	1%	0%	0%
16-19	2%	3%	6%	0%	1%	2%	6%	2%	4%	2%	2%	1%	1%
20-34	16%	13%	10%	8%	23%	24%	26%	25%	11%	15%	10%	12%	9%
35-49	20%	12%	20%	17%	21%	21%	18%	26%	20%	27%	24%	19%	13%
50-64	22%	20%	20%	29%	19%	18%	16%	22%	22%	25%	23%	24%	26%
65-74	22%	20%	23%	28%	22%	19%	14%	14%	20%	19%	23%	25%	31%
75+	15%	19%	10%	19%	12%	15%	10%	9%	15%	9%	17%	18%	20%
Total	7482	360	456	742	436	1251	678	436	796	689	617	488	698

Q17 Are you...?

		District												
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre	
Male	28%	26%	35%	33%	27%	23%	26%	25%	30%	29%	30%	24%	29%	
Female	72%	74%	65%	67%	73%	77%	74%	75%	70%	71%	70%	76%	71%	
Total	7446	353	456	740	433	1240	678	436	790	683	617	486	697	

Q18 Have you ever identified as transgender?

							Distr	ict					
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
Yes	1%	1%	1%	%	1%	%	1%		%	1%	1%	%	%
No	94%	90%	94%	95%	94%	95%	92%	95%	96%	95%	94%	93%	95%
Prefer not to say	5%	9%	5%	5%	5%	5%	7%	5%	4%	5%	5%	6%	5%
Total	6944	332	429	705	409	1143	639	410	749	638	570	455	621

Q19 Are you a deaf person or do you have a disability?

							Distr	rict					
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
No	81%	79%	81%	82%	78%	81%	81%	84%	82%	80%	83%	81%	79%
Yes, physical disability	9%	10%	7%	9%	12%	8%	7%	7%	8%	9%	9%	11%	13%
Yes, mental health condition	4%	5%	6%	2%	5%	5%	5%	4%	4%	5%	3%	4%	3%
Yes, sensory disability	4%	2%	2%	5%	5%	4%	2%	4%	5%	4%	5%	4%	4%
Yes, other disability	4%	4%	2%	5%	6%	4%	4%	4%	3%	6%	3%	3%	5%
Yes, learning disability	3%	2%	5%	2%	7%	3%	5%	2%	4%	3%	3%	1%	1%
Total	7106	341	432	710	413	1180	655	422	755	654	579	471	655

Q20 Are there any children in your household aged under 20?

							Distr	rict					
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
No, but expecting	2%	1%	3%	1%	3%	3%	2%	3%	1%	4%	2%	3%	2%
Yes, aged under 5	20%	15%	14%	10%	30%	29%	28%	30%	17%	17%	15%	16%	13%
Yes, aged 5-8	14%	15%	13%	7%	17%	16%	20%	19%	13%	16%	15%	9%	7%
Yes, aged 9-11	10%	11%	13%	4%	11%	8%	18%	14%	10%	12%	9%	7%	7%
Yes, aged 12-16	11%	14%	13%	6%	11%	9%	17%	10%	14%	12%	10%	6%	7%
Yes, aged 17-19	6%	8%	9%	5%	6%	6%	9%	6%	7%	9%	6%	4%	4%
No children aged under 20	59%	62%	55%	75%	52%	54%	45%	43%	59%	53%	61%	68%	73%
Total	7108	338	438	706	412	1177	646	423	773	649	585	467	653

Q21 Are there any children with a disability in your household aged 20-25?

Q21 Ale there ary emiliaren with	i a alcabii	ity iii youi	11040011010	. agoa z	<i>-</i>								
		District											
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
Yes	2%	1%	2%	1%	4%	2%	3%	2%	2%	4%	2%	2%	2%
No	98%	99%	98%	99%	96%	98%	97%	98%	98%	96%	98%	98%	98%
Total	7154	342	442	718	415	1182	645	417	765	652	598	470	671

Q22 Are you in a marriage or civil partnership?

		District											
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
Marriage	56%	51%	51%	64%	55%	54%	46%	54%	59%	52%	61%	61%	59%
Civil partnership	2%	2%	2%	1%	3%	2%	3%	3%	2%	2%	1%	2%	1%
Prefer not to say	4%	4%	5%	4%	5%	5%	6%	6%	3%	4%	4%	5%	5%
None of these	38%	43%	43%	30%	37%	39%	46%	37%	37%	41%	34%	32%	35%
Total	7252	348	447	729	422	1196	660	419	772	671	591	479	678

Q23 How would you describe your sexual orientation?

							Distr	rict					
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
Straight (heterosexual)	88%	86%	87%	88%	92%	88%	85%	92%	88%	87%	90%	89%	87%
Bisexual	1%	1%	2%	0%	1%	1%	1%	0%	2%	1%	1%	1%	1%
Gay man	0%	0%	1%	1%	0%	1%	0%	0%	0%	1%	0%	0%	1%
Lesbian/gay woman	0%	0%	0%	0%	1%	1%	0%	0%	0%	0%	0%	0%	1%
Other	0%	1%	1%	0%	1%	1%	1%	0%	0%	1%	1%	0%	1%
Prefer not to say	9%	11%	8%	11%	6%	9%	12%	7%	9%	10%	8%	10%	10%
Total	7069	337	438	713	415	1171	632	417	757	648	579	465	660

Q24 Does your household have access to the internet (dial-up, broadband or mobile internet) from home?

		District											
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
Yes	81%	76%	85%	81%	79%	80%	80%	84%	85%	83%	81%	83%	78%
No	18%	23%	14%	18%	19%	19%	18%	15%	13%	16%	18%	17%	21%
Don't know	1%	1%	1%	1%	2%	1%	2%	1%	1%	1%	0%	1%	1%
Total	7359	352	451	730	427	1225	670	435	791	668	610	475	688

Q25 What is your religion?

							Distr	rict					
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Ribble Valley	Rossendale	South Ribble	West Lancashire	Wyre
No religion	25%	20%	32%	21%	20%	31%	31%	25%	25%	31%	19%	23%	19%
Christian (including CofE, Catholic, Protestant and all other denominations)	69%	70%	64%	75%	73%	65%	48%	65%	71%	64%	77%	75%	77%
Buddhist	1%	0%	1%	1%	0%	1%	0%	0%	0%	0%	0%	1%	0%
Hindu	0%	0%	0%	0%	0%	0%	0%	3%	1%	0%	1%	0%	0%
Jewish	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Muslim	3%	8%	0%	0%	6%	0%	17%	5%	1%	1%	0%	0%	0%
Sikh	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%
Any other religion	2%	1%	3%	3%	1%	2%	3%	1%	2%	3%	2%	1%	3%
Total	7204	348	448	711	420	1201	660	426	761	659	596	471	666

Q27 Which best describes your ethnic background?

							Distr	rict					
									Ribble		South	West	
	Total	Burnley	Chorley	Fylde	Hyndburn	Lancaster	Pendle	Preston	Valley	Rossendale	Ribble	Lancashire	Wyre
English/Welsh/Scottish/Northern Irish/British	93%	90%	97%	95%	92%	94%	80%	86%	96%	96%	98%	98%	98%
Pakistani	2%	5%	0%	0%	5%	0%	15%	2%	1%	1%	0%	0%	0%
Any other white background	2%	1%	1%	2%	1%	3%	2%	3%	0%	1%	0%	1%	1%
Indian	1%	0%	0%	0%	0%	1%	0%	5%	1%	0%	1%	0%	0%
Irish	0%	0%	0%	1%	0%	1%	0%	0%	0%	1%	0%	0%	1%
Other	0%	1%	0%	0%	0%	0%	1%	1%	0%	0%	0%	1%	0%
White and Asian	0%	0%	0%	0%	0%	0%	1%	1%	1%	0%	0%	0%	0%
Gypsy or Irish Traveller	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%
Chinese	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%
White and Black Caribbean	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%
Bangladeshi	0%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
White and Black African	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Arab	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Caribbean	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
African	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Total	7226	351	437	715	419	1202	656	420	760	664	596	472	685

### Appendix 3: Mosaic profile analysis

Mosaic is a geo-demographic segmentation tool provided by Experian. It uses multiple datasets to classify each household in the country into one of 15 groups. This enables postcode data, such as that received from the library service consultation respondents, to be profiled by Mosaic group, building up a picture of them. This can then be compared with other postcode-level data to assess any under or over representation (shown by the index column when compared to the profile of the county council area).

Chart 13 details the Mosaic profile of the respondents to the Property Strategy consultation. It can be seen that the group D domestic success (index=140), group F senior security (index=140), group B prestige positions (index=130) and group E (suburban stability (index=125) are over represented. In contrast groups J, O, L and N all have an index of 71 or under, ie they are at least 29% less likely to have responded to the consultation as would be expected, based on the proportion of their households in Lancashire.

Chart 13 - Mosaic profile of Property Strategy consultation respondents

Your area or file:

Property Strategy respondent profile

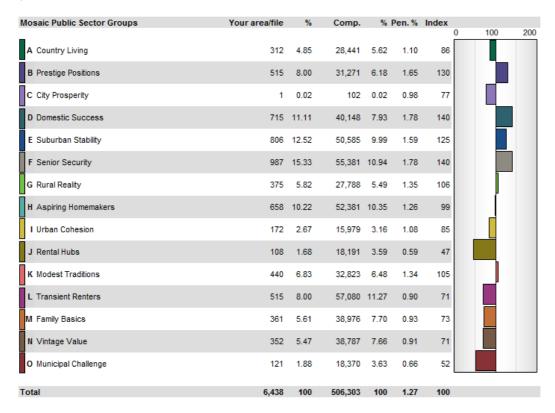
Comparison area or file:

County and Unitary Authority - Lancashire (Households)

Experian<sup>TM</sup>
Mosaic Public Sector

Date: 23/08/2016

Mosaic Public Sector classifies all consumers in the United Kingdom by allocating them to one of 15 Groups and 66 Types. These paint a rich picture of UK citizens in terms of their socio-economic and socio-cultural behaviour.



Base: all respondents providing a valid postcode (6,438)

# Appendix 4: Open question responses by property used in the last three years and proposed to no longer deliver services

As above, because respondents could (and in many cases did) say that they used more than one property, caution needs to be used when interpreting this information. The table below should not be interpreted as showing, for example, the specific impact relating to single property. Instead it shows for each property respondents used, how respondents answered the open questions in the questionnaire (eg for the respondents saying they use X property, they said that the impact of the Property Strategy proposal on them would be X).

The open questions are:

- How will this impact on you?
- Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services from it, what are your reasons?
- Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently.

The figures given in the table are the number of respondents (not the percentage).

#### **Burnley**

#### **Burnley and Pendle Day Services**

Table 59 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing	4
Other comment (general)	2
Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness	2

Base: all using Burnley and Pendle Day Services and making a comment (13)

Table 60 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	3
The area is severely deprived so should retain services to support vulnerable groups	2
They are vital to the community/community asset	1
It's a social hub. Without it people may become lonely/isolated, elderly especially	1
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing	1
It provides computer/internet access for those without it	1
No alternative place for organised groups to meet in the area	1
Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all)	1
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	1
It is valuable as a quiet place to study	1
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	1
Negative impact on fitness/mobility as services aren't in walking distance	1

Base: all using Burnley and Pendle Day Services and making a comment (8)

Table 61 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	5
Other budget comment – (eg save money elsewhere, reduce costs)	3
General negative comment about the proposal	2

Base: all using Burnley and Pendle Day Services and making a comment (9)

#### **Burnley and Pendle Registration**

Table 62 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	7
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	6
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	5
Other comment (general)	5

Base: all using Burnley and Pendle Registration and making a comment (35)

Table 63 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	4
It is vital to children's literacy, education, access to information, stimulation and pleasure	4
It's a social hub. Without it people may become lonely/isolated, elderly especially	3
Should be protected from budget savings/cuts because they provide people's services	3
It provides computer/internet access for those without it	3
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	3
There are no viable alternatives in the area providing these services eg book lending	3
Villages/towns will lose a big sense of community if the libraries close	3
The recent investment/refurbishment of this building will be a complete waste of money if closed	3

Base: all using Burnley and Pendle Registration and making a comment (24)

Table 64 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	6
Other budget comment – (eg save money elsewhere, reduce costs)	3
Heart of community/community asset/hub	2
Other comment	2
It is vital to children's literacy, education, access to information, stimulation and pleasure	2
Provides vital access to reading/learning/research material to the wider community	2
Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives	2
It is short sighted to cut services. There is a social cost.	2

Base: all using Burnley and Pendle Registration and making a comment (20)

#### **Burnley City Learning Centre**

Table 65 - How will this impact on you? (Top 3 mentions)

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Comment	Count
Closing the library will impact on community cohesion because it's a vital community asset	7
Closing the library will negatively impact on children's education, literacy, ability to access	3
information and reading	
Other comment (general)	3
Concern that loss of the library will limit social opportunities (general), leading to negative impact	3
on health and wel	

Base: all using Burnley City Learning Centre and making a comment (24)

Table 66 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	3
It's a social hub. Without it people may become lonely/isolated, elderly especially	3
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing	3
It provides computer/internet access for those without it	3

Base: all using Burnley City Learning Centre and making a comment (17)

Table 67 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	3
Move services into one building to reduce overall running costs (not just LCC service)	3
Other budget comment – (eg save money elsewhere, reduce costs)	2
Other comment	2
It is vital to children's literacy, education, access to information, stimulation and pleasure	2
Suggestion for service that could be offered	2
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	2
Longer journeys are a potential barrier to accessing services (general)	2
Reduce overheads eg rotate staff, move to smaller offices	2

Base: all using Burnley City Learning Centre and making a comment (16)

#### **Burnley Library**

Table 68 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	25
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	20
Closing the library will remove my main/sole access to computers/the internet	16

Base: all using Burnley Library and making a comment (120)

Table 69 - What are your reasons for continuing? (Top 3 mentions)

	,
Comment	Count
They are vital to the community/community asset	20
It is vital to children's literacy, education, access to information, stimulation and pleasure	17
It's a social hub. Without it people may become lonely/isolated, elderly especially	16

Base: all using Burnley Library and making a comment (91)

Table 70 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	15
Other comment	7
Other budget comment – (eg save money elsewhere, reduce costs)	6

Base: all using Burnley Library and making a comment (65)

#### **Burnley The Fold Co-location Project**

Table 71 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	3
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	3
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	2
Closing the library will remove my main/sole access to computers/the internet	2
Other comment (general)	2
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	2
Closing the library will remove my access to learning/research resources	2
General negative comment about consultation carried out by LCC	2
A safe environment for children will be lost	2

Base: all using Burnley The Fold Co-location Project and making a comment (16)

Table 72 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	3
They are vital to the community/community asset	2
Some people might not be able to get to new service locations because its inconvenient	2
Villages/towns will lose a big sense of community if the libraries close	2
It is valuable as a quiet place to study	2

Base: all using Burnley The Fold Co-location Project and making a comment (9)

Table 73 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Heart of community/community asset/hub	2
Other comment	2
Provides vital access to reading/learning/research material to the wider community	2

Base: all using Burnley The Fold Co-location Project and making a comment (8)

#### **Burnley Wood Children's Centre**

Table 74 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	2
Closing the library will impact on community cohesion because it's a vital community asset	2
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	2
I will continue to use my library if it stays open	2
A safe environment for children will be lost	2
It will negatively impact on my employment	2

Base: all using Burnley Wood Children's Centre and making a comment (13)

Table 75 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	2
Some people might not be able to get to new service locations because its inconvenient	2
They are vital to the community/community asset	1
It's a social hub. Without it people may become lonely/isolated, elderly especially	1
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing	1
Villages/towns will lose a big sense of community if the libraries close	1
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	1
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	1
Current property has: good public transport links provide easy access	1
Concerned about loss of health worker advice	1
It is valuable as a quiet place to study	1
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	1

Base: all using Burnley Wood Children's Centre and making a comment (8)

Table 76 - Anything else to consider or do differently? (Top 3 mentions)

mondonoj	
Comment	Count
Other comment	3
It's a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone	2
Provides vital access to reading/learning/research material to the wider community	2
Our area does/will lack vital public services	2
Add new/modern services to encourage more widespread use of the building	2

Base: all using Burnley Wood Children's Centre and making a comment (8)

#### **Children's Social Care (Easden Clough)**

Table 77 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	2
General negative comment about consultation carried out by LCC	1
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	1
It will negatively impact on my employment	1
Closures mean I will lose my job at the centre	1

Base: all using Children's Social Care (Easden Clough) and making a comment (6)

Table 78 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	2
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing	1
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	1
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	1
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	1
It is valuable as a quiet place to study	1
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	1

Base: all using Children's Social Care (Easden Clough) and making a comment (4)

Table 79 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other comment	2
Prioritise this area/don't close specific property	1
Other budget comment – (eg save money elsewhere, reduce costs)	1
Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear	1
Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives	1
Lack of investment in the future generations of Lancashire residents	1

Base: all using Children's Social Care (Easden Clough) and making a comment (5)

#### **Coal Clough Library**

Table 80 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively	10
impact on my mental wellb  Closing the library will negatively impact on children's education, literacy, ability to access	9
information and reading Other comment (general)	9
- and comment (general)	

Base: all using Coal Clough Library and making a comment (60)

Table 81 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	9
It is vital to children's literacy, education, access to information, stimulation and pleasure	6
It provides computer/internet access for those without it	5

Base: all using Coal Clough Library and making a comment (37)

Table 82 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	10
Other budget comment – (eg save money elsewhere, reduce costs)	6
Other comment	6

Base: all using Coal Clough Library and making a comment (36)

#### Ightenhill Children's Centre

Table 83 - How will this impact on you? (Top 3 mentions)

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Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	3
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	3
I will miss my library greatly if it closed (devastated/depressed)	2
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	2
Closing the library will remove my access to a space for activities	2

Base: all using Ightenhill Children's Centre and making a comment (11)

Table 84 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	2
Villages/towns will lose a big sense of community if the libraries close	2
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	2

Base: all using Ightenhill Children's Centre and making a comment (9)

Table 85 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other comment	2
Prioritise this area/don't close specific property	1
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	1
Provides vital access to reading/learning/research material to the wider community	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
It is short sighted to cut services. There is a social cost.	1
General comment about practical issues relating to delivering multiple service from one property	1
Removing services will increase isolation	1

Base: all using Ightenhill Children's Centre and making a comment (5)

#### **Padiham Library**

Table 86 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will remove my main/sole access to computers/the internet	11
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	10
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	10

Base: all using Padiham Library and making a comment (52)

Table 87 - What are your reasons for continuing? (Top 3 mentions)

Table of What are your reasons for continuing the promote	<del></del>
Comment	Count
They are vital to the community/community asset	6
Some people might not be able to get to new service locations because its inconvenient	5
Criticism of budget. Libraries should be protected	5
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	5

Base: all using Padiham Library and making a comment (35)

Table 88 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	8
Other comment	5
Heart of community/community asset/hub	4

Base: all using Padiham Library and making a comment (31)

#### Reedley Hallows Children's Centre

Table 89 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	5
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	4
A safe environment for children will be lost	4

Base: all using Reedley Hallows Children's Centre and making a comment (20)

Table 90 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	6
It provides computer/internet access for those without it	3
Proposed property: suggested use of a specific property to deliver services (better suited for multi-use)	3

Base: all using Reedley Hallows Children's Centre and making a comment (15)

Table 91 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Heart of community/community asset/hub	2
Very specific comment about a property	2

Base: all using Reedley Hallows Children's Centre and making a comment (12)

#### South West Burnley Children's Centre

Table 92 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	2
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	2
Concerned that loss of children's centre will limit support for families (general negative impact)	2
I will continue to use my library if it stays open	2

Base: all using South West Burnley Children's Centre and making a comment (8)

Table 93 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	2
Villages/towns will lose a big sense of community if the libraries close	2
It is vital to children's literacy, education, access to information, stimulation and pleasure	1
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing	1
Some people might not be able to get to new service locations because its inconvenient	1
The recent investment/refurbishment of this building will be a complete waste of money if closed	1
Some people won't be able to afford the expensive travel (+additional costs) to new service locations	1

Base: all using South West Burnley Children's Centre and making a comment (5)

Table 94 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	2
Heart of community/community asset/hub	1
Other comment	1
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	1
It is vital to children's literacy, education, access to information, stimulation and pleasure	1
Provides vital access to reading/learning/research material to the wider community	1
Positive comment about staff	1
It is short sighted to cut services. There is a social cost.	1
General comment about practical issues relating to delivering multiple service from one property	1

Base: all using South West Burnley Children's Centre and making a comment (5)

#### Stoneyholme and Daneshouse Young People's Centre

Table 95 - How will this impact on you? (Top 3 mentions)

Comment	Count
A safe environment for children will be lost	4
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	3
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	2
I will miss my library greatly if it closed (devastated/depressed)	2
Other comment (general)	2
Closure of libraries means less choice of library service points	2
Proposed property is too small to provide the same number of resources	2

Base: all using Stoneyholme and Daneshouse Young People's Centre and making a comment (15)

Table 96 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	3
The area is severely deprived so should retain services to support vulnerable groups	2
They are vital to the community/community asset	1
It's a social hub. Without it people may become lonely/isolated, elderly especially	1
I would no longer borrow books/read regularly	1
Criticism of budget. Libraries should be protected	1
There are no viable alternatives in the area providing these services eg book lending	1
The recent investment/refurbishment of this building will be a complete waste of money if closed	1
New housing developments mean communities are growing and will increase demand for these services	1
General negative comment about consultation carried out by LCC	1
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	1
Proposed property: would not have same facilities	1
Current property has: close to other local amenities	1
It is valuable safe environment	1
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	1

Base: all using Stoneyholme and Daneshouse Young People's Centre and making a comment (10)

Table 97 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	5
Other budget comment – (eg save money elsewhere, reduce costs)	2
Very specific comment about a property	2
Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives	2

Base: all using Stoneyholme and Daneshouse Young People's Centre and making a comment (10)

#### The Chai Centre Children's Centre

Table 98 - How will this impact on you? (Top 3 mentions)

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Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	6
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	5
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	4
A safe environment for children will be lost	4

Base: all using The Chai Centre Children's Centre and making a comment (29)

Table 99 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	8
They are vital to the community/community asset	3
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing	3

Base: all using The Chai Centre Children's Centre and making a comment (24)

Table 100 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	8
Very specific comment about a property	4
It is vital to children's literacy, education, access to information, stimulation and pleasure	4

Base: all using The Chai Centre Children's Centre and making a comment (19)

#### The Zone in Burnley

Table 101 - How will this impact on you? (Top 3 mentions)

Comment	Count
Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	3
I will miss my library greatly if it closed (devastated/depressed)	3
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	3
Closing the library will remove my access to a space for activities	3
Closure of libraries means less choice of library service points	3
A safe environment for children will be lost	3

Base: all using The Zone in Burnley and making a comment (25)

Table 102 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	4
It is vital to children's literacy, education, access to information, stimulation and pleasure	4
It's a social hub. Without it people may become lonely/isolated, elderly especially	4
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	4

Base: all using The Zone in Burnley and making a comment (23)

Table 103 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	6
General negative comment about the proposal	3
Other budget comment – (eg save money elsewhere, reduce costs)	2
Consider the negative impact on local communities	2
Lack of investment in the future generations of Lancashire residents	2

Base: all using The Zone in Burnley and making a comment (13)

#### Whitegate Children's Centre

Table 104 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	7
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	4
Closing the library will impact on community cohesion because it's a vital community asset	4
I will miss my library greatly if it closed (devastated/depressed)	4
Concerned about loss of events at the children's centre	4

Base: all using Whitegate Children's Centre and making a comment (21)

Table 105 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	4
Some people might not be able to get to new service locations because its inconvenient	3
Villages/towns will lose a big sense of community if the libraries close	2
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	2
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	2
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	2

Base: all using Whitegate Children's Centre and making a comment (13)

Table 106 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other comment	3
Add new/modern services to encourage more widespread use of the building	2
Concerned that loss of children's centre will limit support for families (general negative impact)	2
Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative	2
Removing services will increase isolation	2

Base: all using Whitegate Children's Centre and making a comment (11)

#### **Burnley Belmont Community Centre**

Table 107 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	17
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	14
Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness	13

Base: all using Belmont Community Centre and making a comment (47)

Table 108 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	19
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing	13
Should be protected from budget savings/cuts because they provide people's services	9

Base: all using Belmont Community Centre and making a comment (38)

# Table 109 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	5
It's a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone	4
Other budget comment – (eg save money elsewhere, reduce costs)	3

Base: all using Belmont Community Centre and making a comment (22)

#### **Briercliffe Library**

Table 110 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	17
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	14
Closing the library will impact on community cohesion because it's a vital community asset	11
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	11

Base: all using Briercliffe Library and making a comment (65)

Table 111 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	16
It provides computer/internet access for those without it	15
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing	13

Base: all using Briercliffe Library and making a comment (55)

Table 112 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	5
Other budget comment – (eg save money elsewhere, reduce costs)	4
Heart of community/community asset/hub	3
It is vital to children's literacy, education, access to information, stimulation and pleasure	3
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	3
Consider the specific needs of each community before removing facilities	3

Base: all using Briercliffe Library and making a comment (29)

#### **Brunshaw Young People's Centre**

Table 113 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	2
I will miss my library greatly if it closed (devastated/depressed)	1
Other comment (general)	1
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	1
Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness	1
General negative comment about consultation carried out by LCC	1
Concern that young people will lack opportunities to participate in positive activities	1
A safe environment for children will be lost	1
Concern that lack of places for young people to go will lead to an increase in anti-social behaviour	1
Proposed property is too small to provide the same number of resources	1

Base: all using Brunshaw Young People's Centre and making a comment (7)

Table 114 - What are your reasons for continuing? (Top 3 mentions)

Table 111 Tillat are year reasons for continuing (10p e mon	,
Comment	Count
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	2
The area is severely deprived so should retain services to support vulnerable groups	1
Interesting comment for qualitative analysis later	1
The facility is not expensive to maintain	1

Base: all using Brunshaw Young People's Centre and making a comment (3)

Table 115 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	1
Other budget comment – (eg save money elsewhere, reduce costs)	1
Other comment	1
Our area does/will lack vital public services	1

Base: all using Brunshaw Young People's Centre and making a comment (4)

#### **Burnley Campus Library**

Table 116 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	12
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	10
Closing the library will impact on community cohesion because it's a vital community asset	10

Base: all using Burnley Campus Library and making a comment (65)

Table 117 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	9
They are vital to the community/community asset	8
It's a social hub. Without it people may become lonely/isolated, elderly especially	8

Base: all using Burnley Campus Library and making a comment (51)

# Table 118 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	14
Other budget comment – (eg save money elsewhere, reduce costs)	6
Other comment	5

Base: all using Burnley Campus Library and making a comment (42)

#### **Hapton Young People's Centre**

#### Table 119 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that young people will lack positive opportunities to socialise with each other	5
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	3
I will miss my library greatly if it closed (devastated/depressed)	2
Concern that lack of places for young people to go will lead to an increase in anti-social behaviour	2

Base: all using Hapton Young People's Centre and making a comment (12)

Table 120 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	3
Concern that young people will lack opportunities to participate in positive activities	3
Concern that young people will lack positive opportunities to socialise with each other	2

Base: all using Hapton Young People's Centre and making a comment (9)

Table 121 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	3
Other comment	2

Base: all using Hapton Young People's Centre and making a comment (5)

#### Padiham Young People's Centre

Table 122 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that lack of places for young people to go will lead to an increase in anti-social behaviour	7
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	5
Other comment (general)	4

Base: all using Padiham Young People's Centre and making a comment (27)

Table 123 - What are your reasons for continuing? (Top 3 mentions)

Table 120 Tillat are year reacons for continuing (10p o mon	,
Comment	Count
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	8
Concern that young people will lack opportunities to participate in positive activities	5
Concern that young people will lack positive opportunities to socialise with each other	5

Base: all using Padiham Young People's Centre and making a comment (23)

Table 124 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	8
Querying if remaining properties will be able to cope with extra demand	4
Other comment	2
Keep specific properties services as they are	2
Lack of investment in the future generations of Lancashire residents	2
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	2

Base: all using Padiham Young People's Centre and making a comment (17)

#### **Pike Hill Library**

Table 125 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness	8
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	7
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	7

Base: all using Pike Hill Library and making a comment (40)

Table 126 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	10
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing	9
It is vital to children's literacy, education, access to information, stimulation and pleasure	8

Base: all using Pike Hill Library and making a comment (32)

Table 127 - Anything else to consider or do differently? (Top 3 mentions)

mentions)	
Comment	Count
Prioritise this area/don't close specific property	6
Other comment	5
Other budget comment – (eg save money elsewhere, reduce costs)	3
Move services into one building to reduce overall running costs (not just LCC service)	3
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	3
Provides vital access to reading/learning/research material to the wider community	3
Consider the specific needs of each community before removing facilities	3

Base: all using Pike Hill Library and making a comment (26)

#### **Rosegrove Library**

Table 128 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will remove my main/sole access to computers/the internet	12
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	9
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	8
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	8

Base: all using Rosegrove Library and making a comment (52)

Table 129 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	9
It's a social hub. Without it people may become lonely/isolated, elderly especially	7
It is vital to children's literacy, education, access to information, stimulation and pleasure	6

Base: all using Rosegrove Library and making a comment (44)

Table 130 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	10
Heart of community/community asset/hub	4
Other comment	3
It is vital to children's literacy, education, access to information, stimulation and pleasure	3

Base: all using Burnley and Pendle Registration and making a comment (27)

#### Stoops and Hargher Clough Young People's Centre

Table 131 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	7
General negative comment about consultation carried out by LCC	2
Concern that young people will lack positive opportunities to socialise with each other	2
Loss of a safe place for young people to go at night	2

Base: all using Stoops and Hargher Clough Young People's Centre and making a comment (21)

Table 132 - What are your reasons for continuing? (Top 3 mentions)

	,
Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	4
Concern that young people will lack positive opportunities to socialise with each other	4
Should be protected from budget savings/cuts because they provide people's services	2
Villages/towns will lose a big sense of community if the libraries close	2
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	2
Concern that young people will lack opportunities to participate in positive activities	2
Concern that information, advice and guidance will not be as accessible to young people	2

Base: all using Stoops and Hargher Clough Young People's Centre and making a comment (16)

Table 133 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other budget comment – (eg save money elsewhere, reduce costs)	2
Other comment	2
General negative comment about the proposal	2

Base: all using Stoops and Hargher Clough Young People's Centre and making a comment (9)

## Chorley

#### Children's Social Care (The Hawthorn's)

Table 134 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	5
Concern that young people will lack positive opportunities to socialise with each other	4
Other comment (general)	3
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	3

Base: all using Children's Social Care (The Hawthorn's) and making a comment (19)

Table 135 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	4
It is vital to children's literacy, education, access to information, stimulation and pleasure	3
It's a social hub. Without it people may become lonely/isolated, elderly especially	3
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	3
Concern that information, advice and guidance will not be as accessible to young people	3
Proposed property: is too small to provide the proposed number of services	3

Base: all using Children's Social Care (The Hawthorn's) and making a comment (19)

Table 136 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	7
Stop cutting useful social services (eg children's/youth centre's)	4
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	3

Base: all using Children's Social Care (The Hawthorn's) and making a comment (17)

#### Chorley Adult Disability Day Services (Bankside)

Table 137 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	1
Concern that young people will lack positive opportunities to socialise with each other	1
Concern that young people will lack opportunities to participate in positive activities	1
Satellite library means lesser service (less books and no computer access)	1
Concern about the jobs of library staff	1

Base: all using Chorley Adult Disability Day Services (Bankside) and making a comment (3)

Table 138 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	1
Criticism of budget. Libraries should be protected	1
The area is severely deprived so should retain services to support vulnerable groups	1
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	1
Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all)	1
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	1
Concerned that the support provided to vulnerable people thus far will be wasted if the centre closes as users may not b	1
I would not use mobile library services (because of limited resources/ lack the atmosphere)	1

Base: all using Chorley Adult Disability Day Services (Bankside) and making a comment (4)

Table 139 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	1
Heart of community/community asset/hub	1
Stop cutting useful social services (eg children's/youth centre's)	1
Keep specific properties services as they are	1
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth service	1
Positive comment about staff	1
Add new/modern services to encourage more widespread use of the building	1

Base: all using Chorley Adult Disability Day Services (Bankside) and making a comment (2)

#### **Chorley Library**

Table 140 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	34
Other comment (general)	34
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	29
Closing the library will impact on community cohesion because it's a vital community asset	29

Base: all using Chorley Library and making a comment (180)

Table 141 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	25
It is vital to children's literacy, education, access to information, stimulation and pleasure	22
It's a social hub. Without it people may become lonely/isolated, elderly especially	22

Base: all using Chorley Library and making a comment (142)

Table 142 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	31
Stop cutting useful social services (eg children's/youth centre's)	13
Other budget comment – (eg save money elsewhere, reduce costs)	11
Other comment	11

Base: all using Chorley Library and making a comment (119)

#### **Chorley Registration Office**

Table 143 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	13
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	12
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact	9

Base: all using Chorley Registration Office and making a comment (52)

Table 144 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	9
They are vital to the community/community asset	6
It's a social hub. Without it people may become lonely/isolated, elderly especially	6
It provides computer/internet access for those without it	6
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	6

Base: all using Chorley Registration Office and making a comment (41)

Table 145 - Anything else to consider or do differently? (Top 3 mentions)

mention)	
Comment	Count
Prioritise this area/don't close specific property	14
Other budget comment – (eg save money elsewhere, reduce costs)	6
Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives	5

Base: all using Chorley Registration Office and making a comment (41)

#### **Clayton Green Library**

Table 146 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	11
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	9
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	5
Closing the library will impact on community cohesion because it's a vital community asset	5
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact	5

Base: all using Clayton Green Library and making a comment (44)

Table 147 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Some people might not be able to get to new service locations because its inconvenient	7
They are vital to the community/community asset	5
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	5

Base: all using Clayton Green Library and making a comment (35)

Table 148 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	7
Other budget comment – (eg save money elsewhere, reduce costs)	3
Other comment	3
Stop cutting useful social services (eg children's/youth centre's)	3
Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives	3
General comment about practical issues relating to delivering multiple service from one property	3

Base: all using Clayton Green Library and making a comment (26)

#### **Coppull Library**

Table 149 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	18
Other comment (general)	13
Positive comment about staff	13

Base: all using Coppull Library and making a comment (74)

Table 150 - What are your reasons for continuing? (Top 3 mentions)

CommentCountIt is vital to children's literacy, education, access to information, stimulation and pleasure14Should be protected from budget savings/cuts because they provide people's services10They are vital to the community/community asset8It's a social hub. Without it people may become lonely/isolated, elderly especially8Positive comment about staff8		
Should be protected from budget savings/cuts because they provide people's services  10 They are vital to the community/community asset  8 It's a social hub. Without it people may become lonely/isolated, elderly especially  8	Comment	Count
They are vital to the community/community asset 8  It's a social hub. Without it people may become lonely/isolated, elderly especially 8	It is vital to children's literacy, education, access to information, stimulation and pleasure	14
It's a social hub. Without it people may become lonely/isolated, elderly especially 8	Should be protected from budget savings/cuts because they provide people's services	10
	They are vital to the community/community asset	8
Positive comment about staff 8	It's a social hub. Without it people may become lonely/isolated, elderly especially	8
	Positive comment about staff	8

Base: all using Coppull Library and making a comment (61)

Table 151 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	10
Other budget comment – (eg save money elsewhere, reduce costs)	6
Other comment	6

Base: all using Coppull Library and making a comment (52)

#### **Duke Street Children's Centre**

Table 152 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	9
Concerned that loss of children's centre will limit support for families (general negative impact)	9
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	7

Base: all using Duke Street Children's Centre and making a comment (37)

Table 153 - What are your reasons for continuing? (Top 3 mentions)

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Comment	Count
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	6
Some people might not be able to get to new service locations because its inconvenient	5
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	5

Base: all using Duke Street Children's Centre and making a comment (27)

Table 154 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	12
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	6
Stop cutting useful social services (eg children's/youth centre's)	4

Base: all using Duke Street Children's Centre and making a comment (32)

#### **Eccleston Library**

Table 155 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	13
Other comment (general)	12
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	11

Base: all using Eccleston Library and making a comment (72)

Table 156 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	9
It's a social hub. Without it people may become lonely/isolated, elderly especially	9
They are vital to the community/community asset	8
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing	8

Base: all using Eccleston Library and making a comment (50)

Table 157 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	11
Other budget comment – (eg save money elsewhere, reduce costs)	5
Other comment	5
Reduce opening hours of the services (rather than close libraries or children's centres)	5

Base: all using Eccleston Library and making a comment (41)

#### **Euxton Library**

Table 158 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	22
Closing the library will impact on community cohesion because it's a vital community asset	16
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	10
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	10

Base: all using Euxton Library and making a comment (72)

Table 159 - What are your reasons for continuing? (Top 3 mentions)

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Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	10
It's a social hub. Without it people may become lonely/isolated, elderly especially	9
They are vital to the community/community asset	7

Base: all using Euxton Library and making a comment (41)

Table 160 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	10
Other budget comment – (eg save money elsewhere, reduce costs)	6
Other comment	5

Base: all using Euxton Library and making a comment (46)

#### **Fosterfield Day Centre**

Table 161 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that young people will lack positive opportunities to socialise with each other	2
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	1
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	1
Closing the library will remove my main/sole access to computers/the internet	1
Other comment (general)	1
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	1
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	1
Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness	1
I will lose access to local information/news/events	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	1
Closure of libraries means less choice of library service points	1
Accessing services will be too expensive (fuel costs, bus tickets etc)	1
Satellite library means lesser service (less books and no computer access)	1
Concern about the jobs of library staff	1

Base: all using Fosterfield Day Centre and making a comment (6)

Table 162 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	2
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	2
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	2

Base: all using Fosterfield Day Centre and making a comment (8)

Table 163 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	2
Keep specific properties services as they are	2
Heart of community/community asset/hub	1
Stop cutting useful social services (eg children's/youth centre's)	1
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	1
Use more volunteers to reduce staffing costs	1
Positive comment about staff	1
Concerns about the jobs of staff/loss of skills	1

Base: all using Fosterfield Day Centre and making a comment (4)

## Adlington Library and Children's Centre

Table 164 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	34
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	27
Closing the library will impact on community cohesion because it's a vital community asset	24

Base: all using Adlington Library and Children's Centre and making a comment (131)

Table 165 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	32
It is vital to children's literacy, education, access to information, stimulation and pleasure	31
It's a social hub. Without it people may become lonely/isolated, elderly especially	27

Base: all using Adlington Library and Children's Centre and making a comment (111)

Table 166 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	35
Other budget comment – (eg save money elsewhere, reduce costs)	10
Heart of community/community asset/hub	9
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	9

Base: all using Adlington Library and Children's Centre and making a comment (93)

## Astley and Buckshaw Children's Centre

Table 167 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	7
Concerned that loss of children's centre will limit support for families (general negative impact)	5
Concern that young people will lack positive opportunities to socialise with each other	5

Base: all using Astley and Buckshaw Children's Centre and making a comment (28)

Table 168 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	5
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	5
Some people might not be able to get to new service locations because its inconvenient	4

Base: all using Astley and Buckshaw Children's Centre and making a comment (24)

Table 169 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	8
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	4
Stop cutting useful social services (eg children's/youth centre's)	4

Base: all using Astley and Buckshaw Children's Centre and making a comment (22)

## **Blossomfields Children's Centre**

Table 170 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	4
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact	3
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	2
Closing the library will impact on community cohesion because it's a vital community asset	2
Other comment (general)	2
General negative comment about consultation carried out by LCC	2
Concern that young people will lack positive opportunities to socialise with each other	2
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	2
Closure of libraries means less choice of library service points	2
Concern that information, advice and guidance will not be as accessible to young people	2

Base: all using Blossomfields Children's Centre and making a comment (14)

Table 171 - What are your reasons for continuing? (Top 3 mentions)

<u> </u>	
Comment	Count
They are vital to the community/community asset	2
Should be protected from budget savings/cuts because they provide people's services	2
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	2
Some people may not have the ability/means to get to them at all eg don't have a car	2
Limited public transport makes services less accessible	2
Moving services will lead to an overall loss in quality and diversity of the services delivered	2
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	2
Proposed property: is too small to provide the proposed number of services	2

Base: all using Blossomfields Children's Centre and making a comment (12)

Table 172 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	2
Heart of community/community asset/hub	2
Stop cutting useful social services (eg children's/youth centre's)	2
Positive comment about staff	2
It is short sighted to cut services. There is a social cost.	2
Concerns about the jobs of staff/loss of skills	2

Base: all using Blossomfields Children's Centre and making a comment (13)

#### **Chorley Adult Disability Day Services (Holly Trees)**

Table 173 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that information, advice and guidance will not be as accessible to young people	2
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing	1
Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness	1
I will lose access to local information/news/events	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
Concern that young people will lack positive opportunities to socialise with each other	1
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	1
Satellite library means lesser service (less books and no computer access)	1
Concern about the jobs of library staff	1

Base: all using Chorley Adult Disability Day Services (Holly Trees) and making a comment (5)

Table 174 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	1
Villages/towns will lose a big sense of community if the libraries close	1
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	1
Concern that young people will lack opportunities to participate in positive activities	1
Concern that information, advice and guidance will not be as accessible to young people	1
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	1
Concerned that the support provided to vulnerable people thus far will be wasted if the centre closes as users may not be comfortable attending anywhere else	1

Base: all using Chorley Adult Disability Day Services (Holly Trees) and making a comment (4)

Table 175 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Stop cutting useful social services (eg children's/youth centre's)	2
Prioritise this area/don't close specific property	1
Heart of community/community asset/hub	1
Other comment	1
Keep specific properties services as they are	1
Positive comment about staff	1
It is short sighted to cut services. There is a social cost.	1
Consider the amount of people who use a service before removing it	1

Base: all using Chorley Adult Disability Day Services (Holly Trees) and making a comment (4)

#### **Chorley Youth Offending Team**

Table 176 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that information, advice and guidance will not be as accessible to young people	2
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	1
Closing the library will remove my main/sole access to computers/the internet	1
Other comment (general)	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
Concern that young people will lack positive opportunities to socialise with each other	1
Concern that young people will lack opportunities to participate in positive activities	1
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	1
Concern that lack of places for young people to go will lead to an increase in anti-social behaviour	1

Base: all using Chorley Youth Offending Team and making a comment (7)

Table 177 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	1
Should be protected from budget savings/cuts because they provide people's services	1
It provides computer/internet access for those without it	1
The area is severely deprived so should retain services to support vulnerable groups	1
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	1
It provides access to local information/news/events	1
Concern that young people will lack opportunities to participate in positive activities	1
It is valuable safe environment	1
Concern that information, advice and guidance will not be as accessible to young people	1

Base: all using Chorley Youth Offending Team and making a comment (6)

Table 178 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	2
Other comment	1
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	1
Stop cutting useful social services (eg children's/youth centre's)	1
It is short sighted to cut services. There is a social cost.	1
Consider the amount of people who use a service before removing it	1

Base: all using Chorley Youth Offending Team and making a comment (6)

### Clayton Brook Children's Centre

Table 179 - How will this impact on you? (Top 3 mentions)

Table 176 How will till impact on your (Top o mondon)	
Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	4
Other comment (general)	2
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact	2
General negative comment about consultation carried out by LCC	2
Concern that young people will lack positive opportunities to socialise with each other	2
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	2
Concern that information, advice and guidance will not be as accessible to young people	2

Base: all using Clayton Brook Children's Centre and making a comment (14)

Table 180 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	3
Should be protected from budget savings/cuts because they provide people's services	2
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	2
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	2
Concerned that removing opportunities to provide key early support might delay help and put added pressure on government	2
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	2

Base: all using Clayton Brook Children's Centre and making a comment (12)

Table 181 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Stop cutting useful social services (eg children's/youth centre's)	4
Concerns about the jobs of staff/loss of skills	2

Base: all using Clayton Brook Children's Centre and making a comment (11)

#### **Coppull Children's Centre**

Table 182 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	7
Concerned that loss of children's centre will limit support for families (general negative impact)	6
Other comment (general)	5
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing	5

Base: all using Coppull Children's Centre and making a comment (27)

Table 183 - What are your reasons for continuing? (Top 3 mentions)

Table 100 Triat and Joan 10400110 101 Continuing 1 (10p c monty	,
Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	5
Should be protected from budget savings/cuts because they provide people's services	4
Concerned that removing opportunities to provide key early support might delay help and put added pressure on government	4
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	4
Concerned that the support provided to vulnerable people thus far will be wasted if the centre closes as users may not be comfortable attending anywhere else	4

Base: all using Coppull Children's Centre and making a comment (23)

Table 184 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	5
Other comment	4
Concerns about the jobs of staff/loss of skills	4

Base: all using Coppull Children's Centre and making a comment (25)

#### **Coppull Young People's Centre**

Table 185 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that young people will lack positive opportunities to socialise with each other	6
Concern that information, advice and guidance will not be as accessible to young people	4
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	3
Loss of a safe place for young people to go at night	3

Base: all using Coppull Young People's Centre and making a comment (21)

Table 186 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	8
Concern that young people will lack opportunities to participate in positive activities	7
Should be protected from budget savings/cuts because they provide people's services	3

Base: all using Centre and making a comment (20)

Table 187 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth service	4
Concern that young people will lack opportunities to participate in positive activities	3
Prioritise this area/don't close specific property	2
Heart of community/community asset/hub	2
Other comment	2
Stop cutting useful social services (eg children's/youth centre's)	2
Keep specific properties services as they are	2
It is short sighted to cut services. There is a social cost.	2
Hire out rooms in the library for more community/group based activities	2
Concerns about the jobs of staff/loss of skills	2
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	2

Base: all using Coppull Young People's Centre and making a comment (41)

#### **Eccleston Young People's Centre**

Table 188 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	11
Concern that young people will lack positive opportunities to socialise with each other	11
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	5

Base: all using Eccleston Young People's Centre and making a comment (41)

Table 189 - What are your reasons for continuing? (Top 3 mentions)

	/
Comment	Count
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	11
Concern that young people will lack positive opportunities to socialise with each other	7
Concern that information, advice and guidance will not be as accessible to young people	5

Base: all using Eccleston Young People's Centre and making a comment (32)

Table 190 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Keep specific properties services as they are	6
Stop cutting useful social services (eg children's/youth centre's)	4
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	4

Base: all using Eccleston Young People's Centre and making a comment (27)

#### **Highfield Children's Centre**

Table 191 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	9
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	7
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	5
Concern that young people will lack positive opportunities to socialise with each other	5

Base: all using Highfield Children's Centre and making a comment (31)

Table 192 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	5
It is vital to children's literacy, education, access to information, stimulation and pleasure	4
Should be protected from budget savings/cuts because they provide people's services	4
Some people might not be able to get to new service locations because its inconvenient	4
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	4
Concerned that removing opportunities to provide key early support might delay help and put added pressure on government	4
Concern that information, advice and guidance will not be as accessible to young people	4

Base: all using Highfield Children's Centre and making a comment (29)

Table 193 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	12
Stop cutting useful social services (eg children's/youth centre's)	6
Other comment	3
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	3
Consider the specific needs of each community before removing facilities	3
Consider the amount of people who use a service before removing it	3

Base: all using Highfield Children's Centre and making a comment (28)

#### Millfield Children's Centre

Table 194 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	3
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	2
General negative comment about consultation carried out by LCC	2
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	2
Concern that information, advice and guidance will not be as accessible to young people	2

Base: all using Millfield Children's Centre and making a comment (8)

Table 195 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Interesting comment for qualitative analysis later	2
They are vital to the community/community asset	1
Should be protected from budget savings/cuts because they provide people's services	1
Some people might not be able to get to new service locations because its inconvenient	1
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	1
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	1
Limited public transport makes services less accessible	1
Some people won't be able to afford the expensive travel (+additional costs) to new service locations	1
Concern that young people will lack opportunities to participate in positive activities	1
Concerned that removing opportunities to provide key early support might delay help and put added pressure on government	1
Concern that information, advice and guidance will not be as accessible to young people	1
Moving services will lead to an overall loss in quality and diversity of the services delivered	1
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	1
Proposed property: is too small to provide the proposed number of services	1

Base: all using Millfield Children's Centre and making a comment (6)

Table 196 - Anything else to consider or do differently? (Top 3 mentions)

mentions)	
Comment	Count
It is short sighted to cut services. There is a social cost.	2
Concerns about the jobs of staff/loss of skills	2
Other comment	1
Consider the negative impact on local communities	1
Stop cutting useful social services (eg children's/youth centre's)	1
Move services into one building to reduce overall running costs (not just LCC service)	1
Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear	1
Don't consider economics alone as removing services will have major social consequences	1
Give communities opportunity/more time to develop a community managed solution	1
Cutting these service will cost more in the long term by putting pressure on other government services (false economy)	1
Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative	1
Children's centres are vital in deprived areas	1
Consider the amount of people who use a service before removing it	1
With these proposals the public transport network needs investing in	1

Base: all using Millfield Children's Centre and making a comment (8)

#### The Zone in Chorley

## Table 197 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that young people will lack positive opportunities to socialise with each other	26
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	13
Concern that information, advice and guidance will not be as accessible to young people	12

Base: all using The Zone in Chorley and making a comment (47)

### Table 198 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concern that young people will lack positive opportunities to socialise with each other	16
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	11
Concern that information, advice and guidance will not be as accessible to young people	10

Base: all using The Zone in Chorley and making a comment ()

# Table 199 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Stop cutting useful social services (eg children's/youth centre's)	13
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	7
Concern that young people will lack opportunities to participate in positive activities	5

Base: all using The Zone in Chorley and making a comment (32)

## **Fylde**

## Children's Social Care (Sydney Street) and Oak Tree Children's Centre

### Table 200 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	14
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	10
Closing the library will impact on community cohesion because it's a vital community asset	8
Concern that loss of the library will limit the social opportunities and support for new mums, leading to negative impact	8

Base: all using Children's Social Care (Sydney Street) and Oak Tree Children's Centre and making a comment (63)

Table 201 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	18
It is vital to children's literacy, education, access to information, stimulation and pleasure	15
It's a social hub. Without it people may become lonely/isolated, elderly especially	9

Base: all using Children's Social Care (Sydney Street) and Oak Tree Children's Centre and making a comment (47)

Table 202 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	15
Very specific comment about a property	6
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi	5

Base: all using Children's Social Care (Sydney Street) and Oak Tree Children's Centre and making a comment (40)

#### Fylde Adult Disability Day Services (Sunnybank)

Table 203 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	2
Closing the library will impact on community cohesion because it's a vital community asset	2
Closing the library will remove my main/sole access to computers/the internet	2
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	2
Other comment (general)	2

Base: all using Fylde Adult Disability Day Services (Sunnybank) and making a comment (13)

Table 204 - What are your reasons for continuing? (Top 3 mentions)

Comment       Count         It provides computer/internet access for those without it       4         It is vital to children's literacy, education, access to information, stimulation and pleasure       3         I would no longer borrow books/read regularly       3         Positive comment about staff       3         Villages/towns will lose a big sense of community if the libraries close       3	Table 201 Timat and Joan Tousenie for Contaminantig. (10p c mon	,
It is vital to children's literacy, education, access to information, stimulation and pleasure  I would no longer borrow books/read regularly  Positive comment about staff  3	Comment	Count
I would no longer borrow books/read regularly  Positive comment about staff  3	It provides computer/internet access for those without it	4
Positive comment about staff 3	It is vital to children's literacy, education, access to information, stimulation and pleasure	3
	I would no longer borrow books/read regularly	3
Villages/towns will lose a big sense of community if the libraries close 3	Positive comment about staff	3
	Villages/towns will lose a big sense of community if the libraries close	3

Base: all using Fylde Adult Disability Day Services (Sunnybank) and making a comment (12)

Table 205 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	2
Move services into one building to reduce overall running costs (not just LCC service)	2
Reduce opening hours of the services (rather than close libraries or children's centres)	2
Use more volunteers to reduce staffing costs	2
Concerned about reduction in service (ie loss of group activities/events)	2
Provides my main/sole access to computers/internet/photocopier/printer	2

Base: all using Fylde Adult Disability Day Services (Sunnybank) and making a comment (10)

## Milbanke Day Centre

Table 206 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will impact on community cohesion because it's a vital community asset	3
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	2
I will miss my library greatly if it closed (devastated/depressed)	2

Base: all using Milbanke Day Centre and making a comment (13)

Table 207 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Positive comment about staff	4
It provides computer/internet access for those without it	3
I would no longer borrow books/read regularly	3

Base: all using Milbanke Day Centre and making a comment (11)

Table 208 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Reduce opening hours of the services (rather than close libraries or children's centres)	2
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	1
Consider the negative impact on local communities	1
Move services into one building to reduce overall running costs (not just LCC service)	1
Use more volunteers to reduce staffing costs	1
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi	1
Positive comment about staff	1
Interesting comment for qualitative analysis later	1
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	1
Hire out rooms in the library for more community/group based activities	1
Concerned about reduction in service (ie loss of group activities/events)	1
Provides my main/sole access to computers/internet/photocopier/printer	1

Base: all using Milbanke Day Centre and making a comment (6)

#### St Anne's Library

Table 209 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	50
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	50
Closing the library will impact on community cohesion because it's a vital community asset	45

Base: all using St Anne's Library and making a comment (290)

Table 210 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	102
It's a social hub. Without it people may become lonely/isolated, elderly especially	52
It is vital to children's literacy, education, access to information, stimulation and pleasure	41

Base: all using St Anne's Library and making a comment (243)

## Table 211 - Anything else to consider or do differently? (Top 3 mentions)

mondo	
Comment	Count
Prioritise this area/don't close specific property	62
Other budget comment – (eg save money elsewhere, reduce costs)	28
Heart of community/community asset/hub	22

Base: all using St Anne's Library and making a comment (195)

#### The Woodlands Resource Centre

Table 212 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will impact on community cohesion because it's a vital community asset	6
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	6
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	4
Closing the library will remove my main/sole access to computers/the internet	4

Base: all using The Woodlands Resource Centre and making a comment (22)

Table 213 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	11
It's a social hub. Without it people may become lonely/isolated, elderly especially	6
It provides computer/internet access for those without it	5

Base: all using The Woodlands Resource Centre and making a comment (19)

# Table 214 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	6
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	3
It will be a public/community loss	3

Base: all using The Woodlands Resource Centre and making a comment (13)

#### The Zone in Fylde

## Table 215 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will impact on community cohesion because it's a vital community asset	2
I will miss my library greatly if it closed (devastated/depressed)	2
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	1
Closing the library will remove my main/sole access to computers/the internet	1
Other comment (general)	1
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	1
Proposed property is too small to provide the same number of resources	1
Concern that loss of the library will limit the social opportunities and support for new mums, leading to negative impac	1
Interesting comment for qualitative analysis later	1
Satellite library means lesser service (less books and no computer access)	1

Base: all using The Zone in Fylde and making a comment (9)

Table 216 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	3
They are vital to the community/community asset	2
It is vital to children's literacy, education, access to information, stimulation and pleasure	2
Criticism of budget. Libraries should be protected	2

Base: all using The Zone in Fylde and making a comment (7)

Table 217 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	2
Other budget comment – (eg save money elsewhere, reduce costs)	1
Heart of community/community asset/hub	1
Other comment	1
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	1
Our area does/will lack vital public services	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
It will be a public/community loss	1
Allow communities/town councils to take over the building and deliver services (perhaps offer a modest subsidy)	1
Give communities opportunity/more time to develop a community managed solution	1
Children's centre's are vital in deprived areas	1
Limited public transport makes services less accessible (general)	1
Accessing services will be difficult without a car	1

Base: all using The Zone in Fylde and making a comment (5)

#### Weeton Children's Centre

Table 218 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	2
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	1
Closing the library will impact on community cohesion because it's a vital community asset	1
Closing the library will remove my main/sole access to computers/the internet	1
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	1
I will miss my library greatly if it closed (devastated/depressed)	1
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	1
Limited public transport (in rural communities) makes services less accessible	1
Concern that young people will lack positive opportunities to socialise with each other	1
Use the library service less (because of distance)	1
Concern that loss of the library will limit the social opportunities and support for new mums, leading to negative impac	1
Interesting comment for qualitative analysis later	1

Base: all using Weeton Children's Centre and making a comment (7)

Table 219 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	2
Villages/towns will lose a big sense of community if the libraries close	2
They are vital to the community/community asset	1
Some people might not be able to get to new service locations because its inconvenient	1
Criticism of budget. Libraries should be protected	1
Current property has: well situated in town centre	1
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	1
Moving services will lead to an overall loss in quality and diversity of the services delivered	1

Base: all using Weeton Children's Centre and making a comment (6)

Table 220 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	3
Other budget comment – (eg save money elsewhere, reduce costs)	1
Heart of community/community asset/hub	1
Suggestion for service that could be offered	1
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	1
It's a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone	1
Provides vital access to reading/learning/research material to the wider community	1
Use more volunteers to reduce staffing costs	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
It will be a public/community loss	1
Hire out rooms in the library for more community/group based activities	1
Children's centre's are vital in deprived areas	1
Limited public transport makes services less accessible (general)	1
Accessing services will be difficult without a car	1

Base: all using Weeton Children's Centre and making a comment (4)

## **Ansdell Library**

Table 221 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will impact on community cohesion because it's a vital community asset	83
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	77
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	69

Base: all using Ansdell Library and making a comment (418)

Table 222 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	173
It's a social hub. Without it people may become lonely/isolated, elderly especially	90
It is vital to children's literacy, education, access to information, stimulation and pleasure	58

Base: all using Ansdell Library and making a comment (369)

Table 223 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	92
Heart of community/community asset/hub	40
Other budget comment – (eg save money elsewhere, reduce costs)	33

Base: all using Ansdell Library and making a comment (284)

#### **Freckleton Library**

Table 224 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	17
Closing the library will remove my main/sole access to computers/the internet	13
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	11

Base: all using Freckleton Library and making a comment (79)

Table 225 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	27
Should be protected from budget savings/cuts because they provide people's services	16
It provides computer/internet access for those without it	13

Base: all using Freckleton Library and making a comment (71)

Table 226 - Anything else to consider or do differently? (Top 3 mentions)

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Comment	Count
Prioritise this area/don't close specific property	14
Other budget comment – (eg save money elsewhere, reduce costs)	9
Heart of community/community asset/hub	8

Base: all using Freckleton Library and making a comment (47)

### Kirkham Library

Table 227 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will impact on community cohesion because it's a vital community asset	11
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	10
Other comment (general)	9

Base: all using Kirkham Library and making a comment (66)

Table 228 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	17
Should be protected from budget savings/cuts because they provide people's services	15
It provides computer/internet access for those without it	11

Base: all using Kirkham Library and making a comment (57)

# Table 229 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	8
Other budget comment – (eg save money elsewhere, reduce costs)	7
Heart of community/community asset/hub	6

Base: all using Kirkham Library and making a comment (41)

#### Kirkham Young People's Centre

#### Table 230 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	1
Closing the library will impact on community cohesion because it's a vital community asset	1
Closing the library will remove my main/sole access to computers/the internet	1
Other comment (general)	1
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	1
Accessing services won't be possible without a car	1

Base: all using Kirkham Young People's Centre and making a comment (7)

Table 231 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	3
Positive comment about staff	3
It is vital to children's literacy, education, access to information, stimulation and pleasure	2
It provides computer/internet access for those without it	2

Base: all using Kirkham Young People's Centre and making a comment (7)

Table 232 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Heart of community/community asset/hub	3
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	2
Prioritise this area/don't close specific property	1
Other budget comment – (eg save money elsewhere, reduce costs)	1
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	1
Provides vital access to reading/learning/research material to the wider community	1
Our area does/will lack vital public services	1
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi	1
It will be a public/community loss	1
LCC have moral obligation to keep the libraries open	1
Increase council tax to keep these services open	1

Base: all using Kirkham Young People's Centre and making a comment (5)

#### **Lower Lane Young People's Centre**

Table 233 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will impact on community cohesion because it's a vital community asset	1
Other comment (general)	1
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	1

Base: all using Lower Lane Young People's Centre and making a comment (3)

Table 234 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Positive comment about staff	3
They are vital to the community/community asset	1
Should be protected from budget savings/cuts because they provide people's services	1
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	1
Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all)	1
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	1

Base: all using Lower Lane Young People's Centre and making a comment (3)

Table 235 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Heart of community/community asset/hub	2
Other budget comment – (eg save money elsewhere, reduce costs)	1
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	1
Increase council tax to keep these services open	1

Base: all using Lower Lane Young People's Centre and making a comment (2)

#### Lytham Children's Centre

Table 236 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	19
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	11
Closing the library will remove my main/sole access to computers/the internet	8

Base: all using Lytham Children's Centre and making a comment (54)

Table 237 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	19
It is vital to children's literacy, education, access to information, stimulation and pleasure	9
Should be protected from budget savings/cuts because they provide people's services	8

Base: all using Lytham Children's Centre and making a comment (46)

Table 238 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	12
Heart of community/community asset/hub	7
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	5
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	5
Our area does/will lack vital public services	5

Base: all using Lytham Children's Centre and making a comment (34)

#### Lytham Library and Registration Office

## Table 239 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively	70
impact on my mental wellb	
I will have to make alternative travel arrangements (eg drive, use public transport) causing	63
inconvenience	
Closing the library will remove my main/sole access to computers/the internet	56

Base: all using Lytham Library and Registration Office and making a comment (352)

#### Table 240 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	130
It's a social hub. Without it people may become lonely/isolated, elderly especially	67
It is vital to children's literacy, education, access to information, stimulation and pleasure	54

Base: all using Lytham Library and Registration Office and making a comment (310)

# Table 241 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	76
Heart of community/community asset/hub	33
Other budget comment – (eg save money elsewhere, reduce costs)	25

Base: all using Lytham Library and Registration Office and making a comment (239)

#### **Orchard Children's Centre**

#### Table 242 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	7
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	4
Concern that loss of the library will limit the social opportunities and support for new mums, leading to negative impac	4

Base: all using Orchard Children's Centre and making a comment (20)

#### Table 243 - What are your reasons for continuing? (Top 3 mentions)

	,
Comment	Count
They are vital to the community/community asset	5
Should be protected from budget savings/cuts because they provide people's services	4
Villages/towns will lose a big sense of community if the libraries close	4

Base: all using Orchard Children's Centre and making a comment (18)

Table 244 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	4
Heart of community/community asset/hub	3
Use more volunteers to reduce staffing costs	3

Base: all using Orchard Children's Centre and making a comment (13)

#### Pear Tree Children's Centre

Table 245 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will impact on community cohesion because it's a vital community asset	5
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	4
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	4
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	4
Concern that loss of the library will limit the social opportunities and support for new mums, leading to negative impac	4

Base: all using Pear Tree Children's Centre and making a comment (26)

Table 246 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	5
They are vital to the community/community asset	4
It is vital to children's literacy, education, access to information, stimulation and pleasure	4

Base: all using Pear Tree Children's Centre and making a comment (21)

Table 247 - Anything else to consider or do differently? (Top 3 mentions)

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Comment	Count
Prioritise this area/don't close specific property	6
Other comment	4
Heart of community/community asset/hub	3

Base: all using Pear Tree Children's Centre and making a comment (19)

## **Hyndburn**

### **Accrington Library and Registration Office**

## Table 248 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	25
Closing the library will remove my main/sole access to computers/the internet	25
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	22

Base: all using Accrington Library and Registration Office and making a comment (155)

### Table 249 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	26
They are vital to the community/community asset	25
Should be protected from budget savings/cuts because they provide people's services	17

Base: all using Accrington Library and Registration Office and making a comment (128)

## Table 250 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	15
Other budget comment – (eg save money elsewhere, reduce costs)	13
Heart of community/community asset/hub	4

Base: all using Accrington Library and Registration Office and making a comment (67)

#### **Children's Social Care (Silver Birches)**

#### Table 251 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	7
Concerned about loss of events at the children's centre	6
Closures will negatively impact my child's social development	6
Other comment (general)	5

Base: all using Children's Social Care (Silver Birches) and making a comment (29)

Table 252 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	7
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	5
It is vital to children's literacy, education, access to information, stimulation and pleasure	3
Should be protected from budget savings/cuts because they provide people's services	3
There are no viable alternatives in the area providing these services eg book lending	3
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact	3
Concerned about loss of health worker advice	3
Concerned that removing opportunities to provide key early support might delay help and put added pressure on government	3

Base: all using Children's Social Care (Silver Birches) and making a comment (22)

Table 253 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	3
Heart of community/community asset/hub	2
Other comment	2
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	1
Stop cutting useful social services (eg children's/youth centre's)	1
Suggestion for service that could be offered	1
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	1
Move services into one building to reduce overall running costs (not just LCC service)	1
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library users	1
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services)	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear	1
Hire out rooms in the library for more community/group based activities	1
Services should be easily accessible and not situated only in major towns (general)	1
Keep neighbourhood centres in neighbourhoods (don't centralise everything)	1
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	1
With these proposals the public transport network needs investing in	1

Base: all using Children's Social Care (Silver Birches) and making a comment (10)

#### Clayton-le-Moors and Altham Children's Centre

Table 254 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned about loss of events at the children's centre	9
Closures will negatively impact my child's social development	9
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	7
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	6
Concerned that loss of children's centre will limit support for families (general negative impact)	6

Base: all using Clayton-le-Moors and Altham Children's Centre and making a comment (49)

Table 255 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	7
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	7
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	6
Should be protected from budget savings/cuts because they provide people's services	4
I would no longer borrow books/read regularly	4
General negative comment about consultation carried out by LCC	4

Base: all using Clayton-le-Moors and Altham Children's Centre and making a comment (38)

Table 256 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	7
Other budget comment – (eg save money elsewhere, reduce costs)	4
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	4
Move services into one building to reduce overall running costs (not just LCC service)	4
Other comment	3
Suggestion for service that could be offered	3

Base: all using Clayton-le-Moors and Altham Children's Centre and making a comment (20)

#### **Copper House Children's Centre**

Table 257 - How will this impact on you? (Top 3 mentions)

Table 257 - now will this impact on you? (Top 3 mentions)	
Comment	Count
Concerned about loss of events at the children's centre	9
Concerned that loss of children's centre will limit support for families (general negative impact)	9
Closures will negatively impact my child's social development	9
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	8
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	8
Other comment (general)	7

Base: all using Copper House Children's Centre and making a comment (64)

Table 258 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	7
It is vital to children's literacy, education, access to information, stimulation and pleasure	7
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	7
Should be protected from budget savings/cuts because they provide people's services	5
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	5
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on health and wellbeing	4
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on their health and wellbeing	4
Some people won't be able to afford the expensive travel (+additional costs) to new service locations	4

Base: all using Copper House Children's Centre and making a comment (51)

Table 259 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	6
Other budget comment – (eg save money elsewhere, reduce costs)	5
Heart of community/community asset/hub	4
Other comment	4
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	4
Move services into one building to reduce overall running costs (not just LCC service)	4

Base: all using Copper House Children's Centre and making a comment (29)

#### Fairfield Children's Centre

Table 260 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned about loss of events at the children's centre	12
Closures will negatively impact my child's social development	12
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their mental health and wellbeing	11
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to negative impact on health and wellbeing	9
Concerned that loss of children's centre will limit support for families (general negative impact)	9

Base: all using Fairfield Children's Centre and making a comment (51)

Table 261 - What are your reasons for continuing? (Top 3 mentions)

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Comment	Count
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	11
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	10
It is vital to children's literacy, education, access to information, stimulation and pleasure	8

Base: all using Fairfield Children's Centre and making a comment (43)

Table 262 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	7
Concerned that loss of children's centre will limit support for families (general negative impact)	6
Positive comment about staff	5

Base: all using Fairfield Children's Centre and making a comment (21)

#### **Great Harwood Children's Centre**

Table 263 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closures will negatively impact my child's social development	7
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their mental health and wellbeing	6
Concerned about loss of events at the children's centre	6
Other comment (general)	5

Base: all using Great Harwood Children's Centre and making a comment (34)

Table 264 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	5
General negative comment about consultation carried out by LCC	5
They are vital to the community/community asset	4
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on their health and wellbeing	3

Base: all using Great Harwood Children's Centre and making a comment (27)

## Table 265 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Other budget comment – (eg save money elsewhere, reduce costs)	3
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	3
Concern that young people will lack opportunities to participate in positive activities	3
Heart of community/community asset/hub	2
Stop cutting useful social services (eg children's/youth centre's)	2
Suggestion for service that could be offered	2
Move services into one building to reduce overall running costs (not just LCC service)	2
Reduce opening hours of the services (rather than close libraries or children's centres)	2

Base: all using Great Harwood Children's Centre and making a comment (14)

### **Great Harwood Library**

## Table 266 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will remove my main/sole access to computers/the internet	13
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	12
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	11

Base: all using Great Harwood Library and making a comment (78)

### Table 267 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	11
They are vital to the community/community asset	10
It provides computer/internet access for those without it	9

Base: all using Great Harwood Library and making a comment (63)

## Table 268 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	9
Other budget comment – (eg save money elsewhere, reduce costs)	8
Other comment	5

Base: all using Great Harwood Library and making a comment (42)

#### **Hyndburn Adult Disability Day Services**

#### Table 269 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	5
I will continue to use my library if it stays open	5
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	3
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their health and wellbeing	3
Concern that combining services will reduce the overall quality of service	3
Closing the library will impact on community cohesion because it's a vital community asset	2
I will miss my library greatly if it closed (devastated/depressed)	2
Concerned that loss of children's centre will limit support for families (general negative impact)	2
Closures will negatively impact my child's social development	2

Base: all using Hyndburn Adult Disability Day Services and making a comment (21)

Table 270 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Some people might not be able to get to new service locations because its inconvenient	4
It's a social hub. Without it people may become lonely/isolated, elderly especially	2
General negative comment about consultation carried out by LCC	2
It is vital to children's literacy, education, access to information, stimulation and pleasure	1
Should be protected from budget savings/cuts because they provide people's services	1
The area is severely deprived so should retain services to support vulnerable groups	1
There are no viable alternatives in the area providing these services eg book lending	1
Villages/towns will lose a big sense of community if the libraries close	1
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	1
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on mental health and wellbeing	1
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	1
Limited public transport makes services less accessible	1
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	1
Concerned about loss of health worker advice	1
Concern that information, advice and guidance will not be as accessible to young people	1
Moving services will lead to an overall loss in quality and diversity of the services delivered	1
Moving services would be likely to negatively affect footfall	1

Base: all using Hyndburn Adult Disability Day Services and making a comment (13)

Table 271 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	1
Heart of community/community asset/hub	1
Move services into one building to reduce overall running costs (not just LCC service)	1
With these proposals the public transport network needs investing in	1

Base: all using Hyndburn Adult Disability Day Services and making a comment (2)

## Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park)

Table 272 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned about loss of events at the children's centre	22
Closures will negatively impact my child's social development	17
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to negative impact on health and wellbeing	16

Base: all using Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) and making a comment (82)

Table 273 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	16
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	13
They are vital to the community/community asset	9
Should be protected from budget savings/cuts because they provide people's services	9
There are no viable alternatives in the area providing these services eg book lending	9

Base: all using Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) and making a comment (64)

Table 274 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	8
Other comment	5
Other budget comment – (eg save money elsewhere, reduce costs)	4
Heart of community/community asset/hub	4
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	4

Base: all using Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) and making a comment (26)

## The Zone in Hyndburn

Table 275 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closures will negatively impact my child's social development	6
Closing the library will impact on community cohesion because it's a vital community asset	5
Closing the library will remove my main/sole access to computers/the internet	5
Other comment (general)	5
Concerned about loss of events at the children's centre	5
Concerned that loss of children's centre will limit support for families (general negative impact)	5
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	5
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	4
I will miss my library greatly if it closed (devastated/depressed)	4

Base: all using The Zone in Hyndburn and making a comment (35)

Table 276 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	6
Should be protected from budget savings/cuts because they provide people's services	5
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	5
They are vital to the community/community asset	3
Positive comment about staff	3
The area is severely deprived so should retain services to support vulnerable groups	3
Current property has: well situated in town centre	3
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on their health and wellbeing	3
General negative comment about consultation carried out by LCC	3

Base: all using The Zone in Hyndburn and making a comment (27)

Table 277 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	4
Other budget comment – (eg save money elsewhere, reduce costs)	3
Move services into one building to reduce overall running costs (not just LCC service)	3
Heart of community/community asset/hub	2
Other comment	2
Stop cutting useful social services (eg children's/youth centre's)	2
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	2

Base: all using The Zone in Hyndburn and making a comment (16)

## **Woodhaven Day Centre**

Table 278 - How will this impact on you? (Top 3 mentions)

Comment	Count
I will miss my library greatly if it closed (devastated/depressed)	2
Other comment (general)	2
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	1
Closing the library will impact on community cohesion because it's a vital community asset	1
Closing the library will remove my main/sole access to computers/the internet	1
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing	1
Concerned about loss of events at the children's centre	1
Closures will negatively impact my child's social development	1

Base: all using Woodhaven Day Centre and making a comment (7)

Table 279 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
General negative comment about consultation carried out by LCC	2
Should be protected from budget savings/cuts because they provide people's services	1
Villages/towns will lose a big sense of community if the libraries close	1
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on their health and wellbeing	1
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	1
Moving services will lead to an overall loss in quality and diversity of the services delivered	1

Base: all using Woodhaven Day Centre and making a comment (5)

Table 280 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	1
Other budget comment – (eg save money elsewhere, reduce costs)	1
Heart of community/community asset/hub	1
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	1

Base: all using Woodhaven Day Centre and making a comment (2)

## **Accrington Youth Offending Team**

Table 281 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will impact on community cohesion because it's a vital community asset	3
I will miss my library greatly if it closed (devastated/depressed)	3
Other comment (general)	3
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing	1
Positive comment about staff	1
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on health and wellbeing	1
Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness	1
Closing the library will remove my access to learning/research resources	1
Concerned about loss of events at the children's centre	1
I will lose access to local information/news/events	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
Closures will negatively impact my child's social development	1
Concern that young people will lack opportunities to participate in positive activities	1
Accessing services will be too expensive (fuel costs, bus tickets etc)	1
Concern that information, advice and guidance will not be as accessible to young people	1
Closures mean I will lose my job at the centre	1

Base: all using Accrington Youth Offending Team and making a comment (12)

Table 282 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	2
Some people might not be able to get to new service locations because its inconvenient	2
There are no viable alternatives in the area providing these services eg book lending	2
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	2
They are vital to the community/community asset	1
It is vital to children's literacy, education, access to information, stimulation and pleasure	1
Criticism of budget. Libraries should be protected	1
The area is severely deprived so should retain services to support vulnerable groups	1
Current property has: well situated in town centre	1
Villages/towns will lose a big sense of community if the libraries close	1
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on health and wellbeing	1
Our town is deeply lacking public services already	1
General negative comment about consultation carried out by LCC	1
Some people won't be able to afford the expensive travel (+additional costs) to new service locations	1
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	1
Concern that information, advice and guidance will not be as accessible to young people	1
Moving services will lead to an overall loss in quality and diversity of the services delivered	1

Base: all using Accrington Youth Offending Team and making a comment (9)

Table 283 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	1
Heart of community/community asset/hub	1
Move services into one building to reduce overall running costs (not just LCC service)	1
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services	1
Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives	1
Use facilities differently to raise money, when it is not being used eg rent out space to the local school, use as a small meeting room	1
With these proposals the public transport network needs investing in	1

Base: all using Accrington Youth Offending Team and making a comment (4)

## **Clayton-le-Moors Library**

Table 284 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will remove my main/sole access to computers/the internet	14
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	11
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	11
Closing the library will impact on community cohesion because it's a vital community asset	10

Base: all using Clayton-le-Moors Library and making a comment (75)

Table 285 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	12
Should be protected from budget savings/cuts because they provide people's services	8
It provides computer/internet access for those without it	8
They are vital to the community/community asset	7
It's a social hub. Without it people may become lonely/isolated, elderly especially	7
I would no longer borrow books/read regularly	7
General negative comment about consultation carried out by LCC	7

Base: all using Clayton-le-Moors Library and making a comment (59)

Table 286 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	10
Other budget comment – (eg save money elsewhere, reduce costs)	10
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	6
Suggestion for service that could be offered	5

Base: all using Clayton-le-Moors Library and making a comment (36)

## Clayton-le-Moors Young People's Centre

## Table 287 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their health and wellbeing	4
Concerned that loss of children's centre will limit support for families (general negative impact)	4
Concerned about loss of events at the children's centre	3
Closing the library will impact on community cohesion because it's a vital community asset	2
I will miss my library greatly if it closed (devastated/depressed)	2
Other comment (general)	2
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing	2
Closures will negatively impact my child's social development	2
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	2
Concern that young people will lack positive opportunities to socialise with each other	2
Concern that information, advice and guidance will not be as accessible to young people	2

Base: all using Clayton-le-Moors Young People's Centre and making a comment (20)

Table 288 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Current property has: well situated in town centre	3
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	3
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	3
Concern that information, advice and guidance will not be as accessible to young people	3
Positive comment about staff	2
The area is severely deprived so should retain services to support vulnerable groups	2
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	2
General negative comment about consultation carried out by LCC	2
Concern that young people will lack positive opportunities to socialise with each other	2
Concerned that removing opportunities to provide key early support might delay help and put added pressure on government	2
Some people might not be able to get to new service locations because its inconvenient	1
There are no viable alternatives in the area providing these services eg book lending	1
Villages/towns will lose a big sense of community if the libraries close	1
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on their health and wellbeing	1
Proposed property: would not have same facilities	1
Concern that young people will lack opportunities to participate in positive activities	1
Current property has: close to other local amenities	1
Concerned about loss of health worker advice	1
Library provision is necessary, whether as a mobile library service or combined with other services in a building	1
Moving services will lead to an overall loss in quality and diversity of the services delivered	1

Base: all using Clayton-le-Moors Young People's Centre and making a comment (17)

Table 289 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	6
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	4
Suggestion for service that could be offered	3
Move services into one building to reduce overall running costs (not just LCC service)	3

Base: all using Clayton-le-Moors Young People's Centre and making a comment (13)

### **Great Harwood Young People's Centre**

Table 290 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that young people will lack positive opportunities to socialise with each other	5
Concern that young people will lack opportunities to participate in positive activities	5
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	4
Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness	4
Closing the library will impact on community cohesion because it's a vital community asset	3
I will miss my library greatly if it closed (devastated/depressed)	3
Other comment (general)	3
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing	3
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their wellbeing	3
Concerned about loss of events at the children's centre	3
Concerned that loss of children's centre will limit support for families (general negative impact)	3
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	3

Base: all using Great Harwood Young People's Centre and making a comment (31)

Table 291 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	6
Concern that information, advice and guidance will not be as accessible to young people	5
There are no viable alternatives in the area providing these services eg book lending	4

Base: all using Great Harwood Young People's Centre and making a comment (30)

Table 292 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	4
Other budget comment – (eg save money elsewhere, reduce costs)	3
Suggestion for service that could be offered	3
Very specific comment about a property	2
Stop cutting useful social services (eg children's/youth centre's)	2
Move services into one building to reduce overall running costs (not just LCC service)	2
It is short sighted to cut services. There is a social cost.	2
LCC have moral obligation to keep the libraries open	2
With these proposals the public transport network needs investing in	2

Base: all using Great Harwood Young People's Centre and making a comment (18)

#### **Huncoat Children's Centre**

Table 293 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closures will negatively impact my child's social development	4
Other comment (general)	3
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	3
Concerned that loss of children's centre will limit support for families (general negative impact)	3
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	3
Closing the library will impact on community cohesion because it's a vital community asset	2
Concerned about loss of events at the children's centre	2

Base: all using Huncoat Children's Centre and making a comment (19)

Table 294 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	2
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	2
General negative comment about consultation carried out by LCC	2
It is vital to children's literacy, education, access to information, stimulation and pleasure	1
It's a social hub. Without it people may become lonely/isolated, elderly especially	1
Should be protected from budget savings/cuts because they provide people's services	1
Some people might not be able to get to new service locations because its inconvenient	1
Current property has: well situated in town centre	1
There are no viable alternatives in the area providing these services eg book lending	1
Villages/towns will lose a big sense of community if the libraries close	1
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	1
Proposed property: would not have same facilities	1
Interesting comment for qualitative analysis later	1
Concerned about loss of health worker advice	1
Concern that information, advice and guidance will not be as accessible to young people	1
Moving services will lead to an overall loss in quality and diversity of the services delivered	1

Base: all using Huncoat Children's Centre and making a comment (12)

Table 295 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	3
Other comment	2
Other budget comment – (eg save money elsewhere, reduce costs)	1
Heart of community/community asset/hub	1
Move services into one building to reduce overall running costs (not just LCC service)	1
It's a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lonely/isolated	1
Keep specific properties services as they are	1
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	1
Concern that young people will lack opportunities to participate in positive activities	1
With these proposals the public transport network needs investing in	1

Base: all using Huncoat Children's Centre and making a comment (9)

#### Oswaldtwistle Library

## Table 296 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	33
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	26
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	22

Base: all using Oswaldtwistle Library and making a comment (137)

Table 297 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	28
They are vital to the community/community asset	25
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on health and wellbeing	20
It provides computer/internet access for those without it	20

Base: all using Oswaldtwistle Library and making a comment (104)

# Table 298 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	15
Other budget comment – (eg save money elsewhere, reduce costs)	10
It is vital to children's literacy, education, access to information, stimulation and pleasure	6
It's a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lonely	6

Base: all using Oswaldtwistle Library and making a comment (50)

#### Oswaldtwistle Young People's Centre

### Table 299 - How will this impact on you? (Top 3 mentions)

Table 200 Then will this impact on you! (Top o mondon)	
Comment	Count
I will miss my library greatly if it closed (devastated/depressed)	4
Closing the library will impact on community cohesion because it's a vital community asset	3
Other comment (general)	3
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	2
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	2
Closing the library will remove my main/sole access to computers/the internet	2
Concern that young people will lack opportunities to participate in positive activities	2
Concern that information, advice and guidance will not be as accessible to young people	2

Base: all using Oswaldtwistle Young People's Centre and making a comment (22)

Table 300 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	4
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	3
Concern that information, advice and guidance will not be as accessible to young people	3
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	2
Should be protected from budget savings/cuts because they provide people's services	2
Some people might not be able to get to new service locations because its inconvenient	2
Positive comment about staff	2
The area is severely deprived so should retain services to support vulnerable groups	2
Current property has: well situated in town centre	2
Villages/towns will lose a big sense of community if the libraries close	2
General negative comment about consultation carried out by LCC	2

Base: all using Oswaldtwistle Young People's Centre and making a comment (18)

Table 301 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	3
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	2
Move services into one building to reduce overall running costs (not just LCC service)	2
Other budget comment – (eg save money elsewhere, reduce costs)	1
Heart of community/community asset/hub	1
Suggestion for service that could be offered	1
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	1
Our area does/will lack vital public services	1
Doesn't really say anything	1
With these proposals the public transport network needs investing in	1

Base: all using Oswaldtwistle Young People's Centre and making a comment (8)

### **Rishton Library**

Table 302 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to negative impact on wellbing	19
Closing the library will remove my main/sole access to computers/the internet	18
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	17
Closing the library will impact on community cohesion because it's a vital community asset	17

Base: all using Rishton Library and making a comment (106)

Table 303 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	17
They are vital to the community/community asset	16
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on wellbeing	15
I would no longer borrow books/read regularly	15

Base: all using Rishton Library and making a comment (82)

# Table 304 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	13
Other budget comment – (eg save money elsewhere, reduce costs)	11
Suggestion for service that could be offered	5
Reduce opening hours of the services (rather than close libraries or children's centres)	5

Base: all using Rishton Library and making a comment (48)

### Sure Start Hyndburn - Accrington South Children's Centre (The Beeches)

Table 305 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned about loss of events at the children's centre	20
Closures will negatively impact my child's social development	14
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their wellbeing	11

Base: all using Sure Start Hyndburn - Accrington South Children's Centre (The Beeches) and making a comment (65)

Table 306 - What are your reasons for continuing? (Top 3 mentions)

	/
Comment	Count
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	15
There are no viable alternatives in the area providing these services eg book lending	14
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	10

Base: all using Sure Start Hyndburn - Accrington South Children's Centre (The Beeches) and making a comment (49)

Table 307 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Other budget comment – (eg save money elsewhere, reduce costs)	3
Heart of community/community asset/hub	3
Stop cutting useful social services (eg children's/youth centre's)	3
Other comment	2
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	2
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	2
Keep specific properties services	2
Our area does/will lack vital public services	2
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services	2
Concerned that loss of children's centre will limit support for families (general negative impact)	2
Concern that young people will lack opportunities to participate in positive activities	2

Base: all using Sure Start Hyndburn - Accrington South Children's Centre (The Beeches) and making a comment (20)

### Lancaster

## **Appletree Children's Centre**

Table 308 - How will this impact on you? (Top 3 mentions)

Take to the time time impact on your (top o montione)	
Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	18
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact	15
Closures will negatively impact my child's social development	15

Base: all using Appletree Children's Centre and making a comment (92)

Table 309 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	14
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	12
Concerned about loss of health worker advice	12

Base: all using Appletree Children's Centre and making a comment (73)

Table 310 - Anything else to consider or do differently? (Top 3 mentions)

montrolle	
Comment	Count
Prioritise this area/don't close specific property	26
Other comment	6
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	6

Base: all using Appletree Children's Centre and making a comment (65)

### Children's Social Care (Sefton Drive)

Table 311 - How will this impact on you? (Top 3 mentions)

Table of the first time and impact on Jour (10p o monator)	
Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	13
Other comment (general)	8
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	8

Base: all using Children's Social Care (Sefton Drive) and making a comment (40)

Table 312 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	6
Should be protected from budget savings/cuts because they provide people's services	4
Positive comment about staff	4
The area is severely deprived so should retain services to support vulnerable groups	4

Base: all using Children's Social Care (Sefton Drive) and making a comment (28)

Table 313 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	11
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	5
Other comment	3

Base: all using Children's Social Care (Sefton Drive) and making a comment (31)

#### Halton Library and Children's Centre

Table 314 - How will this impact on you? (Top 3 mentions)

rable of the trial trial impact on your (rop o montions)	
Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	13
Closing the library will impact on community cohesion because it's a vital community asset	12
Other comment (general)	9

Base: all using Halton Library and Children's Centre and making a comment (63)

Table 315 - What are your reasons for continuing? (Top 3 mentions)

Table 010 - What are your reasons for continuing: (10p o mem	
Comment	Count
They are vital to the community/community asset	7
It is vital to children's literacy, education, access to information, stimulation and pleasure	7
Should be protected from budget savings/cuts because they provide people's services	7
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	7

Base: all using Halton Library and Children's Centre and making a comment (47)

Table 316 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	9
Heart of community/community asset/hub	4
It is vital to children's literacy, education, access to information, stimulation and pleasure	4
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	4
Move services into one building to reduce overall running costs (not just LCC service)	4
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	4
Reduce opening hours of the services (rather than close libraries or children's centres)	4
Use more volunteers to reduce staffing costs	4
Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear	4

Base: all using Halton Library and Children's Centre and making a comment (46)

## **Heysham Library**

Table 317 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	33
Closing the library will impact on community cohesion because it's a vital community asset	32
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	28

Base: all using Heysham Library and making a comment (272)

Table 318 - What are your reasons for continuing? (Top 3 mentions)

	,
Comment	Count
They are vital to the community/community asset	39
It's a social hub. Without it people may become lonely/isolated, elderly especially	28
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	22

Base: all using Heysham Library and making a comment (228)

Table 319 - Anything else to consider or do differently? (Top 3 mentions)

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Comment	Count
Prioritise this area/don't close specific property	68
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	23
Other comment	20

Base: all using Heysham Library and making a comment (179)

### Lancaster and Morecambe Adult Disability Day Services (Thorpe View)

Table 320 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	7
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	5
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	4
Closing the library will impact on community cohesion because it's a vital community asset	4
I will miss my library greatly if it closed (devastated/depressed)	4
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	4

Base: all using Lancaster and Morecambe Adult Disability Day Services (Thorpe View) and making a comment (30)

Table 321 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	4
Current property has: well situated in town centre	3
They are vital to the community/community asset	2
I would no longer borrow books/read regularly	2
Some people may not have the ability/means to get to them at all eg don't have a car	2
Proposed property: would not have same facilities	2
Current property has: close to other local amenities	2
Concerned that removing opportunities to provide key early support might delay help and put added pressure on government	2
It would affect my employment as I work closely with the facility	2

Base: all using Lancaster and Morecambe Adult Disability Day Services (Thorpe View) and making a comment (22)

Table 322 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	9
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	3
Lack of investment in the future generations of Lancashire residents	3

Base: all using Lancaster and Morecambe Adult Disability Day Services (Thorpe View) and making a comment (24)

#### **Lancaster Central Library**

Table 323 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	59
Other comment (general)	57
Closing the library will impact on community cohesion because it's a vital community asset	56

Base: all using Lancaster Central Library and making a comment (482)

Table 324 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	66
It's a social hub. Without it people may become lonely/isolated, elderly especially	49
It is vital to children's literacy, education, access to information, stimulation and pleasure	47

Base: all using Lancaster Central Library and making a comment (392)

# Table 325 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	108
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	30
Other budget comment – (eg save money elsewhere, reduce costs)	27
Other comment	27

Base: all using Lancaster Central Library and making a comment (316)

#### Lune Park Children's Centre

Table 326 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	31
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact	23
Concerned about loss of health worker advice	22

Base: all using Lune Park Children's Centre and making a comment (141)

Table 327 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	30
Concerned about loss of health worker advice	18
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	15

Base: all using Lune Park Children's Centre and making a comment (120)

# Table 328 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	47
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	10
Children's centre's are vital in deprived areas	9

Base: all using Lune Park Children's Centre and making a comment (106)

#### **Morecambe Library**

Table 329 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	76
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	62
Other comment (general)	59

Base: all using Morecambe Library and making a comment (513)

## Table 330 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	68
It's a social hub. Without it people may become lonely/isolated, elderly especially	54
It is vital to children's literacy, education, access to information, stimulation and pleasure	42
It provides computer/internet access for those without it	42

Base: all using Morecambe Library and making a comment (400)

# Table 331 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	115
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	35
Other comment	27

Base: all using Morecambe Library and making a comment (329)

#### The Carnforth Hub Children's Centre and Young People's Centre

### Table 332 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	15
Concerned that loss of children's centre will limit support for families (general negative impact)	13
Other comment (general)	10

Base: all using The Carnforth Hub Children's Centre and Young People's Centre and making a comment (82)

Table 333 - What are your reasons for continuing? (Top 3 mentions)

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Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	8
The area is severely deprived so should retain services to support vulnerable groups	7
They are vital to the community/community asset	6
Some people might not be able to get to new service locations because its inconvenient	6
Positive comment about staff	6

Base: all using The Carnforth Hub Children's Centre and Young People's Centre and making a comment (62)

Table 334 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	18
Other comment	5
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	4
Very specific comment about a property	4
It is vital to children's literacy, education, access to information, stimulation and pleasure	4
Stop cutting useful social services (eg children's/youth centre's)	4
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	4

Base: all using The Carnforth Hub Children's Centre and Young People's Centre and making a comment (58)

### **Vale View Day Centre**

Table 335 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	4
Concerned about loss of health worker advice	4
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	4

Base: all using Vale View Day Centre and making a comment (25)

Table 336 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	4
It's a social hub. Without it people may become lonely/isolated, elderly especially	3
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	3
Some people may not have the ability/means to get to them at all eg don't have a car	3

Base: all using Vale View Day Centre and making a comment (21)

Table 337 - Anything else to consider or do differently? (Top 3 mentions)

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Comment	Count
Prioritise this area/don't close specific property	4
Stop cutting useful social services (eg children's/youth centre's)	4
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	3
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	3

Base: all using Vale View Day Centre and making a comment (22)

#### Westgate Children's Centre

Table 338 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	41
Closures will negatively impact my child's social development	29
Concerned about loss of health worker advice	27

Base: all using Westgate Children's Centre and making a comment (159)

Table 339 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	28
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	21
The area is severely deprived so should retain services to support vulnerable groups	16

Base: all using Westgate Children's Centre and making a comment (138)

# Table 340 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	68
Concerned that loss of children's centre will limit support for families (general negative impact)	22
Stop cutting useful social services (eg children's/youth centre's)	19

Base: all using Westgate Children's Centre and making a comment (134)

#### **White Cross Education Centre**

#### Table 341 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	23
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	20
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	16
Other comment (general)	16

Base: all using White Cross Education Centre and making a comment (145)

#### Table 342 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	21
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	16
It's a social hub. Without it people may become lonely/isolated, elderly especially	15

Base: all using White Cross Education Centre and making a comment (119)

# Table 343 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	35
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	12
Very specific comment about a property	11

Base: all using White Cross Education Centre and making a comment (108)

#### **Balmoral Children's Centre**

#### Table 344 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	52
Closures will negatively impact my child's social development	37
Concerned about loss of health worker advice	37

Base: all using Balmoral Children's Centre and making a comment (211)

Table 345 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	37
The area is severely deprived so should retain services to support vulnerable groups	26
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	25

Base: all using Balmoral Children's Centre and making a comment (178)

# Table 346 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	85
Concerned that loss of children's centre will limit support for families (general negative impact)	32
Stop cutting useful social services (eg children's/youth centre's)	23

Base: all using Balmoral Children's Centre and making a comment (176)

#### **Barton Road Young People's Centre**

#### Table 347 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	26
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	20
Concerned that loss of children's centre will limit support for families (general negative impact)	15

Base: all using Barton Road Young People's Centre and making a comment (111)

Table 348 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	15
It's a social hub. Without it people may become lonely/isolated, elderly especially	13
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	13
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	13

Base: all using Barton Road Young People's Centre and making a comment (104)

# Table 349 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	22
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	8
It's a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone	8

Base: all using Barton Road Young People's Centre and making a comment (93)

#### **Bolton-le-Sands Library**

Table 350 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	40
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	35
Closing the library will impact on community cohesion because it's a vital community asset	28

Base: all using Bolton-le-Sands Library and making a comment (204)

#### Table 351 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	58
It's a social hub. Without it people may become lonely/isolated, elderly especially	54
The recent investment/refurbishment of this building will be a complete waste of money if closed	40

Base: all using Bolton-le-Sands Library and making a comment (185)

# Table 352 - Anything else to consider or do differently? (Top 3 mentions)

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Comment	Count
Prioritise this area/don't close specific property	47
The recent investment/refurbishment of this building will be a complete waste of money if closed	19
Other budget comment – (eg save money elsewhere, reduce costs)	18
Heart of community/community asset/hub	18

Base: all using Bolton-le-Sands Library and making a comment (149)

#### **Carnforth Library**

### Table 353 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	31
Closing the library will negatively impact on children's education, literacy, ability to access	30
information and reading  Closing the library will remove my main/sole access to computers/the internet	20

Base: all using Carnforth Library and making a comment (183)

#### Table 354 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	36
It's a social hub. Without it people may become lonely/isolated, elderly especially	30
They are vital to the community/community asset	29

Base: all using Carnforth Library and making a comment (151)

# Table 355 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	38
Other budget comment – (eg save money elsewhere, reduce costs)	13
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	13

Base: all using Carnforth Library and making a comment (123)

#### Firbank Children's Centre

#### Table 356 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	32
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	31
Concerned about loss of health worker advice	24

Base: all using Firbank Children's Centre and making a comment (133)

#### Table 357 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	24
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	20
Some people might not be able to get to new service locations because its inconvenient	16

Base: all using Firbank Children's Centre and making a comment (115)

# Table 358 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	37
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	12
Stop cutting useful social services (eg children's/youth centre's)	10

Base: all using Firbank Children's Centre and making a comment (96)

### Galgate Children's Centre

### Table 359 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	7
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	6
Concerned about loss of events at the children's centre	5

Base: all using Galgate Children's Centre and making a comment (26)

Table 360 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	8
Some people might not be able to get to new service locations because its inconvenient	4
Concerned about loss of health worker advice	4
Concerned that there is already a lack of sufficient nursery care in the area and closures will further escalate this is	4

Base: all using Galgate Children's Centre and making a comment (25)

# Table 361 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	4
Other comment	3
Stop cutting useful social services (eg children's/youth centre's)	3
Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear	3

Base: all using Galgate Children's Centre and making a comment (21)

### Heysham Children's Centre and Young People's Centre

Table 362 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	34
Concerned about loss of health worker advice	26
Closures will negatively impact my child's social development	24

Base: all using Heysham Children's Centre and Young People's Centre and making a comment (158)

Table 363 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	24
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	19
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	18

Base: all using Heysham Children's Centre and Young People's Centre and making a comment (147)

# Table 364 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	62
Concerned that loss of children's centre will limit support for families (general negative impact)	17
Stop cutting useful social services (eg children's/youth centre's)	14

Base: all using Heysham Children's Centre and Young People's Centre and making a comment (133)

#### **Lancaster Registration Office**

#### Table 365 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	36
Concerned that loss of children's centre will limit support for families (general negative impact)	25
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	24

Base: all using Lancaster Registration Office and making a comment (219)

### Table 366 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	22
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	22
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	22

Base: all using Lancaster Registration Office and making a comment (189)

Table 367 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	50
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	16
Other budget comment – (eg save money elsewhere, reduce costs)	15

Base: all using Lancaster Registration Office and making a comment (149)

#### **Morecambe Registration Office**

Table 368 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	13
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	13
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	10

Base: all using Morecambe Registration Office and making a comment (99)

Table 369 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	14
It's a social hub. Without it people may become lonely/isolated, elderly especially	11
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	11

Base: all using Morecambe Registration Office and making a comment (81)

Table 370 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	21
Stop cutting useful social services (eg children's/youth centre's)	8
Other budget comment – (eg save money elsewhere, reduce costs)	7

Base: all using Morecambe Registration Office and making a comment (62)

#### **Poulton Children's Centre**

Table 371 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	35
Concerned about loss of health worker advice	26
Closures will negatively impact my child's social development	25

Base: all using Poulton Children's Centre and making a comment (165)

Table 372 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	27
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	27
The area is severely deprived so should retain services to support vulnerable groups	16
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	16

Base: all using Poulton Children's Centre and making a comment (151)

# Table 373 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	56
Concerned that loss of children's centre will limit support for families (general negative impact)	13
Other comment	12
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	12

Base: all using Poulton Children's Centre and making a comment (137)

#### Ryelands Young People's Centre

Table 374 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	6
Concerned that loss of children's centre will limit support for families (general negative impact)	6
Concern that lack of places for young people to go will lead to an increase in anti-social behaviour	6

Base: all using Ryelands Young People's Centre and making a comment (46)

### Table 375 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	7
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	6
They are vital to the community/community asset	4
Positive comment about staff	4

Base: all using Ryelands Young People's Centre and making a comment (36)

# Table 376 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	10
Stop cutting useful social services (eg children's/youth centre's)	6
Other comment	4

Base: all using Ryelands Young People's Centre and making a comment (33)

### **Silverdale Library**

#### Table 377 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	17
Other comment (general)	13
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	11

Base: all using Silverdale Library and making a comment (66)

Table 378 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	18
They are vital to the community/community asset	16
I would no longer borrow books/read regularly	13

Base: all using Silverdale Library and making a comment (56)

# Table 379 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	19
Heart of community/community asset/hub	7
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u	6

Base: all using Silverdale Library and making a comment (53)

### **Pendle**

### **Barnoldswick Library**

#### Table 380 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	23
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	15
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	15

Base: all using Barnoldswick Library and making a comment (133)

Table 381 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	17
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	13
Should be protected from budget savings/cuts because they provide people's services	12

Base: all using Barnoldswick Library and making a comment (97)

Table 382 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	15
Other comment	11
Move services into one building to reduce overall running costs (not just LCC service)	11

Base: all using Barnoldswick Library and making a comment (79)

#### **Beacon Children's Centre**

Table 383 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	15
Concerned about loss of events at the children's centre	11
Other comment (general)	9

Base: all using Beacon Children's Centre and making a comment (60)

Table 384 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	12
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	8
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	6

Base: all using Beacon Children's Centre and making a comment (34)

Table 385 - Anything else to consider or do differently? (Top 3 mentions)

mentions)	
Comment	Count
Prioritise this area/don't close specific property	6
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	4
Stop cutting useful social services (eg children's/youth centre's)	4
Positive comment about staff	4
Concerned that loss of children's centre will limit support for families (general negative impact)	4

Base: all using Beacon Children's Centre and making a comment (24)

## Burnley and Pendle Adult Disability Day Services (Marsden Centre)

Table 386 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	3
Closing the library will remove my main/sole access to computers/the internet	3
Other comment (general)	3

Base: all using Burnley and Pendle Adult Disability Day Services (Marsden Centre) and making a comment (17)

Table 387 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	2
They are vital to the community/community asset	1
It's a social hub. Without it people may become lonely/isolated, elderly especially	1
It provides computer/internet access for those without it	1
The area is severely deprived so should retain services to support vulnerable groups	1
No alternative place for organised groups to meet in the area	1
Interesting comment for qualitative analysis later	1
It is valuable safe environment	1
Library provision is necessary, whether as a mobile library service or combined with other services in a building	1

Base: all using Burnley and Pendle Adult Disability Day Services (Marsden Centre) and making a comment (7)

Table 388 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Other budget comment – (eg save money elsewhere, reduce costs)	2
Other comment	2

Base: all using Burnley and Pendle Adult Disability Day Services (Marsden Centre) and making a comment (10)

#### **Byron View Day Centre**

Table 389 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	6
Concern that lack of places for young people to go will lead to an increase in anti-social behaviour	4
Less services will lead children on streets and associated problems	3

Base: all using Byron View Day Centre and making a comment (18)

Table 390 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all)	3
It is vital to children's literacy, education, access to information, stimulation and pleasure	2
Positive comment about staff	2
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	2
Concern that young people will lack opportunities to participate in positive activities	2
It is valuable safe environment	2
Concern that young people will lack positive opportunities to socialise with each other	2

Base: all using Byron View Day Centre and making a comment (13)

Table 391 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other comment	4
Prioritise this area/don't close specific property	3
Move services into one building to reduce overall running costs (not just LCC service)	2
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	2
Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all)	2

Base: all using Byron View Day Centre and making a comment (15)

### Children's Social Care (Burnley Road Colne)

Table 392 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact	7
Other comment (general)	6
Concerned that loss of children's centre will limit support for families (general negative impact)	6

Base: all using Children's Social Care (Burnley Road Colne) and making a comment (31)

Table 393 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	3
It is vital to children's literacy, education, access to information, stimulation and pleasure	3
Positive comment about staff	3
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	3
Concerned that removing opportunities to provide key early support might delay help and put added pressure on government	3

Base: all using Children's Social Care (Burnley Road Colne) and making a comment (17)

Table 394 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	3
Concerned that loss of children's centre will limit support for families (general negative impact)	3
Other comment	2
Positive comment about staff	2
Add new/modern services to encourage more widespread use of the building	2
General negative comment about the proposal	2
Cutting these service will cost more in the long term by putting pressure on other government services (false economy)	2

Base: all using Children's Social Care (Burnley Road Colne) and making a comment (14)

#### Colne Children's Centre

Table 395 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	14
Other comment (general)	7
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	6

Base: all using Colne Children's Centre and making a comment (57)

Table 396 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	8
They are vital to the community/community asset	5
I would no longer borrow books/read regularly	4
Some people might not be able to get to new service locations because its inconvenient	4
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	4
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	4

Base: all using Colne Children's Centre and making a comment (34)

Table 397 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	6
Other comment	4
Consider the negative impact on local communities	4

Base: all using Colne Children's Centre and making a comment (25)

#### **Colne Library**

Table 398 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	28
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	20
I will miss my library greatly if it closed (devastated/depressed)	17

Base: all using Colne Library and making a comment (143)

Table 399 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	18
It provides computer/internet access for those without it	15
It is vital to children's literacy, education, access to information, stimulation and pleasure	10
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	10

Base: all using Colne Library and making a comment (96)

# Table 400 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other comment	15
Prioritise this area/don't close specific property	10
Add new/modern services to encourage more widespread use of the building	8

Base: all using Colne Library and making a comment (90)

#### **Earby Community Centre**

### Table 401 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	36
Closing the library will impact on community cohesion because it's a vital community asset	29
Other comment (general)	25

Base: all using Earby Community Centre and making a comment (167)

#### Table 402 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	14
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	11
Should be protected from budget savings/cuts because they provide people's services	9

Base: all using Earby Community Centre and making a comment (96)

Table 403 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	22
Move services into one building to reduce overall running costs (not just LCC service)	16
Other comment	8
Very specific comment about a property	8
Add new/modern services to encourage more widespread use of the building	8

Base: all using Earby Community Centre and making a comment (73)

### Family Tree Children's Centre

Table 404 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	12
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	12
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	10
Closing the library will impact on community cohesion because it's a vital community asset	10

Base: all using Family Tree Children's Centre and making a comment (73)

Table 405 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	11
They are vital to the community/community asset	10
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	8

Base: all using Family Tree Children's Centre and making a comment (55)

# Table 406 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	11
Stop cutting useful social services (eg children's/youth centre's)	7
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	6

Base: all using Family Tree Children's Centre and making a comment (43)

#### Gisburn Road Children's Centre

Table 407 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	9
Other comment (general)	7
Concerned that loss of children's centre will limit support for families (general negative impact)	7

Base: all using Gisburn Road Children's Centre and making a comment (52)

Table 408 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	8
They are vital to the community/community asset	7
Concern that young people will lack positive opportunities to socialise with each other	5

Base: all using Gisburn Road Children's Centre and making a comment (34)

# Table 409 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other comment	6
Prioritise this area/don't close specific property	5
Add new/modern services to encourage more widespread use of the building	3
Consider the specific needs of each community before removing facilities	3

Base: all using Gisburn Road Children's Centre and making a comment (23)

#### **Nelson Library**

#### Table 410 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	42
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	29
Closing the library will remove my main/sole access to computers/the internet	21

Base: all using Nelson Library and making a comment (189)

#### Table 411 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	26
It is vital to children's literacy, education, access to information, stimulation and pleasure	25
It provides computer/internet access for those without it	17

Base: all using Nelson Library and making a comment (138)

Table 412 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	25
Other comment	14
Add new/modern services to encourage more widespread use of the building	12

Base: all using Nelson Library and making a comment (113)

#### The Zone in Pendle

## Table 413 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	21
Other comment (general)	16
Concern that young people will lack positive opportunities to socialise with each other	12
Less services will lead children on streets and associated problems	12

Base: all using The Zone in Pendle and making a comment (70)

Table 414 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	13
Concern that young people will lack positive opportunities to socialise with each other	11
Concern that young people will lack opportunities to participate in positive activities	10

Base: all using The Zone in Pendle and making a comment (52)

# Table 415 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Add new/modern services to encourage more widespread use of the building	11
Stop cutting useful social services (eg children's/youth centre's)	10
Move services into one building to reduce overall running costs (not just LCC service)	7

Base: all using The Zone in Pendle and making a comment (52)

#### Walton Lane Children's Centre

#### Table 416 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	12
Other comment (general)	10
Concerned about loss of health worker advice	9

Base: all using Walton Lane Children's Centre and making a comment (57)

Table 417 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	6
Current property has: well situated in town centre	5
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	5
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	5

Base: all using Walton Lane Children's Centre and making a comment (32)

# Table 418 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other comment	6
Positive comment about staff	6
Concerned that loss of children's centre will limit support for families (general negative impact)	5
Concerns about the jobs of staff/loss of skills	5

Base: all using Walton Lane Children's Centre and making a comment (30)

### **Barnoldswick Young People's Centre**

Table 419 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	22
Other comment (general)	11
Less services will lead children on streets and associated problems	10

Base: all using Barnoldswick Young People's Centre and making a comment (60)

## Table 420 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	18
Concern that young people will lack opportunities to participate in positive activities	12
Concern that young people will lack positive opportunities to socialise with each other	10

Base: all using Barnoldswick Young People's Centre and making a comment (47)

Table 421 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other comment	11
Add new/modern services to encourage more widespread use of the building	6
Prioritise this area/don't close specific property	4
Concern that young people will lack opportunities to participate in positive activities	4
Use facilities differently to raise money, when it is not being used eg rent out space to the local school, use as a sma	4

Base: all using Barnoldswick Young People's Centre and making a comment (45)

### **Barrowford Library**

Table 422 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	11
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	9
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	7

Base: all using Barrowford Library and making a comment (42)

Table 423 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	7
I would no longer borrow books/read regularly	6
It is vital to children's literacy, education, access to information, stimulation and pleasure	5
Positive comment about staff	5

Base: all using Barrowford Library and making a comment (33)

Table 424 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Add new/modern services to encourage more widespread use of the building	5
Other comment	4
Move services into one building to reduce overall running costs (not just LCC service)	3
Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu	3

Base: all using Barrowford Library and making a comment (23)

#### **Brierfield Library**

### Table 425 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	31
Closing the library will remove my main/sole access to computers/the internet	30
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	29

Base: all using Brierfield Library and making a comment (172)

## Table 426 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	36
It is vital to children's literacy, education, access to information, stimulation and pleasure	24
The recent investment/refurbishment of this building will be a complete waste of money if closed	23

Base: all using Brierfield Library and making a comment (144)

# Table 427 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	30
Keep specific properties services as they are	11
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	10

Base: all using Brierfield Library and making a comment (108)

#### **Brierfield Young People's Centre**

#### Table 428 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	10
Less services will lead children on streets and associated problems	9
Closing the library will remove my main/sole access to computers/the internet	7

Base: all using Brierfield Young People's Centre and making a comment (53)

### Table 429 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
The recent investment/refurbishment of this building will be a complete waste of money if closed	8
Concern that young people will lack opportunities to participate in positive activities	8
They are vital to the community/community asset	7
It is vital to children's literacy, education, access to information, stimulation and pleasure	7
Concern that information, advice and guidance will not be as accessible to young people	7

Base: all using Brierfield Young People's Centre and making a comment (44)

Table 430 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	9
Other comment	7
Other budget comment – (eg save money elsewhere, reduce costs)	5

Base: all using Brierfield Young People's Centre and making a comment (35)

#### Colne Young People's Centre

Table 431 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	14
Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all)	8
Concern that lack of places for young people to go will lead to an increase in anti-social behaviour	7

Base: all using Colne Young People's Centre and making a comment (36)

Table 432 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	8
Concern that young people will lack opportunities to participate in positive activities	7
Concern that young people will lack positive opportunities to socialise with each other	7

Base: all using Colne Young People's Centre and making a comment (24)

Table 433 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other comment	7
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	6
Stop cutting useful social services (eg children's/youth centre's)	4
Move services into one building to reduce overall running costs (not just LCC service)	4
Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all)	4

Base: all using Colne Young People's Centre and making a comment (31)

#### **Earby Library**

Table 434 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will impact on community cohesion because it's a vital community asset	17
Other comment (general)	15
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	14

Base: all using Earby Library and making a comment (93)

Table 435 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	9
Some people might not be able to get to new service locations because its inconvenient	8
They are vital to the community/community asset	7
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	7

Base: all using Earby Library and making a comment (60)

Table 436 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	14
Move services into one building to reduce overall running costs (not just LCC service)	12
Other comment	7

Base: all using Earby Library and making a comment (46)

#### Pendleside Children's Centre

Table 437 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	4
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	2
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	2
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	2
Positive comment about staff	2
Closing the library will remove my access to learning/research resources	2
Concerned about loss of events at the children's centre	2
Concerned about loss of health worker advice	2
Closing the library will remove my access to a space for activities	2
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	2
Centralising services will increase traffic congestion/parking issues	2
Unlikely to continue using the services (because of distance)	2

Base: all using Pendleside Children's Centre and making a comment (20)

Table 438 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Positive comment about staff	3
Should be protected from budget savings/cuts because they provide people's services	2
Some people might not be able to get to new service locations because its inconvenient	2
Interesting comment for qualitative analysis later	2

Base: all using Pendleside Children's Centre and making a comment (12)

Table 439 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other budget comment – (eg save money elsewhere, reduce costs)	3
Other comment	3
Prioritise this area/don't close specific property	2
Consider the negative impact on local communities	2

Base: all using Pendleside Children's Centre and making a comment (11)

#### Trawden Library and Riverside Children's Centre

Table 440 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	13
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	6
I will miss my library greatly if it closed (devastated/depressed)	5
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	5

Base: all using Trawden Library and Riverside Children's Centre and making a comment (38)

Table 441 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	9
I would no longer borrow books/read regularly	5
Should be protected from budget savings/cuts because they provide people's services	4

Base: all using Trawden Library and Riverside Children's Centre and making a comment (30)

Table 442 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other comment	4
Other budget comment – (eg save money elsewhere, reduce costs)	3
Consider the negative impact on local communities	3

Base: all using Trawden Library and Riverside Children's Centre and making a comment (26)

#### **Trawden Young People's Centre**

Table 443 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	6
I will miss my library greatly if it closed (devastated/depressed)	4
Other comment (general)	3
Concern that young people will lack opportunities to participate in positive activities	3
Concern that lack of places for young people to go will lead to an increase in anti-social behaviour	3

Base: all using Trawden Young People's Centre and making a comment (19)

Table 444 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all)	4
Should be protected from budget savings/cuts because they provide people's services	2
I would no longer borrow books/read regularly	2
No alternative place for organised groups to meet in the area	2

Base: all using Trawden Young People's Centre and making a comment (10)

Table 445 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other comment	3
Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu	2
Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all)	2
With these proposals the public transport network needs investing in	2

Base: all using Trawden Young People's Centre and making a comment (15)

#### Preston

## **Ashton Young People's Centre**

Table 446 - How will this impact on you? (Top 3 mentions)

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Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	2
Concerned that loss of children's centre will limit support for families (general negative impact)	1
I will continue to use my library if it stays open	1
Closures will negatively impact my child's social development	1
Accessing services will be difficult without a car	1
Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all)	1
It will negatively impact on my employment	1

Base: all using Ashton Young People's Centre and making a comment (4)

Table 447 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
There are no viable alternatives in the area providing these services eg book lending	2
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	2
They are vital to the community/community asset	1
It is vital to children's literacy, education, access to information, stimulation and pleasure	1
Should be protected from budget savings/cuts because they provide people's services	1
Positive comment about staff	1
Our town is deeply lacking public services already	1
Interesting comment for qualitative analysis later	1
Current property has: close to other local amenities	1
Concerned about loss of health worker advice	1
Concerned that the support provided to vulnerable people thus far will be wasted if the centre closes as users may not b	1

Base: all using Ashton Young People's Centre and making a comment (5)

Table 448 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	1
Other comment	1
Consider the negative impact on local communities	1
This library is busy (well used)	1
Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu	1
Wrong property has been chosen in this area	1

Base: all using Ashton Young People's Centre and making a comment (2)

#### **Children's Social Care (Ripon Street)**

Table 449 - How will this impact on you? (Top 3 mentions)

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Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	22
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	17
It will negatively impact on my employment	15

Base: all using Children's Social Care (Ripon Street) and making a comment (42)

Table 450 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	18
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	13
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	9

Base: all using Children's Social Care (Ripon Street) and making a comment (34)

## Table 451 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Stop cutting useful social services (eg children's/youth centre's)	9
Prioritise this area/don't close specific property	8
This library is busy (well used)	7
Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu	7

Base: all using Children's Social Care (Ripon Street) and making a comment (32)

#### Children's Social Care (St Luke's Centre)

## Table 452 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	20
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	15
It will negatively impact on my employment	13

Base: all using Children's Social Care (St Luke's Centre) and making a comment (40)

#### Table 453 - What are your reasons for continuing? (Top 3 mentions)

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Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	16
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	12
They are vital to the community/community asset	8
Should be protected from budget savings/cuts because they provide people's services	8
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	8

Base: all using Children's Social Care (St Luke's Centre) and making a comment (34)

Table 454 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	9
Stop cutting useful social services (eg children's/youth centre's)	9
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	5
This library is busy (well used)	5
Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu	5
Children's centre's are vital in deprived areas	5

Base: all using Children's Social Care (St Luke's Centre) and making a comment (29)

#### **Harris Library**

Table 455 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	33
I will miss my library greatly if it closed (devastated/depressed)	31
Closing the library will impact on community cohesion because it's a vital community asset	27

Base: all using Harris Library and making a comment (187)

Table 456 - What are your reasons for continuing? (Top 3 mentions)

,	
Comment	Count
They are vital to the community/community asset	47
Should be protected from budget savings/cuts because they provide people's services	33
Some people might not be able to get to new service locations because its inconvenient	30

Base: all using Harris Library and making a comment (162)

## Table 457 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	34
This library is busy (well used)	16
Stop cutting useful social services (eg children's/youth centre's)	14

Base: all using Harris Library and making a comment (108)

## **Ingol Library**

Table 458 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	8
Other comment (general)	8
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	7

Base: all using Ingol Library and making a comment (37)

Table 459 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	7
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	5
Some people might not be able to get to new service locations because its inconvenient	5

Base: all using Ingol Library and making a comment (28)

Table 460 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Other comment	3
Heart of community/community asset/hub	1
Very specific comment about a property	1
Consider the negative impact on local communities	1
Suggestion for service that could be offered	1
It's a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone	1
Keep specific properties services as they are	1
Provides vital access to reading/learning/research material to the wider community	1
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
Longer journeys are a potential barrier to accessing services (general)	1
Allow communities/town councils to take over the building and deliver services (perhaps offer a modest subsidy)	1
Provides my main/sole access to computers/internet/photocopier/printer	1
Wrong property has been chosen in this area	1

Base: all using Ingol Library and making a comment (12)

## Lady Elsie Finney House Day Centre

## Table 461 - How will this impact on you? (Top 3 mentions)

Comment	Count
I will miss my library greatly if it closed (devastated/depressed)	4
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	1
Closing the library will impact on community cohesion because it's a vital community asset	1
Other comment (general)	1
Positive comment about staff	1
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	1
Concerned about loss of events at the children's centre	1
I will continue to use my library if it stays open	1
Concerned about loss of health worker advice	1
Satellite library means lesser service (less books and no computer access)	1
Use the service less (general)	1

Base: all using Lady Elsie Finney House Day Centre and making a comment (8)

Table 462 - What are your reasons for continuing? (Top 3 mentions)

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Comment	Count
They are vital to the community/community asset	3
Should be protected from budget savings/cuts because they provide people's services	2
Current property has: well situated in town centre	2
It provides access to local information/news/events	2
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	2
Concerned that the support provided to vulnerable people thus far will be wasted if the centre closes as users may not b	2

Base: all using Lady Elsie Finney House Day Centre and making a comment (7)

Table 463 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	1
Other budget comment – (eg save money elsewhere, reduce costs)	1
Other comment	1
Consider the negative impact on local communities	1
Keep specific properties services as they are	1
Our area does/will lack vital public services	1
Positive comment about staff	1
Add new/modern services to encourage more widespread use of the building	1
Longer journeys are a potential barrier to accessing services (general)	1
Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives	1
Concerns about the jobs of staff/loss of skills	1
Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative	1
Concerned that removing opportunities to provide key early support might delay help and increase the burden on other gov	1
Appeal to philanthropists to donate/sponsor to save the buildings	1
Make it easier for people who are not able to use technology to register their views on the proposal eg signing sheets i	1

Base: all using Lady Elsie Finney House Day Centre and making a comment (5)

### **Lancashire Register Office and Records Office**

Table 464 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	26
Concerned that loss of children's centre will limit support for families (general negative impact)	18
Concerned about loss of events at the children's centre	17

Base: all using Lancashire Register Office and Records Office and making a comment (90)

Table 465 - What are your reasons for continuing? (Top 3 mentions)

Table 100 Time are your reacons for continuing 1 (10p o mone	
Comment	Count
Should be protected from budget savings/cuts because they provide people's services	25
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	25
They are vital to the community/community asset	22

Base: all using Lancashire Register Office and Records Office and making a comment (81)

## Table 466 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	18
Stop cutting useful social services (eg children's/youth centre's)	13
Consider the negative impact on local communities	12
Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu	12

Base: all using Lancashire Register Office and Records Office and making a comment (58)

### **Moor Nook Young People's Centre**

Table 467 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	9
Concerned that loss of children's centre will limit support for families (general negative impact)	9
Concerned about loss of events at the children's centre	7

Base: all using Moor Nook Young People's Centre and making a comment (28)

Table 468 - What are your reasons for continuing? (Top 3 mentions)

Table 100 Time and your reasons for containing the promise.	,
Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	8
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	7
They are vital to the community/community asset	6
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	6
Concerned about loss of health worker advice	6

Base: all using Moor Nook Young People's Centre and making a comment (26)

## Table 469 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	5
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	4
Stop cutting useful social services (eg children's/youth centre's)	4
Children's centre's are vital in deprived areas	4

Base: all using Moor Nook Young People's Centre and making a comment (23)

## Preston Adult Disability Day Services (Ribblebank)

Table 470 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	2
Concerned that loss of children's centre will limit support for families (general negative impact)	2
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	1
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	1
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	1
I will continue to use my library if it stays open	1
Concerned about loss of health worker advice	1
Accessing services won't be possible without a car	1
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	1
Satellite library means lesser service (less books and no computer access)	1
Use the service less (because of distance)	1

Base: all using Preston Adult Disability Day Services (Ribblebank) and making a comment (6)

Table 471 - What are your reasons for continuing? (Top 3 mentions)

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Comment	Count
Should be protected from budget savings/cuts because they provide people's services	3
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	3
They are vital to the community/community asset	2
Some people might not be able to get to new service locations because its inconvenient	2

Base: all using Preston Adult Disability Day Services (Ribblebank) and making a comment (6)

Table 472 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	3
Consider the negative impact on local communities	3
Stop cutting useful social services (eg children's/youth centre's)	3
Positive comment about staff	3
Concerns about the jobs of staff/loss of skills	3
Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative	3

Base: all using Preston Adult Disability Day Services (Ribblebank) and making a comment (6)

#### **Preston Bus Station**

Table 473 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	18
Closing the library will impact on community cohesion because it's a vital community asset	18
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	18

Base: all using Preston Bus Station and making a comment (113)

### Table 474 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	28
Should be protected from budget savings/cuts because they provide people's services	18
Some people might not be able to get to new service locations because its inconvenient	18

Base: all using Preston Bus Station and making a comment (90)

## Table 475 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	19
Consider the negative impact on local communities	8
Stop cutting useful social services (eg children's/youth centre's)	8
Positive comment about staff	8

Base: all using Preston Bus Station and making a comment (60)

#### **Preston West Children's Centre**

#### Table 476 - How will this impact on you? (Top 3 mentions)

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Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	16
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	14
It will negatively impact on my employment	11

Base: all using Preston West Children's Centre and making a comment (36)

#### Table 477 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	15
Should be protected from budget savings/cuts because they provide people's services	11
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	11

Base: all using Preston West Children's Centre and making a comment (31)

Table 478 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	8
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	6
Consider the negative impact on local communities	5
Stop cutting useful social services (eg children's/youth centre's)	5
This library is busy (well used)	5
Children's centre's are vital in deprived areas	5

Base: all using Preston West Children's Centre and making a comment (23)

#### **Ribbleton Children's Centre**

Table 479 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned about loss of events at the children's centre	22
Concerned that loss of children's centre will limit support for families (general negative impact)	22
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	19

Base: all using Ribbleton Children's Centre and making a comment (69)

Table 480 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	26
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	19
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	14

Base: all using Ribbleton Children's Centre and making a comment (59)

## Table 481 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Stop cutting useful social services (eg children's/youth centre's)	11
Prioritise this area/don't close specific property	9
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	9
This library is busy (well used)	9

Base: all using Ribbleton Children's Centre and making a comment (45)

## **Ribbleton Library**

Table 482 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	11
Concerned about loss of events at the children's centre	9
Closures will negatively impact my child's social development	8

Base: all using Ribbleton Library and making a comment (46)

Table 483 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	9
Should be protected from budget savings/cuts because they provide people's services	9
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	8

Base: all using Ribbleton Library and making a comment (36)

# Table 484 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	7
Other comment	4
Stop cutting useful social services (eg children's/youth centre's)	4
Concerned that loss of children's centre will limit support for families (general negative impact)	4
Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative	4

Base: all using Ribbleton Library and making a comment (25)

#### Riverbank Children's Centre

#### Table 485 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	19
Concerned that loss of children's centre will limit support for families (general negative impact)	18
It will negatively impact on my employment	14

Base: all using Riverbank Children's Centre and making a comment (48)

#### Table 486 - What are your reasons for continuing? (Top 3 mentions)

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Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	19
Should be protected from budget savings/cuts because they provide people's services	14
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	12

Base: all using Riverbank Children's Centre and making a comment (40)

Table 487 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	9
Stop cutting useful social services (eg children's/youth centre's)	7
Consider the negative impact on local communities	6

Base: all using Riverbank Children's Centre and making a comment (30)

#### **Savick Library**

Table 488 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	10
I will miss my library greatly if it closed (devastated/depressed)	3
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	2
Positive comment about staff	2
Closing the library will remove my access to learning/research resources	2
Concerned that loss of children's centre will limit support for families (general negative impact)	2
It will negatively impact on my employment	2

Base: all using Savick Library and making a comment (23)

Table 489 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	6
They are vital to the community/community asset	3
Some people might not be able to get to new service locations because its inconvenient	3
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	3
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	3
Concerned about loss of health worker advice	3

Base: all using Savick Library and making a comment (13)

Table 490 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	3
Other comment	3
Very specific comment about a property	2

Base: all using Savick Library and making a comment (10)

#### **Scientific Services Laboratory**

### Table 491 - How will this impact on you? (Top 3 mentions)

Comment	Count
I will miss my library greatly if it closed (devastated/depressed)	18
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	15
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	13

Base: all using Scientific Services Laboratory and making a comment (53)

#### Table 492 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	17
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	14
Should be protected from budget savings/cuts because they provide people's services	12
I would no longer borrow books/read regularly	12

Base: all using Scientific Services Laboratory and making a comment (51)

## Table 493 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Very specific comment about a property	1
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi	1
Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu	1

Base: all using Scientific Services Laboratory and making a comment (2)

#### Sharoe Green Library and Cherry Tree Children's Centre

## Table 494 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	30
Concerned about loss of events at the children's centre	25
Concerned that loss of children's centre will limit support for families (general negative impact)	22

Base: all using Sharoe Green Library and Cherry Tree Children's Centre and making a comment (119)

#### Table 495 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	32
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	31
They are vital to the community/community asset	25

Base: all using Sharoe Green Library and Cherry Tree Children's Centre and making a comment (99)

## Table 496 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	21
Consider the negative impact on local communities	13
This library is busy (well used)	12
Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu	12

Base: all using Sharoe Green Library and Cherry Tree Children's Centre and making a comment (69)

### Stoneygate Children's Centre

### Table 497 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	44
Concerned about loss of events at the children's centre	26
Concerned that loss of children's centre will limit support for families (general negative impact)	25

Base: all using Stoneygate Children's Centre and making a comment (72)

Table 498 - What are your reasons for continuing? (Top 3 mentions)

1	,
Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	25
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	22
Should be protected from budget savings/cuts because they provide people's services	14

Base: all using Stoneygate Children's Centre and making a comment (55)

## Table 499 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Stop cutting useful social services (eg children's/youth centre's)	13
Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative	10
Prioritise this area/don't close specific property	9

Base: all using Stoneygate Children's Centre and making a comment (37)

#### **Sunshine Children's Centre**

#### Table 500 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	18
It will negatively impact on my employment	16
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	15

Base: all using Sunshine Children's Centre and making a comment (53)

Table 501 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	20
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	14
Should be protected from budget savings/cuts because they provide people's services	13

Base: all using Sunshine Children's Centre and making a comment (44)

## Table 502 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Stop cutting useful social services (eg children's/youth centre's)	8
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	7
Concerned that loss of children's centre will limit support for families (general negative impact)	7

Base: all using Sunshine Children's Centre and making a comment (30)

#### Sunshine Children's Centre (New Hall Lane Drop-in)

#### Table 503 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned about loss of events at the children's centre	13
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	11
Concerned that loss of children's centre will limit support for families (general negative impact)	11

Base: all using Sunshine Children's Centre (New Hall Lane Drop-in) and making a comment (37)

#### Table 504 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	13
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	10
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	10

Base: all using Sunshine Children's Centre (New Hall Lane Drop-in) and making a comment (33)

## Table 505 - Anything else to consider or do differently? (Top 3 mentions)

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Comment	Count
Stop cutting useful social services (eg children's/youth centre's)	7
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	5
Concerned that loss of children's centre will limit support for families (general negative impact)	5
Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative	5

Base: all using Sunshine Children's Centre (New Hall Lane Drop-in) and making a comment (22)

### **Fulwood Library**

Table 506 - How will this impact on you? (Top 3 mentions)

Comment	Count
I will miss my library greatly if it closed (devastated/depressed)	36
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	32
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	30

Base: all using Fulwood Library and making a comment (168)

Table 507 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	53
It's a social hub. Without it people may become lonely/isolated, elderly especially	32
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	32

Base: all using Fulwood Library and making a comment (150)

## Table 508 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	34
Other comment	11
Very specific comment about a property	11

Base: all using Fulwood Library and making a comment (91)

#### **Preston East Children's Centre**

## Table 509 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	47
Concerned about loss of events at the children's centre	38
Concerned that loss of children's centre will limit support for families (general negative impact)	35

Base: all using Preston East Children's Centre and making a comment (108)

#### Table 510 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	47
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	35
Should be protected from budget savings/cuts because they provide people's services	29

Base: all using Preston East Children's Centre and making a comment (105)

# Table 511 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu	25
This library is busy (well used)	24
Prioritise this area/don't close specific property	22
Stop cutting useful social services (eg children's/youth centre's)	22

Base: all using Preston East Children's Centre and making a comment (83)

#### St Lawrence Children's Centre

Table 512 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned about loss of events at the children's centre	6
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	3
Concerned about loss of health worker advice	3

Base: all using St Lawrence Children's Centre and making a comment (12)

Table 513 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	5
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	4
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	4

Base: all using St Lawrence Children's Centre and making a comment (11)

Table 514 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Stop cutting useful social services (eg children's/youth centre's)	2
Positive comment about staff	2
Prioritise this area/don't close specific property	1
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	1
Consider the negative impact on local communities	1
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	1
Keep specific properties services as they are	1
Our area does/will lack vital public services	1
This library is busy (well used)	1
Add new/modern services to encourage more widespread use of the building	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear	1
Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives	1
Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative	1
LCC have moral obligation to keep the libraries open	1
Concerned that removing opportunities to provide key early support might delay help and increase the burden on other gov	1
Make it easier for people who are not able to use technology to register their views on the proposal eg signing sheets i	1

Base: all using St Lawrence Children's Centre and making a comment (7)

# Ribble Valley Clitheroe Library

Table 515 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	101
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	69
Closing the library will remove my main/sole access to computers/the internet	63

Base: all using Clitheroe Library and making a comment (351)

Table 516 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	76
They are vital to the community/community asset	73
New housing developments mean communities are growing and will increase demand for these services	55

Base: all using Clitheroe Library and making a comment (279)

Table 517 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	68
New housing developments mean communities are growing and will increase demand for these services	25
Other budget comment – (eg save money elsewhere, reduce costs)	21
Other comment	21

Base: all using Clitheroe Library and making a comment (206)

### **Longridge Library**

Table 518 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	32
Closing the library will remove my main/sole access to computers/the internet	27
Other comment (general)	24

Base: all using Longridge Library and making a comment (156)

Table 519 - What are your reasons for continuing? (Top 3 mentions)

	<u> </u>
Comment	Count
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	19
Should be protected from budget savings/cuts because they provide people's services	16
Concern that young people will lack opportunities to participate in positive activities	13
Moving services will lead to an overall loss in quality and diversity of the services delivered	13

Base: all using Longridge Library and making a comment (109)

Table 520 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	35
Other comment	15
Keep specific properties services as they are	14

Base: all using Longridge Library and making a comment (110)

#### **Mearley Fold Day Centre**

Table 521 - How will this impact on you? (Top 3 mentions)

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Comment	Count
I will miss my library greatly if it closed (devastated/depressed)	5
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	4
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	3
Closure of libraries means less choice of library service points	3

Base: all using Mearley Fold Day Centre and making a comment (14)

Table 522 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	5
It is vital to children's literacy, education, access to information, stimulation and pleasure	3
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	3
Concern that young people will lack opportunities to participate in positive activities	3

Base: all using Mearley Fold Day Centre and making a comment (11)

Table 523 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	3
Other comment	2
Other budget comment – (eg save money elsewhere, reduce costs)	1
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	1
Longer journeys are a potential barrier to accessing services (general)	1
New housing developments mean communities are growing and will increase demand for these services	1
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	1
Limited public transport makes services less accessible (general)	1
Appeal to philanthropists to donate/sponsor to save the buildings	1

Base: all using Mearley Fold Day Centre and making a comment (6)

#### **Mellor Library**

Table 524 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	10
Other comment (general)	8
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	7
Closing the library will remove my main/sole access to computers/the internet	7

Base: all using Mellor Library and making a comment (33)

Table 525 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	6
I would no longer borrow books/read regularly	6
New housing developments mean communities are growing and will increase demand for these services	6

Base: all using Mellor Library and making a comment (22)

Table 526 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
New housing developments mean communities are growing and will increase demand for these services	8
Prioritise this area/don't close specific property	4
It is vital to children's literacy, education, access to information, stimulation and pleasure	3
Add new/modern services to encourage more widespread use of the building	3

Base: all using Mellor Library and making a comment (20)

#### Ribblesdale Children's Centre

Table 527 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access	27
information and reading	
Concerned that loss of children's centre will limit social opportunities and support for mums,	23
leading to negative impact	
Closing the library will result in a lack of access to reading material which would negatively	13
impact on my mental wellbeing	

Base: all using Ribblesdale Children's Centre and making a comment (90)

Table 528 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	18
It is vital to children's literacy, education, access to information, stimulation and pleasure	17
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	11
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	11

Base: all using Ribblesdale Children's Centre and making a comment (68)

Table 529 - Anything else to consider or do differently? (Top 3 mentions)

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Comment	Count
Prioritise this area/don't close specific property	14
New housing developments mean communities are growing and will increase demand for these services	9
Other budget comment – (eg save money elsewhere, reduce costs)	3
Other comment	3
Consider the negative impact on local communities	3
It is vital to children's literacy, education, access to information, stimulation and pleasure	3
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	3
Reduce opening hours of the services (rather than close libraries or children's centres)	3
Our area does/will lack vital public services	3

Base: all using Ribblesdale Children's Centre and making a comment (39)

## The Zone in Ribble Valley

Table 530 - How will this impact on you? (Top 3 mentions)

Comment	Count
Other comment (general)	9
Concern that young people will lack opportunities to participate in positive activities	9
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	8

Base: all using The Zone in Ribble Valley and making a comment (55)

Table 531 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	10
Some people might not be able to get to new service locations because its inconvenient	6
The area is severely deprived so should retain services to support vulnerable groups	5
Proposed property: would not have same facilities	5
Concern that young people will lack opportunities to participate in positive activities	5
Concern that young people will lack positive opportunities to socialise with each other	5
Concern that information, advice and guidance will not be as accessible to young people	5

Base: all using The Zone in Ribble Valley and making a comment (34)

Table 532 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	11
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	5
Other budget comment – (eg save money elsewhere, reduce costs)	4

Base: all using The Zone in Ribble Valley and making a comment (28)

### **Chatburn Library**

Table 533 - How will this impact on you? (Top 3 mentions)

rable ood from will this impact on you. (rop o mentions)	
Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	11
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	10
I will miss my library greatly if it closed (devastated/depressed)	7
Limited public transport (in rural communities) makes services less accessible	7

Base: all using Chatburn Library and making a comment (45)

Table 534 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	11
I would no longer borrow books/read regularly	8
It is vital to children's literacy, education, access to information, stimulation and pleasure	7

Base: all using Chatburn Library and making a comment (36)

Table 535 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	9
Other budget comment – (eg save money elsewhere, reduce costs)	6
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	4
LCC have moral obligation to keep the libraries open	4

Base: all using Chatburn Library and making a comment (31)

## **Longridge Young People's Centre**

Table 536 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	30
Concern that young people will lack positive opportunities to socialise with each other	23
Concern that young people will lack opportunities to participate in positive activities	23

Base: all using Longridge Young People's Centre and making a comment (80)

Table 537 - What are your reasons for continuing? (Top 3 mentions)

Table co. Timat are year reasons for containing tyrop content	,
Comment	Count
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	17
Concern that information, advice and guidance will not be as accessible to young people	16
Proposed property: would not have same facilities	15
Concern that young people will lack opportunities to participate in positive activities	15

Base: all using Longridge Young People's Centre and making a comment (69)

Table 538 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	23
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	14
Concern that young people will lack opportunities to participate in positive activities	10

Base: all using Longridge Young People's Centre and making a comment (64)

#### **Read Library**

Table 539 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	17
Closing the library will remove my main/sole access to computers/the internet	11
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	10

Base: all using Read Library and making a comment (55)

Table 540 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	22
I would no longer borrow books/read regularly	12
It is vital to children's literacy, education, access to information, stimulation and pleasure	11
It provides computer/internet access for those without it	11

Base: all using Read Library and making a comment (49)

Table 541 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	15
Move services into one building to reduce overall running costs (not just LCC service)	6
Other budget comment – (eg save money elsewhere, reduce costs)	5
Heart of community/community asset/hub	5
Reduce opening hours of the services (rather than close libraries or children's centres)	5

Base: all using Read Library and making a comment (41)

## Ribble Valley Adult Disability Day Services (Pendleton Brook)

## Table 542 - How will this impact on you? (Top 3 mentions)

Comment	Count
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	5
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	3
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	3
Positive comment about staff	3
Concerned that loss of children's centre will limit support for families (general negative impact)	3
Journeys will be more time consuming	3
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	3

Base: all using Ribble Valley Adult Disability Day Services (Pendleton Brook) and making a comment (22)

Table 543 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	9
Some people might not be able to get to new service locations because its inconvenient	6
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	4

Base: all using Ribble Valley Adult Disability Day Services (Pendleton Brook) and making a comment (17)

Table 544 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	3
Other budget comment – (eg save money elsewhere, reduce costs)	1
Other comment	1
Consider the negative impact on local communities	1
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	1
Longer journeys are a potential barrier to accessing services (general)	1
New housing developments mean communities are growing and will increase demand for these services	1
Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives	1
Cutting these service will cost more in the long term by putting pressure on other government services (false economy)	1
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	1
Limited public transport makes services less accessible (general)	1
Appeal to philanthropists to donate/sponsor to save the buildings	1

Base: all using Ribble Valley Adult Disability Day Services (Pendleton Brook) and making a comment (7)

### Slaidburn Young People's Centre

Table 545 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that information, advice and guidance will not be as accessible to young people	5
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	4
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	4

Base: all using Slaidburn Young People's Centre and making a comment (20)

Table 546 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	5
Concern that young people will lack positive opportunities to socialise with each other	5
Concern that young people will lack opportunities to participate in positive activities	4
Proposed property: suggested use of a specific property to deliver services (better suited for multi-use)	4

Base: all using Slaidburn Young People's Centre and making a comment (14)

Table 547 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	3
Other budget comment – (eg save money elsewhere, reduce costs)	2
Consider the negative impact on local communities	2
Limited public transport makes services less accessible (general)	2

Base: all using Slaidburn Young People's Centre and making a comment (15)

## Whalley Library and Spring Wood Children's Centre

Table 548 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	142
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	125
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	82

Base: all using Whalley Library and Spring Wood Children's Centre and making a comment (414)

#### Table 549 - What are your reasons for continuing? (Top 3 mentions)

Table 040 What are your reasons for continuing: (10p o men	110110
Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	121
They are vital to the community/community asset	105
New housing developments mean communities are growing and will increase demand for these services	105

Base: all using Whalley Library and Spring Wood Children's Centre and making a comment (364)

Table 550 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	111
New housing developments mean communities are growing and will increase demand for these services	51
Heart of community/community asset/hub	31

Base: all using Whalley Library and Spring Wood Children's Centre and making a comment (291)

#### Willows Park Children's Centre

Table 551 - How will this impact on you? (Top 3 mentions)

Take to the time time time to be for the time time time time time time time tim	
Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	7
Concern that combining services will reduce the overall quality of service	7
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	6
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	6
Other comment (general)	6

Base: all using Willows Park Children's Centre and making a comment (39)

Table 552 - What are your reasons for continuing? (Top 3 mentions)

Take to be a made of the following the property of the propert	,
Comment	Count
Should be protected from budget savings/cuts because they provide people's services	8
Proposed property: would not have same facilities	7
Proposed property: is too small to provide the proposed number of services	6

Base: all using Willows Park Children's Centre and making a comment (28)

Table 553 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	9
Move services into one building to reduce overall running costs (not just LCC service)	3
Keep specific properties services as they are	3
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	3
Concern that young people will lack opportunities to participate in positive activities	3

Base: all using Willows Park Children's Centre and making a comment (29)

#### Rossendale

#### **Bacup Olive House Parkside Day Centre**

## Table 554 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	12
Closing the library will impact on community cohesion because it's a vital community asset	10
Closing the library will remove my main/sole access to computers/the internet	8

Base: all using Bacup Olive House Parkside Day Centre and making a comment (45)

Table 555 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	14
It is vital to children's literacy, education, access to information, stimulation and pleasure	13
It provides computer/internet access for those without it	11

Base: all using Bacup Olive House Parkside Day Centre and making a comment (42)

## Table 556 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	19
Heart of community/community asset/hub	6
Our area does/will lack vital public services	6

Base: all using Bacup Olive House Parkside Day Centre and making a comment (31)

#### Children's Social Care (Newchurch Road Rawtenstall)

## Table 557 - How will this impact on you? (Top 3 mentions)

Take to the first time time time to the first time time time time time time time tim	
Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	9
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	8
Closing the library will impact on community cohesion because it's a vital community asset	5

Base: all using Children's Social Care (Newchurch Road Rawtenstall) and making a comment (36)

#### Table 558 - What are your reasons for continuing? (Top 3 mentions)

Table dee Timat are year reasons for continuing: (10p c month	
Comment	Count
They are vital to the community/community asset	7
It is vital to children's literacy, education, access to information, stimulation and pleasure	4
It's a social hub. Without it people may become lonely/isolated, elderly especially	3
Should be protected from budget savings/cuts because they provide people's services	3
I would no longer borrow books/read regularly	3
Criticism of budget. Libraries should be protected	3

Base: all using Children's Social Care (Newchurch Road Rawtenstall) and making a comment (31)

Table 559 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	8
Other budget comment – (eg save money elsewhere, reduce costs)	6
Heart of community/community asset/hub	3
Consider the negative impact on local communities	3
It is vital to children's literacy, education, access to information, stimulation and pleasure	3

Base: all using Children's Social Care (Newchurch Road Rawtenstall) and making a comment (24)

## Haslingden Community Link Children's Centre

Table 560 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	26
Closing the library will impact on community cohesion because it's a vital community asset	25
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	20

Base: all using Haslingden Community Link Children's Centre and making a comment (85)

Table 561 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	22
It is vital to children's literacy, education, access to information, stimulation and pleasure	13
It's a social hub. Without it people may become lonely/isolated, elderly especially	10
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	10
Should be protected from budget savings/cuts because they provide people's services	10
Villages/towns will lose a big sense of community if the libraries close	10

Base: all using Haslingden Community Link Children's Centre and making a comment (74)

## Table 562 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	16
Other budget comment – (eg save money elsewhere, reduce costs)	10
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	6

Base: all using Haslingden Community Link Children's Centre and making a comment (56)

#### **Haslingden Library**

## Table 563 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will impact on community cohesion because it's a vital community asset	23
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	21
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	19

Base: all using Haslingden Library and making a comment (101)

### Table 564 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	22
Should be protected from budget savings/cuts because they provide people's services	17
It provides computer/internet access for those without it	12
There are no viable alternatives in the area providing these services eg book lending	12

Base: all using Haslingden Library and making a comment (86)

## Table 565 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	19
Other budget comment – (eg save money elsewhere, reduce costs)	11
Heart of community/community asset/hub	9

Base: all using Haslingden Library and making a comment (67)

### **Rawtenstall Library**

### Table 566 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	74
Closing the library will impact on community cohesion because it's a vital community asset	64
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	58

Base: all using Rawtenstall Library and making a comment (277)

#### Table 567 - What are your reasons for continuing? (Top 3 mentions)

		,
	Comment	Count
	They are vital to the community/community asset	89
	It's a social hub. Without it people may become lonely/isolated, elderly especially	49
	It is vital to children's literacy, education, access to information, stimulation and pleasure	41

Base: all using Rawtenstall Library and making a comment (245)

## Table 568 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	65
Heart of community/community asset/hub	25
Other budget comment – (eg save money elsewhere, reduce costs)	20

Base: all using Rawtenstall Library and making a comment (177)

#### The Maden Centre

#### Table 569 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will impact on community cohesion because it's a vital community asset	32
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	31
Closing the library will remove my main/sole access to computers/the internet	27

Base: all using The Maden Centre and making a comment (123)

Table 570 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	31
It provides computer/internet access for those without it	28
Should be protected from budget savings/cuts because they provide people's services	23

Base: all using The Maden Centre and making a comment (105)

# Table 571 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	38
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	13
Other budget comment – (eg save money elsewhere, reduce costs)	11
Heart of community/community asset/hub	11
Our area does/will lack vital public services	11

Base: all using The Maden Centre and making a comment (89)

#### The Zone in Rossendale

#### Table 572 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	14
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	12
Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing	11

Base: all using The Zone in Rossendale and making a comment (58)

Table 573 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	10
Our town is deeply lacking public services already	8
It is vital to children's literacy, education, access to information, stimulation and pleasure	7

Base: all using The Zone in Rossendale and making a comment (48)

## Table 574 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	13
It is vital to children's literacy, education, access to information, stimulation and pleasure	5
Other budget comment – (eg save money elsewhere, reduce costs)	4

Base: all using The Zone in Rossendale and making a comment (36)

#### Whitworth Children's Centre

Table 575 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will remove my main/sole access to computers/the internet	8
Other comment (general)	7
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	6
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	6

Base: all using Whitworth Children's Centre and making a comment (32)

Table 576 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	7
Should be protected from budget savings/cuts because they provide people's services	6
Our town is deeply lacking public services already	6

Base: all using Whitworth Children's Centre and making a comment (31)

## Table 577 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	8
Other budget comment – (eg save money elsewhere, reduce costs)	5
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	3
Our area does/will lack vital public services	3
General negative comment about the proposal	3

Base: all using Whitworth Children's Centre and making a comment (22)

### **Bacup Library**

Table 578 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	73
Closing the library will impact on community cohesion because it's a vital community asset	68
Closing the library will remove my main/sole access to computers/the internet	68

Base: all using Bacup Library and making a comment (312)

Table 579 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	77
It provides computer/internet access for those without it	67
The recent investment/refurbishment of this building will be a complete waste of money if closed	65

Base: all using Bacup Library and making a comment (272)

## Table 580 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	92
Our area does/will lack vital public services	32
Other budget comment – (eg save money elsewhere, reduce costs)	27
Heart of community/community asset/hub	27

Base: all using Bacup Library and making a comment (208)

#### Balladen Children's Centre

Table 581 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and	14
health walks will be lost leading	
Closing the library will negatively impact on children's education, literacy, ability to access	13
information and reading	
Closing the library will impact on community cohesion because it's a vital community asset	10

Base: all using Balladen Children's Centre and making a comment (53)

Table 582 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	14
Villages/towns will lose a big sense of community if the libraries close	8
It is vital to children's literacy, education, access to information, stimulation and pleasure	7
It's a social hub. Without it people may become lonely/isolated, elderly especially	7
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	7
Should be protected from budget savings/cuts because they provide people's services	7
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	7

Base: all using Balladen Children's Centre and making a comment (47)

Table 583 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	9
Other budget comment – (eg save money elsewhere, reduce costs)	5
Consider the negative impact on local communities	3
It is vital to children's literacy, education, access to information, stimulation and pleasure	3
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	3
Our area does/will lack vital public services	3

Base: all using Balladen Children's Centre and making a comment (36)

### **Crawshawbooth Library and Community Centre**

Table 584 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	73
Closing the library will impact on community cohesion because it's a vital community asset	50
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	38

Base: all using Crawshawbooth Library and Community Centre and making a comment (180)

Table 585 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	68
It's a social hub. Without it people may become lonely/isolated, elderly especially	44
Villages/towns will lose a big sense of community if the libraries close	35

Base: all using Crawshawbooth Library and Community Centre and making a comment (161)

## Table 586 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	46
Heart of community/community asset/hub	22
Other comment	13

Base: all using Crawshawbooth Library and Community Centre and making a comment (133)

#### **Rossendale Registration Office**

#### Table 587 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will impact on community cohesion because it's a vital community asset	15
Closing the library will remove my main/sole access to computers/the internet	15
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	13

Base: all using Rossendale Registration Office and making a comment (70)

Table 588 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	13
They are vital to the community/community asset	12
It's a social hub. Without it people may become lonely/isolated, elderly especially	10

Base: all using Rossendale Registration Office and making a comment (58)

# Table 589 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	12
Other budget comment – (eg save money elsewhere, reduce costs)	8
Our area does/will lack vital public services	8

Base: all using Rossendale Registration Office and making a comment (46)

#### Staghills Children's Centre

Table 590 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	19
Closing the library will impact on community cohesion because it's a vital community asset	17
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	13

Base: all using Staghills Children's Centre and making a comment (65)

Table 591 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	14
It's a social hub. Without it people may become lonely/isolated, elderly especially	9
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	9

Base: all using Staghills Children's Centre and making a comment (51)

# Table 592 - Anything else to consider or do differently? (Top 3 mentions)

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Comment	Count
Prioritise this area/don't close specific property	16
Other budget comment – (eg save money elsewhere, reduce costs)	5
It is vital to children's literacy, education, access to information, stimulation and pleasure	5

Base: all using Staghills Children's Centre and making a comment (50)

#### **Whitewell Bottom Community Centre**

## Table 593 - How will this impact on you? (Top 3 mentions)

Co	mment	Count
	ncern that sessions/groups such as baby bounce and rhyme session, exercise class and alth walks will be lost leading	18
Clo	sing the library will impact on community cohesion because it's a vital community asset	10
Clo	sing the library will remove my main/sole access to computers/the internet	10

Base: all using Whitewell Bottom Community Centre and making a comment (74)

Table 594 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	16
It's a social hub. Without it people may become lonely/isolated, elderly especially	14
Should be protected from budget savings/cuts because they provide people's services	9

Base: all using Whitewell Bottom Community Centre and making a comment (57)

# Table 595 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	12
Other budget comment – (eg save money elsewhere, reduce costs)	6
It is vital to children's literacy, education, access to information, stimulation and pleasure	6

Base: all using Whitewell Bottom Community Centre and making a comment (49)

# **Whitworth Library**

## Table 596 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	19
Closing the library will remove my main/sole access to computers/the internet	16
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	15

Base: all using Whitworth Library and making a comment (68)

## Table 597 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	14
It's a social hub. Without it people may become lonely/isolated, elderly especially	12
Should be protected from budget savings/cuts because they provide people's services	12
It provides computer/internet access for those without it	12

Base: all using Whitworth Library and making a comment (61)

# Table 598 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	15
Other budget comment – (eg save money elsewhere, reduce costs)	7
Heart of community/community asset/hub	5

Base: all using Whitworth Library and making a comment (47)

# Whitworth Young People's Centre

Table 599 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will remove my main/sole access to computers/the internet	8
Other comment (general)	7
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	5
General negative comment about consultation carried out by LCC	5

Base: all using Whitworth Young People's Centre and making a comment (25)

Table 600 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	5
Should be protected from budget savings/cuts because they provide people's services	4
Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all)	4

Base: all using Whitworth Young People's Centre and making a comment (23)

# Table 601 - Anything else to consider or do differently? (Top 3 mentions)

	1
Comment	Count
Prioritise this area/don't close specific property	5
Other comment	2
It is vital to children's literacy, education, access to information, stimulation and pleasure	2
Our area does/will lack vital public services	2
General negative comment about the proposal	2
Consider the specific needs of each community before removing facilities	2

Base: all using Whitworth Young People's Centre and making a comment (19)

# **South Ribble**

# **Kingsfold Library**

# Table 602 - How will this impact on you? (Top 3 mentions)

Comment	Count
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	35
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	30
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	28

Base: all using Kingsfold Library and making a comment (143)

Table 603 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	20
They are vital to the community/community asset	17
I would no longer borrow books/read regularly	16

Base: all using Kingsfold Library and making a comment (99)

# Table 604 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	21
Other budget comment – (eg save money elsewhere, reduce costs)	9
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services	9
Other comment	8
Move services into one building to reduce overall running costs (not just LCC service)	8

Base: all using Kingsfold Library and making a comment (89)

# **Leyland Day Centre**

# Table 605 - How will this impact on you? (Top 3 mentions)

Comment	Count
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	2
Closing the library will impact on community cohesion because it's a vital community asset	1
I will miss my library greatly if it closed (devastated/depressed)	1
Other comment (general)	1
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing	1
Positive comment about staff	1
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their health and wellbeing	1
I will lose access to local information/news/events	1
Concerned about loss of health worker advice	1
Accessing services won't be possible without a car	1
Concerned about loss of a regular baby weigh in	1

Base: all using Leyland Day Centre and making a comment (5)

Table 606 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	2
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may use them less/not at all)	2
They are vital to the community/community asset	1
It provides computer/internet access for those without it	1
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	1
Current property has: well situated in town centre	1
No alternative place for organised groups to meet in the area	1
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	1
Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all)	1
It is valuable safe environment	1
Concerned that removing opportunities to provide key early support might delay help and put added pressure on government	1
Moving services would be likely to negatively affect economic viability of local businesses	1

Base: all using Leyland Day Centre and making a comment (4)

Table 607 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other comment	2
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	1
Consider the negative impact on local communities	1
Move services into one building to reduce overall running costs (not just LCC service)	1
Provides vital access to reading/learning/research material to the wider community	1
Add new/modern services to encourage more widespread use of the building	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
Closures will negatively impact my child's social development	1
Accessing services will be difficult without a car	1

Base: all using Leyland Day Centre and making a comment (4)

# **Leyland Library**

Table 608 - How will this impact on you? (Top 3 mentions)

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Comment	Count
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	22
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	17
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	14
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	14

Base: all using Leyland Library and making a comment (81)

Table 609 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	14
Should be protected from budget savings/cuts because they provide people's services	13
It's a social hub. Without it people may become lonely/isolated, elderly especially	12
Some people might not be able to get to new service locations because its inconvenient	12
Criticism of budget. Libraries should be protected	12

Base: all using Leyland Library and making a comment (66)

Table 610 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	14
Other budget comment – (eg save money elsewhere, reduce costs)	11
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	8

Base: all using Leyland Library and making a comment (57)

# **Longton Library**

Table 611 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	23
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	22
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to negative impact on health and wellbeing	21
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	21

Base: all using Longton Library and making a comment (105)

Table 612 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	10
Should be protected from budget savings/cuts because they provide people's services	10
It's a social hub. Without it people may become lonely/isolated, elderly especially	9
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	9
I would no longer borrow books/read regularly	9
It is vital to children's literacy, education, access to information, stimulation and pleasure	8
It provides computer/internet access for those without it	8
Some people might not be able to get to new service locations because its inconvenient	8

Base: all using Longton Library and making a comment (65)

Table 613 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	21
Other budget comment – (eg save money elsewhere, reduce costs)	9
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	7

Base: all using Longton Library and making a comment (72)

## South Ribble Adult Disability Day Services (Crossways)

Table 614 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	3
I will lose access to local information/news/events	3
I will miss my library greatly if it closed (devastated/depressed)	2
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	1
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to negative impact on men	1
Closing the library will impact on community cohesion because it's a vital community asset	1
Closing the library will remove my main/sole access to computers/the internet	1
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	1
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing	1
Closing the library will remove my access to a space for activities	1

Base: all using South Ribble Adult Disability Day Services (Crossways) and making a comment (8)

Table 615 - What are your reasons for continuing? (Top 3 mentions)

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Comment	Count
They are vital to the community/community asset	1
Some people might not be able to get to new service locations because its inconvenient	1
There are no viable alternatives in the area providing these services eg book lending	1
New housing developments mean communities are growing and will increase demand for these services	1
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may use them less/not at all)	1
Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing	1

Base: all using South Ribble Adult Disability Day Services (Crossways) and making a comment (3)

Table 616 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	1
Heart of community/community asset/hub	1
Other comment	1
Consider the negative impact on local communities	1
Move services into one building to reduce overall running costs (not just LCC service)	1
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services	1
Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closure	1
Add new/modern services to encourage more widespread use of the building	1

Base: all using South Ribble Adult Disability Day Services (Crossways) and making a comment (5)

## The Zone in South Ribble

Table 617 - How will this impact on you? (Top 3 mentions)

2 managat	Carrat
Comment	Count
will have to make alternative travel arrangements (eg drive, use public transport) causing nconvenience	5
Closing the library will negatively impact on children's education, literacy, ability to access information and reading material	3
Closing the library will impact on community cohesion because it's a vital community asset	3
Closing the library will result in a lack of access to reading material which would negatively mpact on my mental wellbeing	2
will miss my library greatly if it closed (devastated/depressed)	2
onger journeys are a potential barrier to older people accessing services (they may use them ess/not at all)	2
will lose access to local information/news/events	2
onger journeys are a potential barrier to disabled people/people with health conditions accessing services (they may use them less/not at all)	2
Concerned about loss of health worker advice	2
Concern more young people will be stuck inside/lonely/isolated and bored having a negative mpact on their wellbeing	2
Accessing services won't be possible without a car	2
Concern that young people will lack positive opportunities to socialise with each other	2
Centralising services will increase traffic congestion/parking issues	2
legative impact on fitness/mobility as services aren't in walking distance	2
Concern that information, advice and guidance will not be as accessible to young people	2
Concerned about loss of a regular baby weigh in	2

Base: all using The Zone in South Ribble and making a comment (23)

Table 618 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	4
It is vital to children's literacy, education, access to information, stimulation and pleasure	3
Criticism of budget. Libraries should be protected	3
There are no viable alternatives in the area providing these services eg book lending	3
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	3
Some people might not be able to get to new service locations because its inconvenient	2
Current property has: well situated in town centre	2
New housing developments mean communities are growing and will increase demand for these services	2

Base: all using The Zone in South Ribble and making a comment (14)

Table 619 - Anything else to consider or do differently? (Top 3 mentions)

Comment  Prioritise this area/don't close specific property  Other budget comment — (eg save money elsewhere, reduce costs)  Heart of community/community asset/hub  Other comment  Consider the negative impact on local communities  Accessing services will be difficult without a car  Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)  Don't make cuts to the library service. Stop cutting useful learning services (eg library).  Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library users  Reduce opening hours of the services (rather than close libraries or children's centres)  Provides vital access to reading/learning/research material to the wider community  Use more volunteers to reduce staffing costs	3 3 2 2 2
Other budget comment – (eg save money elsewhere, reduce costs)  Heart of community/community asset/hub  Other comment  Consider the negative impact on local communities  Accessing services will be difficult without a car  Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)  Don't make cuts to the library service. Stop cutting useful learning services (eg library).  Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library users  Reduce opening hours of the services (rather than close libraries or children's centres)  Provides vital access to reading/learning/research material to the wider community	3 2 2
Heart of community/community asset/hub  Other comment  Consider the negative impact on local communities  Accessing services will be difficult without a car  Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)  Don't make cuts to the library service. Stop cutting useful learning services (eg library).  Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library users  Reduce opening hours of the services (rather than close libraries or children's centres)  Provides vital access to reading/learning/research material to the wider community	2
Other comment  Consider the negative impact on local communities  Accessing services will be difficult without a car  Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)  Don't make cuts to the library service. Stop cutting useful learning services (eg library).  Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library users  Reduce opening hours of the services (rather than close libraries or children's centres)  Provides vital access to reading/learning/research material to the wider community	2
Consider the negative impact on local communities  Accessing services will be difficult without a car  Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)  Don't make cuts to the library service. Stop cutting useful learning services (eg library).  Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library users  Reduce opening hours of the services (rather than close libraries or children's centres)  Provides vital access to reading/learning/research material to the wider community	
Accessing services will be difficult without a car  Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)  Don't make cuts to the library service. Stop cutting useful learning services (eg library).  Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library users  Reduce opening hours of the services (rather than close libraries or children's centres)  Provides vital access to reading/learning/research material to the wider community	2
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)  Don't make cuts to the library service. Stop cutting useful learning services (eg library).  Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library users  Reduce opening hours of the services (rather than close libraries or children's centres)  Provides vital access to reading/learning/research material to the wider community	_
Don't make cuts to the library service. Stop cutting useful learning services (eg library).  Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library users  Reduce opening hours of the services (rather than close libraries or children's centres)  Provides vital access to reading/learning/research material to the wider community	2
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library users  Reduce opening hours of the services (rather than close libraries or children's centres)  Provides vital access to reading/learning/research material to the wider community	1
small fee to library users  Reduce opening hours of the services (rather than close libraries or children's centres)  Provides vital access to reading/learning/research material to the wider community	1
Provides vital access to reading/learning/research material to the wider community	1
	1
Use more volunteers to reduce staffing costs	1
3	1
Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closure	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
Longer journeys are a potential barrier to accessing services (general)	1
General negative comment about the proposal	1
Hire out rooms in the library for more community/group based activities	1
Limited public transport makes services less accessible (general)	1
Closures will negatively impact my child's social development	1
People won't use alternative properties	1
Concerned about what will happen to properties that will no longer be used (eg sold to developers)	1
Sell empty council buildings or use them as a facility to deliver services from	1

Base: all using The Zone in South Ribble and making a comment (16)

#### Wade Hall Children's Centre

# Table 620 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	7
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	6
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	5

Base: all using Wade Hall Children's Centre and making a comment (30)

# Table 621 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	6
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	5
There are no viable alternatives in the area providing these services eg book lending	4
Some people may not have the ability/means to get to them at all eg don't have a car	4
Concerned that removing opportunities to provide key early support might delay help and put added pressure on government later on	4

Base: all using Wade Hall Children's Centre and making a comment (23)

Table 622 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other budget comment – (eg save money elsewhere, reduce costs)	3
Heart of community/community asset/hub	2
Other comment	2
Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library users	2
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services	2
Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closure	2
Add new/modern services to encourage more widespread use of the building	2
Accessing services will be difficult without a car	2
Prioritise this area/don't close specific property	1
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	1
Consider the negative impact on local communities	1
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	1
Reduce opening hours of the services (rather than close libraries or children's centres)	1
Use more volunteers to reduce staffing costs	1
This library is busy (well used)	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
Longer journeys are a potential barrier to accessing services (general)	1
General negative comment about the proposal	1
It is short sighted to cut services. There is a social cost.	1
Give communities opportunity/more time to develop a community managed solution	1
Hire out rooms in the library for more community/group based activities	1
Services should be easily accessible and not situated only in major towns (general)	1
Limited public transport makes services less accessible (general)	1
Closures will negatively impact my child's social development	1
In rural communities, deliver other services along with the library to maximise use of the building	1
Sell empty council buildings or use them as a facility to deliver services from	1

Base: all using Wade Hall Children's Centre and making a comment (19)

# Walton-le-Dale Young People's Centre

Table 623 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	11
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	10
Other comment (general)	6
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing	6

Base: all using Walton-le-Dale Young People's Centre and making a comment (45)

Table 624 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	8
They are vital to the community/community asset	7
It's a social hub. Without it people may become lonely/isolated, elderly especially	7
There are no viable alternatives in the area providing these services eg book lending	7
Some people might not be able to get to new service locations because its inconvenient	6

Base: all using Walton-le-Dale Young People's Centre and making a comment (33)

Table 625 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other budget comment – (eg save money elsewhere, reduce costs)	6
Other comment	5
Prioritise this area/don't close specific property	4
Heart of community/community asset/hub	4

Base: all using Walton-le-Dale Young People's Centre and making a comment (29)

#### Bamber Bridge Children's Centre

Table 626 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access	35
information and reading material	
I will have to make alternative travel arrangements (eg drive, use public transport) causing	26
inconvenience	
Closing the library will result in a lack of access to reading material which would negatively	21
impact on my mental wellbeing	

Base: all using Bamber Bridge Children's Centre and making a comment (106)

Table 627 - What are your reasons for continuing? (Top 3 mentions)

	,
Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	24
It's a social hub. Without it people may become lonely/isolated, elderly especially	15
They are vital to the community/community asset	13
Should be protected from budget savings/cuts because they provide people's services	13
Some people might not be able to get to new service locations because its inconvenient	13

Base: all using Bamber Bridge Children's Centre and making a comment (82)

Table 628 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other budget comment – (eg save money elsewhere, reduce costs)	11
Prioritise this area/don't close specific property	9
Heart of community/community asset/hub	9
Other comment	9
It is vital to children's literacy, education, access to information, stimulation and pleasure	8

Base: all using Bamber Bridge Children's Centre and making a comment (69)

# Bamber Bridge Library

Table 629 - How will this impact on you? (Top 3 mentions)

Comment	Count
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	58
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	44
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	41

Base: all using Bamber Bridge Library and making a comment (201)

Table 630 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	35
It provides computer/internet access for those without it	31
I would no longer borrow books/read regularly	29

Base: all using Bamber Bridge Library and making a comment (158)

# Table 631 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	31
Other budget comment – (eg save money elsewhere, reduce costs)	23
Heart of community/community asset/hub	15

Base: all using Bamber Bridge Library and making a comment (127)

# Kingsfold Children's Centre

Table 632 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	11
I will miss my library greatly if it closed (devastated/depressed)	8
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their wellbeing	7

Base: all using Kingsfold Children's Centre and making a comment (35)

Table 633 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	6
They are vital to the community/community asset	5
I would no longer borrow books/read regularly	5
Some people may not have the ability/means to get to them at all eg don't have a car	5
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	4
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on their wellbeing	4
Concerned that removing opportunities to provide key early support might delay help and put added pressure on government	4

Base: all using Kingsfold Children's Centre and making a comment (23)

Table 634 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Other budget comment – (eg save money elsewhere, reduce costs)	3
Other comment	3
Move services into one building to reduce overall running costs (not just LCC service)	3
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services	3
This library is busy (well used)	2
It will be a public/community loss	2

Base: all using Kingsfold Children's Centre and making a comment (22)

## **Longton Children's Centre**

# Table 635 - How will this impact on you? (Top 3 mentions)

Comment	Count
I will miss my library greatly if it closed (devastated/depressed)	9
Closing the library will negatively impact on children's education, literacy, ability to access information and reading material	7
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact to their wellbeing	6

Base: all using Longton Children's Centre and making a comment (29)

Table 636 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on wellbeing	6
Some people may not have the ability/means to get to them at all eg don't have a car	6
Some people might not be able to get to new service locations because its inconvenient	4
Should be protected from budget savings/cuts because they provide people's services	3
Criticism of budget. Libraries should be protected	3
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	3
General negative comment about consultation carried out by LCC	3
Concerned that removing opportunities to provide key early support might delay help and put added pressure on government later on	3

Base: all using Longton Children's Centre and making a comment (21)

Table 637 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Other budget comment – (eg save money elsewhere, reduce costs)	2
Move services into one building to reduce overall running costs (not just LCC service)	2
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services	2
Extend the mobile library service to areas that will have library closures	2
Other comment	1
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	1
It is vital to children's literacy, education, access to information, stimulation and pleasure	1
Stop cutting useful social services (eg children's/youth centre's)	1
Suggestion for service that could be offered	1
This library is busy (well used)	1
Interesting comment for qualitative analysis later	1
Longer journeys are a potential barrier to accessing services (general)	1
New housing developments mean communities are growing and will increase demand for these services	1
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	1
It is short sighted to cut services. There is a social cost.	1
Consider the specific needs of each community before removing facilities	1
Services should be easily accessible and not situated only in major towns (general)	1
Wrong property has been chosen in this area	1
Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all)	1
People won't use alternative properties	1
Accessing services will be difficult without a car	1
Doesn't really say anything	1
Removing services will increase isolation	1
In rural communities, deliver other services along with the library to maximise use of the building	1

Base: all using Longton Children's Centre and making a comment (18)

## Lostock Hall Library and Children's Centre

Table 638 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading material	63
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	60
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	57

Base: all using Lostock Hall Library and Children's Centre and making a comment (223)

Table 639 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	51
It provides computer/internet access for those without it	42
I would no longer borrow books/read regularly	40

Base: all using Lostock Hall Library and Children's Centre and making a comment (192)

# Table 640 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	44
Other budget comment – (eg save money elsewhere, reduce costs)	23
Other comment	17

Base: all using Lostock Hall Library and Children's Centre and making a comment (154)

## Penwortham Library

## Table 641 - How will this impact on you? (Top 3 mentions)

Comment	Count
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	37
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	26
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	23

Base: all using Penwortham Library and making a comment (128)

## Table 642 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	19
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on health and wellbeing	18
Some people might not be able to get to new service locations because its inconvenient	17

Base: all using Penwortham Library and making a comment (106)

Table 643 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	22
Other budget comment – (eg save money elsewhere, reduce costs)	14
Other comment	11

Base: all using Penwortham Library and making a comment (86)

# Penwortham Young People's Centre

Table 644 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that young people will lack opportunities to participate in positive activities	27
Closing the library will negatively impact on children's education, literacy, ability to access information and reading material	13
Concerned about loss of events at the children's centre	11
Concern that young people will lack positive opportunities to socialise with each other	11

Base: all using Penwortham Young People's Centre and making a comment (78)

Table 645 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concern that young people will lack opportunities to participate in positive activities	22
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	11
Interesting comment for qualitative analysis later	10

Base: all using Penwortham Young People's Centre and making a comment (64)

# Table 646 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	20
Allow communities/town councils to take over the building and deliver services (perhaps offer a modest subsidy)	15
Other budget comment – (eg save money elsewhere, reduce costs)	5
Other comment	5
Consider the negative impact on local communities	5
Suggestion for service that could be offered	5
Move services into one building to reduce overall running costs (not just LCC service)	5

Base: all using Penwortham Young People's Centre and making a comment (68)

#### Wellfield Children's Centre

Table 647 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	8
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact to their wellbeing	6
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to negative impact on health and wellbeing	5
Concern that loss of the library will limit the social opportunities and support for new mums, leading to negative impact on their wellbeing	5

Base: all using Wellfield Children's Centre and making a comment (21)

Table 648 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	6
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on their wellbeing	5
Some people may not have the ability/means to get to them at all eg don't have a car	5
Concerned that removing opportunities to provide key early support might delay help and put added pressure on government	5
They are vital to the community/community asset	3
Some people might not be able to get to new service locations because its inconvenient	3

Base: all using Wellfield Children's Centre and making a comment (15)

Table 649 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other budget comment – (eg save money elsewhere, reduce costs)	3
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	3
Prioritise this area/don't close specific property	2
Other comment	1
Stop cutting useful social services (eg children's/youth centre's)	1
Interesting comment for qualitative analysis later	1
Longer journeys are a potential barrier to accessing services (general)	1
It is short sighted to cut services. There is a social cost.	1
Give communities opportunity/more time to develop a community managed solution	1
Cutting these service will cost more in the long term by putting pressure on other government services (false economy)	1
People won't use alternative properties	1
Accessing services will be difficult without a car	1
Doesn't really say anything	1
Removing services will increase isolation	1

Base: all using Wellfield Children's Centre and making a comment (12)

# **West Lancashire**

# First Steps Children's Centre

Table 650 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	11
Concerned about loss of events at the children's centre	7
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	6
It will negatively impact on my employment	6

Base: all using First Steps Children's Centre and making a comment (22)

Table 651 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	8
Should be protected from budget savings/cuts because they provide people's services	5
Proposed property: would not have same facilities	5

Base: all using First Steps Children's Centre and making a comment (20)

Table 652 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	9
Our area does/will lack vital public services	4
Other comment	3
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	3

Base: all using First Steps Children's Centre and making a comment (18)

#### **Ormskirk Library**

Table 653 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	21
Closing the library will impact on community cohesion because it's a vital community asset	18
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	17

Base: all using Ormskirk Library and making a comment (100)

Table 654 - What are your reasons for continuing? (Top 3 mentions)

		,
	Comment	Count
	They are vital to the community/community asset	20
	Should be protected from budget savings/cuts because they provide people's services	18
	It is vital to children's literacy, education, access to information, stimulation and pleasure	17

Base: all using Ormskirk Library and making a comment (85)

Table 655 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	28
Stop cutting useful social services (eg children's/youth centre's)	9
Other budget comment – (eg save money elsewhere, reduce costs)	7

Base: all using Ormskirk Library and making a comment (67)

# **Ormskirk Mere Brook Day Centre**

Table 656 - How will this impact on you? (Top 3 mentions)

Comment	Count
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	3
Closing the library will remove my main/sole access to computers/the internet	2
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	2
Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness	2
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	2

Base: all using Ormskirk Mere Brook Day Centre and making a comment (8)

Table 657 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Some people might not be able to get to new service locations because its inconvenient	2
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	2
The area is severely deprived so should retain services to support vulnerable groups	2

Base: all using Ormskirk Mere Brook Day Centre and making a comment (7)

Table 658 - Anything else to consider or do differently? (Top 3 mentions)

ilicitions)	
Comment	Count
Other budget comment – (eg save money elsewhere, reduce costs)	2
Other comment	2
General negative comment about the proposal	2
Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives	2

Base: all using Ormskirk Mere Brook Day Centre and making a comment (8)

#### Park Children's Centre

# Table 659 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	12
Concerned about loss of events at the children's centre	7
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	7

Base: all using Park Children's Centre and making a comment (27)

Table 660 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	7
Should be protected from budget savings/cuts because they provide people's services	6
They are vital to the community/community asset	4
Current property has: well situated in town centre	4
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	4
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	4
Proposed property: would not have same facilities	4

Base: all using Park Children's Centre and making a comment (28)

# Table 661 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	10
Other comment	5
Our area does/will lack vital public services	3

Base: all using Park Children's Centre and making a comment (23)

# Skelmersdale Library

Table 662 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	20
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	18
Closing the library will impact on community cohesion because it's a vital community asset	17

Base: all using Skelmersdale Library and making a comment (99)

Table 663 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	16
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	16
Should be protected from budget savings/cuts because they provide people's services	15

Base: all using Skelmersdale Library and making a comment (89)

Table 664 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	26
Other comment	8
Other budget comment – (eg save money elsewhere, reduce costs)	7
Stop cutting useful social services (eg children's/youth centre's)	7

Base: all using Skelmersdale Library and making a comment (66)

## **Tarleton Library**

Table 665 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	21
Closing the library will impact on community cohesion because it's a vital community asset	20
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	17

Base: all using Tarleton Library and making a comment (66)

Table 666 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Should be protected from budget savings/cuts because they provide people's services	7
Some people might not be able to get to new service locations because its inconvenient	7
They are vital to the community/community asset	6
It is vital to children's literacy, education, access to information, stimulation and pleasure	6

Base: all using Tarleton Library and making a comment (31)

Table 667 - Anything else to consider or do differently? (Top 3 mentions)

inentions)	
Comment	Count
Prioritise this area/don't close specific property	5
Other comment	5
Other budget comment – (eg save money elsewhere, reduce costs)	3
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	3

Base: all using Tarleton Library and making a comment (27)

## The Grove Young People's Centre and Children's Centre

Table 668 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	11
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	9
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	6
Concerned about loss of events at the children's centre	6
Concerned that loss of children's centre will limit support for families (general negative impact)	6

Base: all using The Grove Young People's Centre and Children's Centre and making a comment (44)

Table 669 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	8
They are vital to the community/community asset	7
New housing developments mean communities are growing and will increase demand for these services	7

Base: all using The Grove Young People's Centre and Children's Centre and making a comment (37)

Table 670 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	13
Other comment	6
Other budget comment – (eg save money elsewhere, reduce costs)	3
Use more volunteers to reduce staffing costs	3
Our area does/will lack vital public services	3

Base: all using The Grove Young People's Centre and Children's Centre and making a comment (32)

#### The Zone in West Lancashire

Table 671 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	4
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact	2
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	2
It will negatively impact on my employment	2
Less services will lead children on streets and associated problems	2

Base: all using The Zone in West Lancashire and making a comment (12)

Table 672 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	3
It is vital to children's literacy, education, access to information, stimulation and pleasure	2
Should be protected from budget savings/cuts because they provide people's services	2
It provides computer/internet access for those without it	2
Proposed property: would not have same facilities	2
Proposed property: suggested use of a specific property to deliver services (better suited for multi-use)	2

Base: all using The Zone in West Lancashire and making a comment (15)

Table 673 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	3
Other comment	2
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	2

Base: all using The Zone in West Lancashire and making a comment (11)

# Upholland Children's Centre, St Thomas the Martyr CE Primary School

Table 674 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	7
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	5
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	4

Base: all using Upholland Children's Centre, St Thomas the Martyr CE Primary School and making a comment (15)

Table 675 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	6
They are vital to the community/community asset	4
No alternative place for organised groups to meet in the area	4

Base: all using Upholland Children's Centre, St Thomas the Martyr CE Primary School and making a comment (13)

Table 676 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	6
Provides vital access to reading/learning/research material to the wider community	2
Other comment	1
Suggestion for service that could be offered	1
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	1
Reduce opening hours of the services (rather than close libraries or children's centres)	1
Use more volunteers to reduce staffing costs	1
Our area does/will lack vital public services	1
It will be a public/community loss	1
Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear	1
Provides my main/sole access to computers/internet/photocopier/printer	1
Journeys will be more time consuming	1
Better consult with the public on how money is spent to save money in the long term	1

Base: all using Upholland Children's Centre, St Thomas the Martyr CE Primary School and making a comment (10)

# West Lancashire Adult Disability Day Services (Whiteledge)

Table 677 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	3
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	2
Closing the library will remove my main/sole access to computers/the internet	2
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing	2

Base: all using West Lancashire Adult Disability Day Services (Whiteledge) and making a comment (10)

Table 678 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	2
They are vital to the community/community asset	1
It is vital to children's literacy, education, access to information, stimulation and pleasure	1
It's a social hub. Without it people may become lonely/isolated, elderly especially	1
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	1
It provides computer/internet access for those without it	1
I would no longer borrow books/read regularly	1
There are no viable alternatives in the area providing these services eg book lending	1
No alternative place for organised groups to meet in the area	1
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	1
New housing developments mean communities are growing and will increase demand for these services	1
Some people won't be able to afford the expensive travel (+additional costs) to new service locations	1
Proposed property: would not have same facilities	1
Current property has: good public transport links provide easy access	1
Proposed property: suggesed use of a specific propert to deliver services (better suited for multiuse)	1
Current property has: ease of parking	1

Base: all using West Lancashire Adult Disability Day Services (Whiteledge) and making a comment (9)

Table 679 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	3
Other budget comment – (eg save money elsewhere, reduce costs)	1
Other comment	1
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	1
Very specific comment about a property	1
Move services into one building to reduce overall running costs (not just LCC service)	1
Provides vital access to reading/learning/research material to the wider community	1
General negative comment about the proposal	1
Cutting these service will cost more in the long term by putting pressure on other government services (false economy)	1
Provides my main/sole access to computers/internet/photocopier/printer	1
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	1

Base: all using West Lancashire Adult Disability Day Services (Whiteledge) and making a comment (8)

#### **West Lancashire Registration Office**

# Table 680 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access	11
information and reading	
Closing the library will result in a lack of access to reading material which would negatively	9
impact on my mental wellbeing	
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and	7
health walks will be lost leading	

Base: all using West Lancashire Registration Office and making a comment (36)

Table 681 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It provides computer/internet access for those without it	11
They are vital to the community/community asset	8
It is vital to children's literacy, education, access to information, stimulation and pleasure	7

Base: all using West Lancashire Registration Office and making a comment (38)

# Table 682 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	10
Other budget comment – (eg save money elsewhere, reduce costs)	4
Move services into one building to reduce overall running costs (not just LCC service)	3

Base: all using West Lancashire Registration Office and making a comment (28)

# **Burscough Library**

# Table 683 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	19
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	16
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	13

Base: all using Burscough Library and making a comment (85)

# Table 684 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	19
It is vital to children's literacy, education, access to information, stimulation and pleasure	18
Should be protected from budget savings/cuts because they provide people's services	15

Base: all using Burscough Library and making a comment (70)

Table 685 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	26
Other budget comment – (eg save money elsewhere, reduce costs)	5
Other comment	5
Use more volunteers to reduce staffing costs	5

Base: all using Burscough Library and making a comment (48)

## Children's Social Care (Fairlie Skelmersdale)

Table 686 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	15
It will negatively impact on my employment	9
Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need	7

Base: all using Children's Social Care (Fairlie Skelmersdale) and making a comment (26)

Table 687 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	10
Proposed property: would not have same facilities	7
Should be protected from budget savings/cuts because they provide people's services	4
Positive comment about staff	4
The area is severely deprived so should retain services to support vulnerable groups	4
There are no viable alternatives in the area providing these services eg book lending	4

Base: all using Children's Social Care (Fairlie Skelmersdale) and making a comment (24)

Table 688 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	10
Other comment	4
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	3
Consider the negative impact on local communities	3
Stop cutting useful social services (eg children's/youth centre's)	3
Our area does/will lack vital public services	3

Base: all using Children's Social Care (Fairlie Skelmersdale) and making a comment (24)

#### Hesketh with Becconsall Children's Centre

Table 689 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	3
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	2
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	2
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact	2
Concerned about loss of events at the children's centre	2

Base: all using Hesketh with Becconsall Children's Centre and making a comment (4)

Table 690 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	2
It is vital to children's literacy, education, access to information, stimulation and pleasure	1
It's a social hub. Without it people may become lonely/isolated, elderly especially	1
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	1
It provides computer/internet access for those without it	1
There are no viable alternatives in the area providing these services eg book lending	1
No alternative place for organised groups to meet in the area	1
The recent investment/refurbishment of this building will be a complete waste of money if closed	1
New housing developments mean communities are growing and will increase demand for these services	1
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	1
I agree with the proposal to no longer deliver services from certain buildings	1

Base: all using Hesketh with Becconsall Children's Centre and making a comment (6)

Table 691 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	1
Very specific comment about a property	1
Consider the negative impact on local communities	1
Suggestion for service that could be offered	1
Use more volunteers to reduce staffing costs	1
It will be a public/community loss	1
Interesting comment for qualitative analysis later	1
Give communities opportunity/more time to develop a community managed solution	1
Hire out rooms in the library for more community/group based activities	1

Base: all using Hesketh with Becconsall Children's Centre and making a comment (3)

## Moorgate Children's Centre

Table 692 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit support for families (general negative impact)	9
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	7
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact	7

Base: all using Moorgate Children's Centre and making a comment (26)

Table 693 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	8
Proposed property: would not have same facilities	5
Should be protected from budget savings/cuts because they provide people's services	4
There are no viable alternatives in the area providing these services eg book lending	4
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	4

Base: all using Moorgate Children's Centre and making a comment (26)

Table 694 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	12
Other budget comment – (eg save money elsewhere, reduce costs)	3
Stop cutting useful social services (eg children's/youth centre's)	3
Our area does/will lack vital public services	3

Base: all using Moorgate Children's Centre and making a comment (28)

# Ormskirk Derby Street Day Centre (Older People)

#### Table 695 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel	9
Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness	9
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	8

Base: all using Ormskirk Derby Street Day Centre (Older People) and making a comment (35)

Table 696 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	9
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	8
There are no viable alternatives in the area providing these services eg book lending	5

Base: all using Ormskirk Derby Street Day Centre (Older People) and making a comment (32)

# Table 697 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	8
Stop cutting useful social services (eg children's/youth centre's)	7
Other comment	6

Base: all using Ormskirk Derby Street Day Centre (Older People) and making a comment (30)

## **Parbold Library**

Table 698 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing	21
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	15
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	13

Base: all using Parbold Library and making a comment (61)

## Table 699 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	16
It is vital to children's literacy, education, access to information, stimulation and pleasure	14
It provides computer/internet access for those without it	14

Base: all using Parbold Library and making a comment (55)

# Table 700 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	16
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	7
Other budget comment – (eg save money elsewhere, reduce costs)	5
Other comment	5
Move services into one building to reduce overall running costs (not just LCC service)	5
It's a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone	5

Base: all using Parbold Library and making a comment (39)

# St John's Children's Centre (Skelmersdale)

Table 701 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned about loss of events at the children's centre	20
Concerned that loss of children's centre will limit support for families (general negative impact)	20
Concerned about loss of health worker advice	13

Base: all using St John's Children's Centre (Skelmersdale) and making a comment (51)

Table 702 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Concerned that there will be a lack of support, guidance and help for families if children's centre's close	19
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	18
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	15

Base: all using St John's Children's Centre (Skelmersdale) and making a comment (48)

Table 703 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	21
Other comment	7
Stop cutting useful social services (eg children's/youth centre's)	7

Base: all using St John's Children's Centre (Skelmersdale) and making a comment (38)

## **Upholland Library**

Table 704 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	49
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	29
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	19

Base: all using Upholland Library and making a comment (105)

Table 705 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
No alternative place for organised groups to meet in the area	38
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	33
They are vital to the community/community asset	25

Base: all using Upholland Library and making a comment (88)

Table 706 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	18
Heart of community/community asset/hub	7
Use more volunteers to reduce staffing costs	6

Base: all using Upholland Library and making a comment (47)

# Wyre

# Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre

Table 1 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	11
Concerned about loss of events at the children's centre	10
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	9

Base: all using Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre and making a comment (36)

Table 2 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	8
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	7
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	7

Base: all using Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre and making a comment (30)

Table 3 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	8
General negative comment about the proposal	3
Suggestion for service that could be offered	2
Add new/modern services to encourage more widespread use of the building	2
It will be a public/community loss	2
Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative	2
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	2

Base: all using Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre and making a comment (19)

#### Fleetwood Children's Centre (Flakefleet satellite)

Table 4 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	7
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	7
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	6
Concerned about loss of events at the children's centre	6

Base: all using Fleetwood Children's Centre (Flakefleet satellite) and making a comment (34)

Table 5 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	7
It's a social hub. Without it people may become lonely/isolated, elderly especially	5
Some people might not be able to get to new service locations because its inconvenient	4
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	4
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	4

Base: all using Fleetwood Children's Centre (Flakefleet satellite) and making a comment (27)

Table 6 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	9
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	3
Consider the negative impact on local communities	3

Base: all using Fleetwood Children's Centre (Flakefleet satellite) and making a comment (19)

# Fleetwood Library and Registration Office

Table 7 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	43
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	41
Closing the library will remove my main/sole access to computers/the internet	37

Base: all using Fleetwood Library and Registration Office and making a comment (197)

Table 8 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	45
They are vital to the community/community asset	41
It's a social hub. Without it people may become lonely/isolated, elderly especially	33

Base: all using Fleetwood Library and Registration Office and making a comment (142)

Table 9 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	26
Other budget comment – (eg save money elsewhere, reduce costs)	10
It's a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone	9

Base: all using Fleetwood Library and Registration Office and making a comment (79)

## Fylde And Wyre Adult Disability Day Services (Larkholme)

Table 10 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	5
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	4
Closing the library will remove my main/sole access to computers/the internet	4

Base: all using Fylde And Wyre Adult Disability Day Services (Larkholme) and making a comment (13)

Table 11 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	4
They are vital to the community/community asset	3
It is vital to children's literacy, education, access to information, stimulation and pleasure	3

Base: all using Fylde And Wyre Adult Disability Day Services (Larkholme) and making a comment (8)

Table 12 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	1
Other comment	1
Suggestion for service that could be offered	1
Provides vital access to reading/learning/research material to the wider community	1
This library is busy (well used)	1
Add new/modern services to encourage more widespread use of the building	1
Concerns about the jobs of staff/loss of skills	1

Base: all using Fylde And Wyre Adult Disability Day Services (Larkholme) and making a comment (2)

# **Garstang Library**

Table 13 - How will this impact on you? (Top 3 mentions)

Comment	Count
I will miss my library greatly if it closed (devastated/depressed)	27
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	26
Other comment (general)	23

Base: all using Garstang Library and making a comment (113)

Table 14 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	17
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	14
They are vital to the community/community asset	13

Base: all using Garstang Library and making a comment (61)

Table 15 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	8
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	6
Very specific comment about a property	4
Keep specific properties services as they are	4

Base: all using Garstang Library and making a comment (40)

#### **Knott End Library**

Table 16 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	27
Closing the library will impact on community cohesion because it's a vital community asset	25
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	24

Base: all using Knott End Library and making a comment (83)

Table 17 - What are your reasons for continuing? (Top 3 mentions)

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Comment	Count
They are vital to the community/community asset	13
It's a social hub. Without it people may become lonely/isolated, elderly especially	13
Should be protected from budget savings/cuts because they provide people's services	9

Base: all using Knott End Library and making a comment (37)

Table 18 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	5
Very specific comment about a property	4
Other budget comment – (eg save money elsewhere, reduce costs)	3
Heart of community/community asset/hub	3
Other comment	3
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	3
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	3
It's a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone	3
Provides vital access to reading/learning/research material to the wider community	3

Base: all using Knott End Library and making a comment (29)

#### **Poulton Library**

Table 19 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	57
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	56
Closing the library will remove my main/sole access to computers/the internet	46

Base: all using Poulton Library and making a comment (193)

Table 20 - What are your reasons for continuing? (Top 3 mentions)

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Comment	Count
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	37
They are vital to the community/community asset	33
It's a social hub. Without it people may become lonely/isolated, elderly especially	31

Base: all using Poulton Library and making a comment (123)

Table 21 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	26
Other budget comment – (eg save money elsewhere, reduce costs)	13
Heart of community/community asset/hub	11
Don't make cuts to the library service. Stop cutting useful learning services (eg library).	11

Base: all using Poulton Library and making a comment (84)

#### **Teal Close Day Centre**

Table 22 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	3
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and	3
health walks will be lost leading  Closing the library will remove my main/sole access to computers/the internet	3

Base: all using Teal Close Day Centre and making a comment (8)

Table 23 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	3
The area is severely deprived so should retain services to support vulnerable groups	3
It is vital to children's literacy, education, access to information, stimulation and pleasure	2

Base: all using Teal Close Day Centre and making a comment (5)

Table 24 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Suggestion for service that could be offered	2
Move services into one building to reduce overall running costs (not just LCC service)	1
Provides vital access to reading/learning/research material to the wider community	1
This library is busy (well used)	1
Add new/modern services to encourage more widespread use of the building	1
Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear	1
Concerns about the jobs of staff/loss of skills	1

Base: all using Teal Close Day Centre and making a comment (3)

#### The Zone in Wyre

Table 25 - How will this impact on you? (Top 3 mentions)

Table 23 - Tiow will this impact on you: (Top 3 mentions)	
Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	3
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	2
Closing the library will impact on community cohesion because it's a vital community asset	2
Closing the library will remove my main/sole access to computers/the internet	2
Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness	2
Concerned about loss of events at the children's centre	2
I will lose access to local information/news/events	2
Concern that young people will lack opportunities to participate in positive activities	2
Closure of libraries means less choice of library service points	2

Base: all using The Zone in Wyre and making a comment (12)

Table 26 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	2
It is vital to children's literacy, education, access to information, stimulation and pleasure	2
It's a social hub. Without it people may become lonely/isolated, elderly especially	2
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	2
The recent investment/refurbishment of this building will be a complete waste of money if closed	2
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	2
Proposed property: would not have same facilities	2

Base: all using The Zone in Wyre and making a comment (8)

Table 27 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	3
General negative comment about the proposal	3
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	2

Base: all using The Zone in Wyre and making a comment (8)

#### **Thornton Children's Centre**

Table 28 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	20
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	18
Concerned about loss of events at the children's centre	17

Base: all using Thornton Children's Centre and making a comment (66)

Table 29 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	14
Some people might not be able to get to new service locations because its inconvenient	14
It is vital to children's literacy, education, access to information, stimulation and pleasure	13

Base: all using Thornton Children's Centre and making a comment (58)

Table 30 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	17
Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative	6
Other budget comment – (eg save money elsewhere, reduce costs)	5
Suggestion for service that could be offered	5

Base: all using Thornton Children's Centre and making a comment (43)

### **Cleveleys Library and Children Centre**

Table 31 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	61
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	47
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	43

Base: all using Cleveleys Library and Children Centre and making a comment (209)

Table 32 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	43
It's a social hub. Without it people may become lonely/isolated, elderly especially	40
Should be protected from budget savings/cuts because they provide people's services	40

Base: all using Cleveleys Library and Children Centre and making a comment (175)

Table 33 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	32
Other budget comment – (eg save money elsewhere, reduce costs)	16
It's a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone	11

Base: all using Cleveleys Library and Children Centre and making a comment (100)

#### Fleetwood Children's Centre

Table 34 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac	11
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	10
Concerned about loss of events at the children's centre	8

Base: all using Fleetwood Children's Centre and making a comment (39)

Table 35 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	8
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	8
It's a social hub. Without it people may become lonely/isolated, elderly especially	6
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	6

Base: all using Fleetwood Children's Centre and making a comment (30)

Table 36 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	10
Other budget comment – (eg save money elsewhere, reduce costs)	3
Consider the negative impact on local communities	3
Provides vital access to reading/learning/research material to the wider community	3
General negative comment about the proposal	3
Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative	3

Base: all using Fleetwood Children's Centre and making a comment (25)

# **Garstang Young People's Centre**

Table 37 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	7
I will miss my library greatly if it closed (devastated/depressed)	7
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	6

Base: all using Garstang Young People's Centre and making a comment (24)

Table 38 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	6
Concern that young people will lack opportunities to participate in positive activities	4
They are vital to the community/community asset	2
Should be protected from budget savings/cuts because they provide people's services	2
Some people might not be able to get to new service locations because its inconvenient	2
There are no viable alternatives in the area providing these services eg book lending	2
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	2
Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all)	2
Some people won't be able to afford the expensive travel (+additional costs) to new service locations	2
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	2
Concerned that removing opportunities to provide key early support might delay help and put added pressure on government	2

Base: all using Garstang Young People's Centre and making a comment (16)

Table 39 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	4
Children's centre's are vital in deprived areas	3
Suggestion for service that could be offered	2
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi	2
Concerned that loss of children's centre will limit support for families (general negative impact)	2
Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative	2

Base: all using Garstang Young People's Centre and making a comment (10)

#### **Northfleet Library**

Table 40 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	7
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	7
Closing the library will remove my main/sole access to computers/the internet	7
Closure of libraries means less choice of library service points	7

Base: all using Northfleet Library and making a comment (40)

Table 41 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It is vital to children's literacy, education, access to information, stimulation and pleasure	8
It's a social hub. Without it people may become lonely/isolated, elderly especially	6
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	6

Base: all using Northfleet Library and making a comment (27)

Table 42 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	11
Provides vital access to reading/learning/research material to the wider community	3
It will be a public/community loss	3
General negative comment about the proposal	3

Base: all using Northfleet Library and making a comment (20)

#### Over Wyre Children's Centre (Hambleton satellite)

Table 43 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	5
Other comment (general)	5
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	4

Base: all using Over Wyre Children's Centre (Hambleton satellite) and making a comment (19)

Table 44 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	4
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	4
They are vital to the community/community asset	2
It is vital to children's literacy, education, access to information, stimulation and pleasure	2
Some people might not be able to get to new service locations because its inconvenient	2
Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i	2
Some people may not have the ability/means to get to them at all eg don't have a car	2
Some people won't be able to afford the expensive travel (+additional costs) to new service locations	2
Moving services will lead to an overall loss in quality and diversity of the services delivered	2

Base: all using Over Wyre Children's Centre (Hambleton satellite) and making a comment (14)

Table 45 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Suggestion for service that could be offered	2
Concerned that loss of children's centre will limit support for families (general negative impact)	2
General negative comment about the proposal	2
Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative	2

Base: all using Over Wyre Children's Centre (Hambleton satellite) and making a comment (8)

# Over Wyre Children's Centre (Preesall satellite)

Table 46 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	4
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	3
Closing the library will impact on community cohesion because it's a vital community asset	3
I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience	3
I will miss my library greatly if it closed (devastated/depressed)	3
Limited public transport (in rural communities) makes services less accessible	3

Base: all using Over Wyre Children's Centre (Preesall satellite) and making a comment (13)

Table 47 - What are your reasons for continuing? (Top 3 mentions)

Table 47 - What are your reasons for continuing: (10p 3 men	
Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	4
They are vital to the community/community asset	2
It is vital to children's literacy, education, access to information, stimulation and pleasure	2
Criticism of budget. Libraries should be protected	2
General negative comment about consultation carried out by LCC	2
Some people won't be able to afford the expensive travel (+additional costs) to new service locations	2

Base: all using Over Wyre Children's Centre (Preesall satellite) and making a comment (9)

Table 48 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Suggestion for service that could be offered	2
Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative	2
Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers)	1
Very specific comment about a property	1
Move services into one building to reduce overall running costs (not just LCC service)	1
Provides vital access to reading/learning/research material to the wider community	1
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi	1
This library is busy (well used)	1
Add new/modern services to encourage more widespread use of the building	1
Concerned that loss of children's centre will limit support for families (general negative impact)	1
Interesting comment for qualitative analysis later	1
Longer journeys are a potential barrier to accessing services (general)	1
Concerns about the jobs of staff/loss of skills	1
Services should be easily accessible and not situated only in major towns (general)	1
Children's centre's are vital in deprived areas	1
Consult with local communities about what happens to unused buildings	1

Base: all using Over Wyre Children's Centre (Preesall satellite) and making a comment (6)

# Poulton-le-Fylde Children's Centre

Table 49 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	16
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	11
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	10

Base: all using Poulton-le-Fylde Children's Centre and making a comment (40)

Table 50 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	9
They are vital to the community/community asset	8
It is vital to children's literacy, education, access to information, stimulation and pleasure	7

Base: all using Poulton-le-Fylde Children's Centre and making a comment (32)

Table 51 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	12
Other budget comment – (eg save money elsewhere, reduce costs)	4
General negative comment about the proposal	4

Base: all using Poulton-le-Fylde Children's Centre and making a comment (24)

#### **Preesall Young People's Centre**

Table 52 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will impact on community cohesion because it's a vital community asset	5
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	4
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	3
Closing the library will remove my main/sole access to computers/the internet	3
Limited public transport (in rural communities) makes services less accessible	3

Base: all using Preesall Young People's Centre and making a comment (11)

Table 53 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	5
It's a social hub. Without it people may become lonely/isolated, elderly especially	3
No alternative place for organised groups to meet in the area	2
Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger	2
Concern that young people will lack opportunities to participate in positive activities	2

Base: all using Preesall Young People's Centre and making a comment (9)

Table 54 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Suggestion for service that could be offered	1
It's a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone	1
Keep specific properties services as they are	1
Provides vital access to reading/learning/research material to the wider community	1
This library is busy (well used)	1
Add new/modern services to encourage more widespread use of the building	1
Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all)	1
Concerns about the jobs of staff/loss of skills	1
Limited public transport makes services less accessible (general)	1
Consult with local communities about what happens to unused buildings	1

Base: all using Preesall Young People's Centre and making a comment (4)

## **Rural Wyre Children's Centre**

Table 55 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	6
I will miss my library greatly if it closed (devastated/depressed)	6
Other comment (general)	5
Concerned about loss of events at the children's centre	5

Base: all using Rural Wyre Children's Centre and making a comment (24)

Table 56 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	4
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	3
No alternative place for organised groups to meet in the area	3
Concerned that loss of events at the children's centre will negatively impact on my child's growth/development	3

Base: all using Rural Wyre Children's Centre and making a comment (19)

Table 57 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	2
Suggestion for service that could be offered	2
Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi	2
Concerned that loss of children's centre will limit support for families (general negative impact)	2
Concerns about the jobs of staff/loss of skills	2

Base: all using Rural Wyre Children's Centre and making a comment (8)

#### **Thornton Library**

Table 58 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	73
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	66
Closing the library will remove my main/sole access to computers/the internet	53

Base: all using Thornton Library and making a comment (264)

Table 59 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	77
They are vital to the community/community asset	63
It is vital to children's literacy, education, access to information, stimulation and pleasure	52

Base: all using Thornton Library and making a comment (220)

Table 60 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	52
Heart of community/community asset/hub	17
Other budget comment – (eg save money elsewhere, reduce costs)	16

Base: all using Thornton Library and making a comment (140)

### **Thornton Young People's Centre**

Table 61 - How will this impact on you? (Top 3 mentions)

Comment	Count
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	8
Closing the library will negatively impact on children's education, literacy, ability to access information and reading	7
Concern that young people will lack opportunities to participate in positive activities	6

Base: all using Thornton Young People's Centre and making a comment (27)

Table 62 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
It's a social hub. Without it people may become lonely/isolated, elderly especially	8
It is vital to children's literacy, education, access to information, stimulation and pleasure	6
Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative	6

Base: all using Thornton Young People's Centre and making a comment (23)

Table 63 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Prioritise this area/don't close specific property	6
Suggestion for service that could be offered	4
It is vital to children's literacy, education, access to information, stimulation and pleasure	3
It is short sighted to cut services. There is a social cost.	3
Allow communities/town councils to take over the building and deliver services (perhaps offer a modest subsidy)	3

Base: all using Thornton Young People's Centre and making a comment (17)

# **Thornton Youth Offending Team**

Table 64 - How will this impact on you? (Top 3 mentions)

Comment	Count
Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb	3
Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading	2
Closing the library will impact on community cohesion because it's a vital community asset	2
Closing the library will remove my main/sole access to computers/the internet	2
Other comment (general)	2
Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness	2

Base: all using Thornton Youth Offending Team and making a comment (7)

Table 65 - What are your reasons for continuing? (Top 3 mentions)

Comment	Count
They are vital to the community/community asset	2
It's a social hub. Without it people may become lonely/isolated, elderly especially	2
It is vital to children's literacy, education, access to information, stimulation and pleasure	1
The area is severely deprived so should retain services to support vulnerable groups	1
New housing developments mean communities are growing and will increase demand for these services	1
Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us	1
It is valuable safe environment	1
It is valuable as a quiet place to study	1

Base: all using Thornton Youth Offending Team and making a comment (4)

Table 66 - Anything else to consider or do differently? (Top 3 mentions)

Comment	Count
Other comment	1
Suggestion for service that could be offered	1
Provides vital access to reading/learning/research material to the wider community	1
This library is busy (well used)	1
Add new/modern services to encourage more widespread use of the building	1
Concerns about the jobs of staff/loss of skills	1

Base: all using Thornton Youth Offending Team and making a comment (2)